



Integrated Report

For the Financial year ended 31st December 2022

شركة البحيرة الوطنية للتأمين
Al-Buhaira National Insurance Co.



Table of Contents:		
Serial	Subject	Page
1.	Board of Directors Report	03
2.	Auditors Report	07-11
3.	Financial Statements for 2022	12-68
4.	Governance Report 2022	69-102
5.	Sustainability Report 2022	103-146

Ref.: 717-5/226/2023

Date: 24/03/2023

Mr. Khalifa Salem Al Mansouri
Acting C E O
Abu Dhabi Securities Market
Fax: 02 6128728

Board of Directors' Report For The Year Ended 31/12/2022


Al-Buhaira National Insurance Co. (ABNIC) in spite of an improvement in the top line it has encountered reduction in their technical results mainly due to an increase in motor and property claims caused by devastating windstorm that took place during Q3 2022 in Fujairah & Khorfakkan on top of poor premium rates due to severe competition for motor and medical insurance in particular.

ABNIC recorded earned premium revenue of AED 942 million for the year ended 31-12-2022 compared to AED 901 million for the year ended 31 December 2021. The Company's posted AED 13.4 million as underwriting profit for the year ended 31st Dec 2022 compared to AED 44.8 million in 2021; ABNIC posted AED 34.5 million total net loss in 2022 compared to AED 25 million in 2021 this was due to provision for expected credit loss (ECL) of AED 59 million in 2022 (AED 2.5 million in 2021). The Company's Shareholders equity stood at AED 622 million as on 31/12/2022 compared to AED 681 million in 2021. The total assets stood at AED 2,130 million compared to AED 1,965 as at 31/12/2021.

ABNIC is progressively implementing IFRS 17 "Insurance Contracts" in accordance with the preset timeframe. ABNIC is continuously improving its core competencies and enhancing its risk management controls in line with the principles and practices of corporate governance in order to protect the rights of its shareholders and policyholders. The Company is implementing a selective policy in procuring insurance business and investment products. ABNIC is keen to introduce new insurance products that satisfy the increasing needs of its clients.

The Board of Directors will raise a recommendation to the AGM in its upcoming meeting to appropriate the profit amounting to AED 56.07 million as follows:

- Legal Reserve – Nil
- Cash Dividends to Shareholders – Nil
- Board of Directors' Remuneration – Nil
- AED 56.07 million carried forward to 2023.


Faisal Bin Khaled Sultan Al Qasimi
Chairman of the Board



**Al Buhaira National Insurance Company P.S.C.
and its Subsidiary**

**Independent auditor's report and consolidated
financial statements
For the year ended 31 December 2022**

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Table of contents

	Page
Directors' report	1
Independent auditor's report	2
Consolidated statement of financial position	7
Consolidated statement of income	8
Consolidated statement of comprehensive income	9
Consolidated statement of changes in equity	10
Consolidated statement of cash flows	11
Notes to the consolidated financial statements	12

Directors' report

The Board of Directors has pleasure in submitting their report and the audited consolidated financial statements for the year ended 31 December 2022.

Incorporation and registered offices

Al Buhaira National Insurance Company P.S.C. – Sharjah, is incorporated as a public shareholding Company by an Emiri Decree issued by His Highness, The Ruler of Sharjah on 16 May 1978. The Parent Company is subject to the regulations of UAE Federal Law No. 6 of 2007 (as amended), concerning the formation of Insurance Companies register of the Central Bank of the U.A.E. ("CBUAE"). The Parent Company is registered in the Insurance Companies register of the Central Bank of the U.A.E. under registration number 15. The address of the Parent Company's registered corporate office is P.O. Box 6000, Sharjah, United Arab Emirates.

Principal activities

The principal activity of the Group is the writing of insurance of all types - other than savings and accumulation of funds. The Group operates through its Head Office in Sharjah and has branches in Dubai, Abu Dhabi, Al Ain, Khorfakkan, Fujairah and Ajman.

Financial position and results

The consolidated financial position and results of the Group for the year ended 31 December 2022 are set out in the accompanying consolidated financial statements.

Directors

The following were the Directors of the Group for the year ended 31 December 2022:

Sheikh Faisal Bin Khalid Sultan Al Qasimi (Chairman)
Sheikh Abdulla Mohd Ali Al Thani (Vice Chairman)
Sheikh Khaled Abdulla Sultan Al Qasimi (Managing Director)
Sheikh Ahmed Abdulla Bin Mohammed Ali Al Thani (Director)
Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla (Director)
Mr. Rashid Ali Rashid Dimas Al Suwaidi (Director)
Mr. Salem Abdulla Salem Al Hosani (Director)
Mr. Abdulla Mohamed Salih Abdul Rahim Al Zarooni (Director)
Ms. Noura Mahmoud Mohamed Al Mahmoud Al-Ali (Director)
Mr. Nader T. Qaddumi (General Manager)

Auditors

Grant Thornton were appointed as auditors of the Group for the year ended 31 December 2022 and being eligible, have offered themselves for re-appointment.



Sheikh Faisal Bin Khaled Bin Sultan Al Qasimi
Chairman of the Board of Directors

22 March 2023



INDEPENDENT AUDITOR'S REPORT**To the Shareholders of Al Buhaira National Insurance Company P.S.C. and its subsidiary****Report on the audit of the consolidated financial statements****Opinion**

We have audited the consolidated financial statements of Al Buhaira National Insurance Company P.S.C. (the "Parent Company") and its subsidiary (together the "Group") which comprise the consolidated statement of financial position as at 31 December 2022, and the consolidated statement of income, consolidated statement of comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements including summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements give a true and fair view of the consolidated financial position of Group as at 31 December 2022 and their consolidated financial performance and their consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards ("IFRSs").

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Company in accordance with International Ethics Standards Board for Accountant's Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in the United Arab Emirates, and we have fulfilled our other ethical responsibilities in accordance with the requirements of IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated financial statements for the year ended 31 December 2022. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

INDEPENDENT AUDITOR'S REPORT

To the Shareholders of Al Buhaira National Insurance Company P.S.C and its subsidiary (continued)

Key audit matters (continued)

i) Valuation of insurance contract liabilities

The estimation of liabilities arising from insurance contracts amounting to AED 708.8 million (2021: AED 544.7 million) such as outstanding claims, incurred but not reported claims, unallocated loss adjustment expenses and unearned premium reserve, as disclosed in note 9 to the consolidated financial statements, involves a significant degree of judgement. These liabilities are based on the best estimated ultimate cost of all claims incurred but not settled at a given date, whether reported or not, together with the related claims handling costs and the pattern of risk distribution over the coverage period. Actuarial computations have been used to determine these provisions. Underlying these computations are a number of explicit or implicit assumptions relating to the expected settlement amount and settlement patterns of claims. Since the determination of such a provision requires the expertise of an external valuation expert who incorporates significant assumptions, judgements and estimations, the valuation of these liabilities was significant to our audit.

Our audit procedures, among others, included:

We assessed management's calculations of the insurance contract liabilities by performing the following procedures:

- Understood the governance process in place to determine the insurance contract liabilities;
- Tested the underlying Group data to source documentation;
- Applied our industry knowledge and experience and we compared the methodology, models and assumptions used against recognized actuarial practices;
- We assessed the competence, capabilities, and objectivity of the management actuarial specialist;
- Reperformed computations on selected classes of business, particularly focusing on the largest and most uncertain reserves then re-computed claims reserves to those booked by management, and sought to understand any significant differences;
- For the remaining classes we evaluated the methodology and assumptions, or performed a diagnostic check to identify and follow up any anomalies;
- We involved our own actuarial specialist to assist us in performing our procedures in this area.

ii) Valuation of investment properties

The Group holds investment properties under the fair value method as at 31 December 2022 amounting to AED 842.5 million (2021: AED 836.5 million), as detailed in note 6. The fair value estimate requires significant judgement and estimates by management and independent external valuers. The Group has involved independent external valuers in order to value the investment properties for the purpose of determining the fair value for inclusion in the consolidated financial statements. The existence of significant estimation and judgement coupled with change in valuation assumptions used could result in material change. Therefore, the valuation of these investment properties was significant to our audit.

Our audit procedures, among others, included:

- We assessed the competence, capabilities, and objectivity of external valuers appointed by the management;
- We discussed with independent valuer to understand the basis of valuation for each property and other judgements used in performing the valuation;
- We checked the accuracy, completeness and relevance of the input data used for deriving fair values; and
- We assessed the appropriateness of the key assumptions and methodologies used.

INDEPENDENT AUDITOR'S REPORT

To the Shareholders of Al Buhaira National Insurance Company P.S.C and its subsidiary (continued)

Other information

The Board of Directors and management is responsible for the other information. The other information comprises the annual report of the Parent Company. We have obtained the Directors' report, prior to the date of this auditor's report and the remaining of the annual report is expected to be made available to us after that date.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the Group's Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate actions in accordance with ISAs.

Responsibilities of the Management and the Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with International Financial Reporting Standards and their preparation in compliance with the applicable provisions of the articles of association of the Parent Company, UAE Federal Law No. (32) of 2021, and UAE Federal law No. 6 of 2007 (as amended), and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

The Board of Directors are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

INDEPENDENT AUDITOR'S REPORT

To the Shareholders of Al Buhaira National Insurance Company P.S.C and its subsidiary (continued)

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements (continued)

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidenced obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosure are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate to those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated to those charged with governance, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law and regulations preclude public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

INDEPENDENT AUDITOR'S REPORT

To the Shareholders of Al Buhaira National Insurance Company P.S.C and its subsidiary (continued)

Report on other Legal and Regulatory Requirements

Further, as required by the UAE Federal Law No. (32) of 2021, we report that:

- i) We have obtained all the information we considered necessary for the purposes of our audit;
- ii) The consolidated financial statements have been prepared and comply, in all material respects, with the applicable provisions of the UAE Federal Law No. (32) of 2021;
- iii) The Group has maintained proper books of account in accordance with established accounting principles;
- iv) The financial information included in the Directors' report is consistent with the books of account of the Group;
- v) Note 7 to the consolidated financial statements discloses investment in securities by the Group during the financial year ended 31 December 2022;
- vi) Note 21 to the consolidated financial statements discloses material related party transactions and balances, and the terms under which they were conducted;
- vii) Based on the information that has been made available to us nothing has come to our attention which causes us to believe that the Group has, during the financial year ended 31 December 2022, contravened any of the applicable provisions of the UAE Federal Law No. (32) of 2021, or, its Articles of Association, which would materially affect its activities or its consolidated financial position as at 31 December 2022;
- viii) The Group did not make any social contributions during the financial year ended 31 December 2022.

Further, as required by the UAE Federal Law No. 6 of 2007 (as amended) and the related Financial Regulations for Insurance Companies, we report that we have obtained all the information and explanations we considered necessary for the purpose of our audit.


GRANT THORNTON

Dr. Osama El Bakry
Registration No: 935
Sharjah, United Arab Emirates

22 March 2023



Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Consolidated statement of financial position As at 31 December 2022

	Notes	2022 AED	2021 AED
ASSETS			
Non-current assets			
Property and equipment	5	15,763,328	10,781,690
Investment properties	6	842,562,500	836,553,000
Investments in securities at FVTOCI	7	58,259,180	26,852,264
Statutory deposit	8	10,000,000	10,000,000
Total non-current assets		926,585,008	884,186,954
Current assets			
Reinsurance contract assets	9	484,701,600	356,440,652
Insurance and other receivables	10	407,171,745	386,129,181
Bank balances and cash	11	311,829,775	337,895,458
Total current assets		1,203,703,120	1,080,465,291
TOTAL ASSETS		2,130,288,128	1,964,652,245
EQUITY AND LIABILITIES			
Equity			
Share capital	12	250,000,000	250,000,000
Statutory reserve	13.1	122,126,377	122,126,377
Voluntary reserve	13.2	200,000,000	200,000,000
Reinsurance reserve	13.3	10,216,524	6,816,786
Cumulative changes in fair value		(16,663,453)	(15,352,299)
Retained earnings		56,072,936	117,316,644
Total Equity		621,752,384	680,907,508
Non-current liabilities			
Provision for employees' end of service indemnity	14	41,822,684	39,787,312
Bank borrowings	15	18,333,333	124,203,923
Lease liabilities	25	4,977,083	3,641,342
Total non-current liabilities		65,133,100	167,632,577
Current liabilities			
Insurance contract liabilities	9	708,771,107	544,707,772
Insurance and other payables	16	527,528,449	437,354,055
Lease liabilities	25	4,304,714	1,596,270
Bank borrowings	15	202,798,374	132,454,063
Total current liabilities		1,443,402,644	1,116,112,160
Total liabilities		1,508,535,744	1,283,744,737
TOTAL EQUITY AND LIABILITIES		2,130,288,128	1,964,652,245





Chairman
 Sheikh Faisal Bin Khaled Bin Sultan Al Qasimi

General Manager
 Nader Tawfiq Qaddumi

The accompanying notes from 1 to 31 form an integral part of these consolidated financial statements.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Consolidated statement of income

For the year ended 31 December 2022

	Notes	2022 AED	2021 AED
Insurance premium revenue	17	942,057,363	901,306,018
Less: Insurance premium ceded to reinsurers	17	(682,583,295)	(651,064,373)
Net insurance premium revenue	17	259,474,068	250,241,645
Gross claims incurred	9	(929,848,974)	(721,354,011)
Insurance claims recovered from insurers	9	660,685,454	492,467,579
Net claims incurred	9	(269,163,520)	(228,886,432)
Gross commission earned		125,343,001	108,693,451
Less: Commission incurred		(42,622,135)	(27,897,493)
Net commission earned		82,720,866	80,795,958
Underwriting profit		73,031,414	102,151,171
General and administrative expenses relating to underwriting activities	19	(59,669,799)	(57,303,361)
Net underwriting profit		13,361,615	44,847,810
Investment and other income	18	33,429,894	5,151,765
Finance costs		(11,186,227)	(10,646,522)
Finance costs – lease	25	(650,822)	(1,886,492)
Unallocated general and administrative expenses	19	(10,294,100)	(9,932,033)
Provision for expected credit loss	10	(59,153,876)	(2,500,000)
(Loss)/ profit for the year	20	(34,493,516)	25,034,528
Basic and diluted (loss)/ earnings per share	20	(0.14)	0.10

The accompanying notes from 1 to 31 form an integral part of these consolidated financial statements.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Consolidated statement of comprehensive income For the year ended 31 December 2022

	2022 AED	2021 AED
(Loss)/ profit for the year	<u>(34,493,516)</u>	<u>25,034,528</u>
Other comprehensive income		
<i>Items that will not be reclassified subsequently to profit or loss</i>		
Net change in fair value of investments carried at FVTOCI	(1,311,154)	6,144,355
Gain on sale of investment carried at FVTOCI	<u>1,649,546</u>	<u>1,480</u>
Other comprehensive income for the year	<u>338,392</u>	<u>6,145,835</u>
Total comprehensive (loss)/ income for the year	<u><u>(34,155,124)</u></u>	<u><u>31,180,363</u></u>

The accompanying notes from 1 to 31 form an integral part of these consolidated financial statements

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Consolidated statement of changes in equity For the year ended 31 December 2022

	Share capital AED	Statutory reserve AED	Voluntary reserve AED	Reinsurance reserve AED	Cumulative changes in fair value AED	Retained earnings AED	Total AED
Balance at 31 December 2020	250,000,000	119,622,924	200,000,000	3,619,051	(21,499,614)	122,984,784	674,727,145
Profit for the year	-	-	-	-	-	25,034,528	25,034,528
Other comprehensive income	-	-	-	-	6,145,835	-	6,145,835
Total comprehensive income for the year	-	-	-	-	6,145,835	25,034,528	31,180,363
Transfer to statutory reserve	-	2,503,453	-	-	-	(2,503,453)	-
Transfer to reinsurance reserve	-	-	-	3,197,735	-	(3,197,735)	-
Transfer to retained earnings on sale of investments at FVTOCI	-	-	-	-	1,480	(1,480)	-
Dividends (note 28)	-	-	-	-	-	(25,000,000)	(25,000,000)
Balance at 31 December 2021	250,000,000	122,126,377	200,000,000	6,816,786	(15,352,299)	117,316,644	680,907,508
Loss for the year	-	-	-	-	-	(34,493,516)	(34,493,516)
Other comprehensive income	-	-	-	-	338,392	-	338,392
Total comprehensive loss for the year	-	-	-	-	338,392	(34,493,516)	(34,155,124)
Transfer to reinsurance reserve	-	-	-	3,399,738	-	(3,399,738)	-
Transfer to retained earnings on sale of investments at FVTOCI	-	-	-	-	(1,649,546)	1,649,546	-
Dividends (note 28)	-	-	-	-	-	(25,000,000)	(25,000,000)
Balance at 31 December 2022	250,000,000	122,126,377	200,000,000	10,216,524	(16,663,453)	56,072,936	621,752,384

The accompanying notes from 1 to 31 form an integral part of these consolidated financial statements.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Consolidated statement of cash flows For the year ended 31 December 2022

	Notes	2022 AED	2021 AED
Cash flows from operating activities			
(Loss)/ profit for the year		(34,493,516)	25,034,528
Adjustments for:			
Depreciation of property and equipment	5	4,367,972	3,401,699
Interest income on deposits	18	(6,692,200)	(8,389,624)
Dividend income	18	(2,764,085)	(784,673)
Expected credit loss	10	59,153,876	2,500,000
Net income from investment properties	6	(22,740,623)	(18,901,696)
Change in fair value of investment properties	6	(1,041,518)	23,005,500
Provision for employees' end of service indemnity	14	3,283,757	4,110,113
Finance costs		11,837,049	12,533,014
Gain on disposal of property and equipment		(105,000)	(2,500)
Other income		(86,468)	(81,272)
Board of Directors' remuneration		1,050,000	-
Operating cash flows before changes in working capital		11,769,244	42,425,089
Change in working capital			
Insurance and other receivables		(80,196,440)	(65,774,900)
Reinsurance contract assets		(128,260,948)	26,670,653
Insurance and other payables		90,174,394	49,423,477
Insurance contract liabilities		164,063,335	8,888,994
Cash generated from operating activities		57,549,585	61,633,313
Employees' end of service benefits paid	14	(1,248,385)	(1,036,279)
Board of Directors' remuneration		(1,050,000)	-
Net cash generated from operating activities		55,251,200	60,597,034
Cash flows from investing activities			
Fixed deposit		29,135,920	(28,189,086)
Additions on investment properties	6	(4,967,982)	(2,165,000)
Margin deposits		216,000	282,000
Purchase of investments at FVTOCI	7	(52,017,713)	-
Proceeds from sale of investments at FVTOCI	7	20,949,189	5,254
Purchase of property and equipment		(1,476,205)	(617,481)
Proceeds from sale of property and equipment		105,000	2,500
Interest received	18	6,692,200	8,389,624
Dividends received	18	2,764,085	784,673
Income from investment properties	6	22,740,623	18,901,696
Other income		86,468	41,769
Net cash generated from/ (used in) investing activities		24,227,585	(2,564,051)
Cash flows from financing activities			
Dividends paid		(25,000,000)	(25,000,000)
Bank borrowings – net	15	(35,526,279)	(24,631,529)
Finance costs paid		(11,186,227)	(10,646,522)
Lease payments	25	(4,480,042)	(4,918,222)
Net cash used in financing activities		(76,192,548)	(65,196,273)
Net change in cash and cash equivalents		3,286,237	(7,163,290)
Cash and cash equivalents at the beginning of the year	11	39,052,732	46,216,022
Cash and cash equivalents at the end of the year	11	42,338,969	39,052,732
Non cash transactions			
Rights of use asset		7,873,405	4,066,904
Lease liability		(7,873,405)	(4,027,401)
Gain on cancellation of lease		-	39,503

The accompanying notes from 1 to 31 form an integral part of these consolidated financial statements.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements

For the year ended 31 December 2022

1. General information

Al Buhaira National Insurance Company P.S.C. (the “Company” or the “Parent Company”) is incorporated as a public shareholding company by an Emiri Decree issued by His Highness, The Ruler of Sharjah on 16 May 1978. The Parent Company is subject to the regulations of UAE Federal Law No. 6 of 2007 (as amended), as the Group is registered in the Insurance Companies register of Insurance Authority of the Central Bank of the U.A.E. (“CBUAE”) (formerly Insurance Authority of U.A.E.) under registration No.12. The address of the Parent Company’s registered corporate office is P.O. Box 6000, Sharjah, United Arab Emirates.

The principal activity of the Parent Company is the writing of insurance of all types - other than savings and accumulation of funds. The Group operates through its Head Office in Sharjah and has branches in Dubai, Abu Dhabi, Al Ain, Khorfakkan, Fujairah and Ajman.

As of 2 January 2022, the Group is subject to compliance with UAE Federal Law No. (32) of 2021, which replaces UAE Federal Law No. (2) of 2015. The consolidated financial statements have been prepared in accordance with the requirements of the applicable laws and regulations, including UAE Federal Law No. (32) of 2021. The Shareholders of the Group are currently in the process of amending the statutory documents, to reflect the changes required due to application of the UAE Federal Law No. (32) of 2021.

The Group consists of Al Buhaira National Company P.S.C. and its subsidiary (the “Group”) as disclosed in Note 3.3 to the consolidated financial statements.

2. Application of new and revised International Financial Reporting Standards (“IFRS”)

2.1 Standards, interpretations and amendments to existing standards that are effective in 2022

Following relevant new amendments to existing standards were issued by the IASB, which are effective for the annual period beginning on or after 1 January 2022 do not have a significant impact on the Group’s financial results or position include:

- Reference to the Conceptual Framework (Amendments to IFRS 3)
- COVID-19 – Related Rent Concessions beyond 30 June 2021 (Amendments to IFRS 16)
- Property, Plant and Equipment: Proceeds Before Intended Use (Amendments to IAS 16)
- Onerous Contracts – Cost of Fulfilling a Contract (Amendments to IAS 37)
- Annual Improvements (2018-2020 Cycle):
 - Subsidiary as a First-time Adopter (Amendments to IFRS 1)
 - Fees in the ‘10 per cent’ Test for Derecognition of Liabilities (Amendments to IFRS 9)
 - Lease Incentives (Amendments to IFRS 16)
 - Taxation in Fair Value Measurements (Amendments to IAS 41).

This amendment did not have a significant impact on these consolidated financial statements.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

2. Application of new and revised International Financial Reporting Standards ("IFRS") (continued)

2.2 Standards issued but not yet effective

At the date of authorisation of these consolidated financial statements, several new, but not yet effective, Standards and amendments to existing Standards, and Interpretations have been published by the IASB include:

IFRS 17 Insurance Contracts (1 January 2023)

Once effective, IFRS 17 will replace IFRS 4 the current insurance contracts standard, and it is expected to significantly change the way the Group measures and reports its insurance contracts. The overall objective of the new standard is to provide an accounting model for insurance contracts that is more useful and consistent for users. IFRS 17 applies to insurance contracts (including reinsurance contracts) an entity issues, reinsurance contracts an entity holds and investment contracts with discretionary participation features an entity issues provided it also issues insurance contracts

The scope of IFRS 17 for the Group is materially consistent with that of IFRS 4. IFRS 17 requires that contracts are divided into groups for the purposes of recognition and measurement. Portfolios of contracts are identified by grouping together contracts which have similar risks and are managed together. These groups are then further divided into groups based on their expected profitability.

Contracts which are onerous at inception cannot be grouped with contracts which are profitable at inception. Contracts which are issued more than one year apart are not permitted to be included within the same group, although there is some relief from this requirement for business in-force at the date of transition under the transitional arrangements.

The standard introduces three measurement approaches, of which two, the general model and the premium allocation approach, are applicable to the Group's business. The main features of these models are the measurement of an insurance contract as the present value of expected future cash flows including acquisition costs, plus an explicit risk adjustment, remeasured at each reporting period using current assumptions, and a contractual service margin ("CSM").

The risk adjustment represents the compensation the Group requires for bearing the uncertainty about the amount and timing of cash flows that arise from non-financial risk as the obligations under the insurance contract are fulfilled.

The CSM represents the unearned profit of a group of insurance contracts and is recognised in profit or loss as the insurance service is provided to the customer using coverage units. Coverage units are a measurement of the quantum of service provided across the life of the contract and are used to measure the service provided in the reporting period and release a corresponding amount of profit to the profit or loss. If a group of contracts becomes loss-making after inception the loss is recognised immediately in the profit or loss. This treatment of profits and losses in respect of services is broadly consistent with the principles of IFRS 15 and IAS 37 applicable to other industries.

Under the general model the CSM is adjusted for non-economic assumption changes relating to future periods. IFRS 17 requires the standard to be applied retrospectively. Where this is assessed as impracticable the standard allows the application of a simplified retrospective approach or a fair value approach to determine the contractual service margin. The measurement principles set out in IFRS 17 will significantly change the way in which the Group measures its insurance contracts and associated reinsurance contracts.

These changes will impact the pattern in which profit emerges when compared to IFRS 4 and add complexity to valuation processes, data requirements and assumption setting. The introduction of IFRS 17 will simplify the presentation of the statement of financial position. It requires the presentation of groups of insurance (or reinsurance) contracts that are in an asset position separately from those in a liability position. The presentation of the profit or loss will change more significantly with IFRS 17 setting out how components of the profitability of contracts are disaggregated into an insurance service result and insurance finance income/expenses. IFRS 17 also requires extensive disclosures on the amounts recognized from insurance contracts and the nature and extent of risks arising from them.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

2. Application of new and revised International Financial Reporting Standards ("IFRS") (continued)

2.2 Standards issued but not yet effective (continued)

Premium allocation approach:

The Premium allocation approach is an optional simplified measurement model in IFRS 17 that is available for insurance and reinsurance contracts that meet the eligibility criteria.

- The Group expects that it will apply the PAA to all contracts because the standard has given options to the entities to simplify their contract measurement approach by applying Premium Allocation Approach for their insurance contract where the coverage period is 12 months or less or if applying the simplified approach will give results not materially different from the results produced by applying general measurement model. This option will reduce the complexities, time and cost in applying IFRS 17 for the group.

Risk-attaching reinsurance contracts: The Group reasonably expects that the resulting measurement of the asset for remaining coverage would not differ materially from the result of applying the accounting policies described above.

Insurance acquisition cash flows arise from the activities of selling, underwriting and starting a group of contracts that are directly attributable to the portfolio of contracts to which the group belongs.

Under IFRS 17, only insurance acquisition cash flows that arise before the recognition of the related insurance contracts are recognised as separate assets and tested for recoverability, whereas other insurance acquisition cash flows are included in the estimates of the present value of future cash flows as part of the measurement of the related insurance contracts.

Impact assessment – Non-Life Insurance

Although the PAA is similar to the Group's current accounting treatment when measuring liabilities for remaining coverage, the following changes are expected in the accounting for Non-life contracts.

Changes from IFRS 4	Impact on equity on transition to IFRS 17
Under IFRS 17, the Group will discount the future cash flows when measuring liabilities for incurred claims, unless they are expected to occur in one year or less from the date on which the claims are incurred. The Group does not currently discount such future cash flows.	Increase
IFRS 17 requires the fulfilment cash flows to include a risk adjustment for non-financial risk. This is not explicitly allowed for currently.	Decrease
The Group's accounting policy under IFRS 17 to expense eligible insurance acquisition cash flows when they are incurred differs from the current practice under which these amounts are recognized separately as deferred acquisition costs.	Decrease

The Group implementation project continued through 2022 with a focus on finalizing methodologies and developing the operational capabilities required to implement the standard including data, systems and business processes. The current focus is on embedding the operational capabilities and determining the transition statement of financial position and comparatives required for 2023 reporting.

Since the implementation project is currently ongoing, management believes that it is impractical to determine the amount of the effect of IFRS 17 in the current period.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

2. Application of new and revised International Financial Reporting Standards ("IFRS") (continued)

2.2 Standards issued but not yet effective (continued)

Other Standards and amendments that are not yet effective and have not been adopted early by the Group include:

- Classification of Liabilities as Current or Non-current (Amendments to IAS 1)
- Disclosure of Accounting Policies (Amendments to IAS 1 and IFRS Practice Statement 2)
- Deferred Tax Related to Assets and Liabilities Arising from a Single Transaction (Amendments to IAS 12)
- Disclosure of Accounting Policies (Amendments to IAS 1)
- Definition of Accounting Estimates (Amendments to IAS 8)

3. Significant accounting policies

The significant accounting policies applied in the preparation of these consolidated financial statements are summarised below. These policies have been consistently applied to each of the years presented.

3.1 Statement of compliance

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) and applicable requirements of Federal Law No. 6 of 2007 (as amended), Concerning the Establishment of the Insurance Authority & Organization of the Insurance Operations and the Federal Law No. (32) of 2021 Concerning commercial companies.

3.2 Basis of preparation

The consolidated financial statements have been prepared on the historical cost basis except for investment properties and financial instruments that have been measured at revalued amounts, amortised cost or fair value as explained in the accounting policies below.

3.3 Basis of consolidation

The consolidated financial statements of Al Buhaira National Insurance Company P.S.C. and its subsidiary (the "Group") incorporate the consolidated financial statements of the Parent Company and the entity controlled by the Parent Company (its subsidiary).

Control is achieved when the Group:

- has power over the investee;
- is exposed, or has rights, to variable returns from its involvement with the investee; and
- has the ability to use its power to affect its returns.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.3 Basis of consolidation (continued)

The Group reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

When the Group has less than a majority of the voting rights of an investee, it has power over the investee when the voting rights are sufficient to give it the practical ability to direct the relevant activities of the investee unilaterally.

The Group considers all relevant facts and circumstances in assessing whether or not the Group's voting rights in an investee are sufficient to give it power, including:

- the size of the Group's holding of voting rights relative to the size and dispersion of holdings of the other vote holders;
- potential voting rights held by the Group, other vote holders or other parties;
- rights arising from other contractual arrangements; and
- any additional facts and circumstances that indicate that the Group has, or does not have, the current ability to direct the relevant activities at the time that decisions need to be made, including voting patterns at previous shareholders' meetings.

Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary. Specifically, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated income statement and consolidated statement of other comprehensive income from the date the Group gains control until the date when the Group ceases to control the subsidiary.

When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies in line with the Group's accounting policies.

All intragroup assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full on consolidation.

Details of the Group's subsidiary at 31 December 2022 is as below:

Name of subsidiary	Place of incorporation and operation	Proportion of ownership interest and voting power held	Principal activity
Al Buhaira Economic Investments Establishment	Sharjah, U.A.E.	100%	Investing in economic projects.

3.4 Insurance contracts

The principal accounting policies are set out below.

3.4.1 Definition, recognition and measurement

The Group issues contracts that transfer insurance risk. Insurance contracts are those contracts that transfer significant insurance risk.

Insurance contracts are classified into two main categories, depending on the duration of risk and whether or not the terms and conditions are fixed.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.4 Insurance contracts (continued)

3.4.2 Short-term insurance contracts

These contracts are casualty, property and short-duration life insurance contracts.

Casualty insurance contracts protect the Group's customers against the risk of causing harm to third parties as a result of their legitimate activities. Damages covered include both contractual and non contractual events.

Property insurance contracts mainly compensate the Group's customers for damage suffered to their properties or for the value of property lost. Customers who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the insured properties in their business activities (business interruption cover).

Medical insurance contracts protect the Group's customers against the risk of incurring medical expenses. Medical selection is part of the Group's underwriting procedures, whereby contributions are charged to reflect the health condition and family medical history of the applicants. Pricing is based on assumptions, such as mortality and persistency, which consider past experience and current trends. Contracts including specific risks and guarantees are tested for profitability according to predefined procedures before approval.

Short-duration life insurance contracts protect the Group's customers from the consequences of events that would affect on the ability of the customer or customer's dependents to maintain their current level of income. Guaranteed benefits paid on occurrence of the specified insurance event are either fixed or linked to the extent of the economic loss suffered by the policyholder. There are no maturity or surrender benefits.

For all these insurance contracts, premiums are recognised as revenue (earned premiums) on time-proportion basis wherein revenue from an insurance contract is recognised over the effective period of the policy with the exception of marine, where the UPR is recognised as fixed proportion of the written premiums as required in the financial regulation issued by Insurance Companies register of the Central Bank of the U.A.E. ("CBUAE") (formerly Insurance Authority of U.A.E.). The portion of premium received on in-force contracts that relates to unexpired risks at the end of the reporting period is reported as the unearned premium liability.

Claims and loss adjustment expenses are charged to consolidated statement of income as incurred based on the estimated liability for compensation owed to contract holders or third parties damaged by the contract holders. They include direct claims settlement costs and arise from events that have occurred up to the reporting date even if even they have not yet been reported to the Group. The Group does not discount its liabilities for unpaid claims. Liabilities for unpaid claims are estimated using the input of assessments for individual cases reported to the Group and statistical analyses for the claims incurred but not reported, and to estimate the expected ultimate cost of more complex claims that may be affected by external factors (such as court decisions).

Unallocated loss adjustment expense reserves correspond to the provision representing future claim expenses and related handling costs that are not case specific. It represents all other expenses and costs that are related to the adjudication of claims but cannot be assigned to a specific claim and is calculated based on recommendation of Group's external actuarial valuation report.

3.4.3 Reinsurance contracts

Contracts entered into by the Group with reinsurers under which the Group is compensated for losses on one or more contracts issued by the Group and that meet the classification requirements for insurance contracts are classified as reinsurance contracts. Contracts that do not meet these classification requirements are classified as financial assets. Insurance contracts entered into by the Group under which the contract holder is another insurer are included with insurance contracts. The benefits to which the Group is entitled under its reinsurance contracts held are recognised as reinsurance contract assets. These assets consist of short-term balances due from reinsurers, as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.4 Insurance contracts (continued)

3.4.3 Reinsurance contracts (continued)

Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due. The Group assesses its reinsurance contract assets for impairment on a regular basis. If there is objective evidence that the reinsurance contract asset is impaired, the Group reduces the carrying amount of the reinsurance contract assets to its recoverable amount and recognises that impairment loss in the consolidated statement of income. The Group gathers the objective evidence that a reinsurance asset is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is also calculated following the same method used for these financial assets.

3.4.4 Insurance contract liabilities

Insurance contract liabilities towards outstanding claims are made for all claims intimated to the Group and still unpaid at the end of the reporting period, in addition for claims incurred but not reported.

The reinsurers' portion of the above outstanding claims and unearned premium is classified as reinsurance contract assets in the consolidated financial statements.

3.4.5 Salvage and subrogation reimbursements

Estimates of salvage and subrogation reimbursements are considered as an allowance in the measurement of the insurance liability for claims.

3.4.6 Liability adequacy test

At the end of each reporting period, the Group assesses whether its recognised insurance liabilities are adequate using current estimates of future cash flows under its insurance contracts. If that assessment shows that the carrying amount of its insurance liabilities is inadequate in the light of estimated future cash flows, the entire deficiency is immediately recognised in income and an unexpired risk provision is created.

3.4.7 Receivables and payables related to insurance contracts

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders.

If there is objective evidence that the insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in consolidated statement of income. The Group gathers the objective evidence that an insurance receivable is impaired using the same process adopted for loans and receivables. The impairment loss is also calculated under the same method used for these financial assets.

3.4.8 Policy acquisition costs

Commissions and other acquisition costs are accounted on an incurred basis.

3.5 Revenue recognition

3.5.1 Insurance contract income

Revenue from insurance contracts is measured under revenue recognition criteria stated under insurance contracts in these consolidated financial statements (Note 3.4).

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.5 Revenue recognition (continued)

3.5.2 Commission income

Commission income is recognised when the reinsurance premium is ceded based on the terms and percentages agreed with the reinsurers.

3.5.3 Interest income

Interest income is accrued on a time basis, by reference to the principal outstanding and at the effective interest rate applicable, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the asset's net carrying amount.

3.5.4 Dividend income

Dividend income from investments is recognised when the Group's rights to receive payment have been established.

3.5.5 Rental income

Rental income from investment properties which are leased under operating leases are recognised on a straight-line basis over the term of the relevant lease.

3.6 General and administrative expenses

Direct expenses are charged to the respective departmental revenue accounts. Indirect expenses are allocated to departmental revenue accounts on the basis of gross written premiums of each department. Other administration expenses are charged to consolidated statement of income as unallocated general and administrative expenses.

3.7 Foreign currencies

The consolidated financial statements of each group entity are presented in the currency of the primary economic environment in which the entity operates (its functional currency). For the purpose of the consolidated financial statements, the results and financial position of a group entity are expressed in Arab Emirates Dirhams ("AED"), which is the functional currency of the Group and the presentation currency for the consolidated financial statements.

In preparing the financial statements of individual entities, transactions in currencies other than the entity's functional currency (foreign currencies) are recorded at the rates of exchange prevailing at the dates of the transactions. At the end of each reporting period, monetary items denominated in foreign currencies are retranslated at the rates prevailing at that date. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

Exchange differences are recognized in consolidated statement of income in the year in which they arise.

3.8 Employee benefits

3.8.1 Defined contribution plan

U.A.E. national employees of the Group are members of the Government-managed retirement pension and social security benefit scheme pursuant to U.A.E. labour law no. 7 of 1999. The Group is required to contribute 12.5% of the "contribution calculation salary" of payroll costs to the retirement benefit scheme to fund the benefits. The employees and the Government contribute 5% and 2.5% of the "contribution calculation salary" respectively, to the scheme. The only obligation of the Group with respect to the retirement pension and social security scheme is to make the specified contributions. The contributions are charged to consolidated statement of income.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.8 Employee benefits (continued)

3.8.2 Annual leave and leave passage

An accrual is made for the estimated liability for employees' entitlement to annual leave and leave passage as a result of services rendered by eligible employees up to the end of the year.

3.8.3 Provision for employees' end of service indemnity

Provision is also made for the full amount of end of service indemnity due to non-U.A.E. national employees in accordance with the U.A.E. Labour Law and is based on current remuneration and their period of service at the end of the reporting period.

The accrual relating to annual leave and leave passage is disclosed as a current liability, while the provision relating to end of service indemnity is disclosed as a non-current liability.

3.9 Property and equipment

Property and equipment are carried at cost less accumulated depreciation and any accumulated impairment losses. Depreciation is charged so as to write off the cost of assets over their estimated useful lives, using the straight-line method. The estimated useful lives, residual values and depreciation method are reviewed at each year end, with the effect of any changes in estimate accounted for on a prospective basis. Land is stated at cost less impairment if any.

The gain or loss arising on the disposal or retirement of an item of property and equipment is determined as the difference between the sales proceeds and the carrying amount of the asset and is recognised in consolidated statement of income.

The useful lives considered in the calculation of depreciation for the assets are as follows:

	Years
Furniture and equipment	5
Computer equipment	5
Office fixture and fittings	10
Residential villa	15

3.10 Investment properties

Investment properties are properties held to earn rentals and/or for capital appreciation. Investment properties are measured initially at cost, including transaction costs.

Cost includes the cost of replacing part of an existing investment property at the time that cost is incurred if the recognition criteria are met; and excludes the cost of day to day servicing of an investment property. Subsequent to initial recognition, investment properties are stated at fair value, which reflects market conditions at the reporting date. Gains or losses arising from changes in the fair values of investment properties are included in the consolidated statement of income in the period in which they arise.

Investment properties are derecognised when either they have been disposed of or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. Any gains or losses on the retirement or disposal of an investment property are recognised in the consolidated statement of income in the period of retirement or disposal.

Fair value is determined by open market values based on valuations performed by independent surveyors and consultants.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.11 Impairment of non financial assets

At the end of each reporting period, the Group reviews the carrying amounts of its non financial assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Group estimates the recoverable amount of the cash-generating unit to which the asset belongs. Where a reasonable and consistent basis of allocation can be identified, corporate assets are also allocated to individual cash-generating units, or otherwise they are allocated to the smallest group of cash-generating units for which a reasonable and consistent allocation basis can be identified.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised immediately in consolidated statement of income, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised immediately in consolidated statement of income, unless the relevant asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

3.12 Provisions

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, it is probable that the Group will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

The amount recognised as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. Where a provision is measured using the cash flows estimated to settle the present obligation, its carrying amount is the present value of those cash flows.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, a receivable is recognised as an asset if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

3.13 Borrowing costs

Borrowing costs directly attributable to the acquisition, construction or production of qualifying assets, which are assets that necessarily take a substantial period of time to get ready for their intended use or sale, are added to the cost of those assets, until such time as the assets are substantially ready for their intended use or sale.

Investment income earned on the temporary investment of specific borrowings pending their expenditure on qualifying assets is deducted from the borrowing costs eligible for capitalisation.

All other borrowing costs are recognised in consolidated statement of income in the period in which they are incurred.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.14 Financial instruments

All financial assets are recognised and derecognised on a trade date where the purchase or sale of a financial asset is under a contract whose terms require delivery of the financial asset within the timeframe established by the market concerned, and are initially measured at fair value, plus transaction costs, except for those financial assets classified as at fair value through profit or loss (FVTPL). Transaction costs directly attributable to the acquisition of financial assets classified as at FVTPL are recognised immediately in profit or loss.

All recognised financial assets that are within the scope of IFRS 9 are required to be subsequently measured at amortised cost or fair value on the basis of the Group's business model for managing the financial assets and the contractual cash flow characteristics of the financial assets. Specifically:

- (i) debt instruments that are held within a business model whose objective is to collect the contractual cash flows, and that have contractual cash flows that are solely payments of principal and interest on the principal amount outstanding (SPPI), are subsequently measured at amortised cost;
- (ii) debt instruments that are held within a business model whose objective is both to collect the contractual cash flows and to sell the debt instruments, and that have contractual cash flows that are SPPI, are subsequently measured at fair value through other comprehensive income (FVTOCI);
- (iii) all other debt instruments (e.g. debt instruments managed on a fair value basis or held for sale) and equity investments are subsequently measured at FVTPL. However, the Group may make the following irrevocable election/designation at initial recognition of a financial asset on an asset-by-asset basis:
 - a. the Group may irrevocably elect to present subsequent changes in fair value of an equity investment that is neither held for trading nor contingent consideration recognised by an acquirer in a business combination to which IFRS 3 applies, in other comprehensive income (OCI); and
 - b. the Group may irrevocably designate a debt instrument that meets the amortised cost or FVTOCI criteria as measured at FVTPL if doing so eliminates or significantly reduces an accounting mismatch (referred to as the fair value option).

Cash and bank and insurance and other receivables

Cash and bank and insurance and other receivables are measured at amortised cost using the effective interest method, less any impairment. Interest income is recognised by applying the effective interest rate, except for short-term receivables when the recognition of interest would be immaterial.

The effective interest rate (EIR) is the rate that exactly discounts estimated future cash flows of the financial instrument through the expected life of the financial instrument or, where appropriate, a shorter period, to the net carrying amount of the financial asset or financial liability. The future cash flows are estimated taking into account all the contractual terms of the instrument.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.14 Financial instruments (continued)

Cash and bank and insurance and other receivables (continued)

The calculation of the EIR includes all fees and points paid or received between parties to the contract that are incremental and directly attributable to the specific lending arrangement, transaction costs, and all other premiums or discounts. For financial assets at FVTPL transaction costs are recognised in profit or loss at initial recognition.

Equity instruments at FVTOCI

Investments in equity instruments/funds at FVTOCI are initially measured at fair value plus transaction costs. Subsequently, they are measured at fair value with gains and losses arising from changes in fair value recognised in other comprehensive income and accumulated in the cumulative changes in fair value reserve. The cumulative gain or loss will not be reclassified to profit or loss on disposal of the investments in equity instruments/funds, but reclassified to retained earnings. The Group has designated all investments in equity instruments that are not held for trading as FVTOCI.

Dividends on these investments in equity instruments are recognised in consolidated statement of income when the Group's right to receive the dividends is established, unless the dividends clearly represent a recovery of part of the cost of the investment. Other net gains and losses are recognized in OCI and are never reclassified to profit or loss.

Debt instruments at amortised cost or at FVTOCI

The Group assesses the classification and measurement of a financial asset based on the contractual cash flow characteristics of the asset and the Group's business model for managing the asset.

For an asset to be classified and measured at amortised cost or at FVTOCI, its contractual terms should give rise to cash flows that are solely payments of principal and interest on the principal outstanding (SPPI).

At initial recognition of a financial asset, the Group determines whether newly recognised financial assets are part of an existing business model or whether they reflect the commencement of a new business model. The Group reassess its business models each reporting period to determine whether the business models have changed since the preceding period. For the current and prior reporting period the Group has not identified a change in its business models. When a debt instrument measured at FVTOCI is derecognised, the cumulative gain/loss previously recognised in OCI is reclassified from equity to profit or loss. Debt instruments that are subsequently measured at amortised cost or at FVTOCI are subject to impairment.

Financial assets at FVTPL

Financial assets at FVTPL are:

- (i) assets with contractual cash flows that are not SPPI; or/and
- (ii) assets that are held in a business model other than held to collect contractual cash flows or held to collect and sell; or
- (iii) assets designated at FVTPL using the fair value option.

These assets are measured at fair value, with any gains/losses arising on remeasurement recognised in profit or loss.

Fair value option: A financial instrument with a reliably measurable fair value can be designated as FVTPL (the fair value option) on its initial recognition even if the financial instrument was not acquired or incurred principally for the purpose of selling or repurchasing. The fair value option can be used for financial assets if it eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise from measuring assets or liabilities, or recognizing related gains and losses on a different basis (an "accounting mismatch").

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.14 Financial instruments (continued)

Reclassifications

If the business model under which the Group holds financial assets changes, the financial assets affected are reclassified. The classification and measurement requirements related to the new category apply prospectively from the first day of the first reporting period following the change in business model that results in reclassifying the Group's financial assets. During the current financial year and previous accounting period, there was no change in the business model under which the Group holds financial assets and therefore no reclassifications were made.

Measurement of ECL

The Group considers broader range of information when assessing the credit risk, and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument. In applying this forward looking approach, a distinction is made between:

- Financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk. (Stage 1); and
- Financial instruments that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low. (Stage 2)

Stage 3 would cover financial assets that have objective evidence of impairment at the reporting date. The Group considers a debt security to have low credit risk when their credit risk rating is equivalent to the globally understood definition of "investment grade".

12-month expected credit loss are recognized for the first category (Stage 1) while "life time expected credit losses" are recognized for the second category (Stage 2). Measurement of the expected credit losses is determined by a probability - weighted estimate of credit losses over the expected life of the financial instrument.

The Group makes use of a simplified approach in accounting for insurance receivables and for other receivables records life time expected credit loss. These are expected shortfalls in the contractual cashflows, considering the potential for default at any point during the life of a financial instrument. In calculating, the Group uses its historical experience, external indicators and forward looking information to calculate the expected credit losses using a provision matrix.

The Group assesses impairment of insurance receivables on a collective basis as they possess shared credit risks characteristics, they have been grouped based on the days past due.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.14 Financial instruments (continued)

Measurement of ECL (continued)

The Group employs statistical models for ECL calculations. ECLs are a probability-weighted estimate of credit losses.

ECLs are a probability-weighted estimate of the present value of credit losses. These are measured as the present value of the difference between the cash flows due to the Group under the contract and the cash flows that the Group expects to receive arising from the weighting of multiple future economic scenarios, discounted at the asset's EIR.

These parameters will be derived from our internally developed statistical models and other historical data. They will be adjusted to reflect forward-looking information.

Credit-impaired financial assets

A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. At each reporting date, the Group assesses whether financial assets carried at amortised costs are credit-impaired.

Derecognition of financial assets

The Group derecognises a financial asset only when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another entity. If the Group neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Group recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the Group retains substantially all the risks and rewards of ownership of a transferred financial asset, the Group continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received.

On derecognition of a financial asset measured at amortised cost or measured at FVTPL, the difference between the asset's carrying amount and the sum of the consideration received and receivable is recognised in profit or loss.

On derecognition of a financial asset that is classified as FVTOCI, the cumulative gain or loss previously accumulated in the cumulative changes in fair value of securities reserve is not reclassified to profit or loss, but is reclassified to retained earnings.

Presentation of allowance for ECL in the consolidated financial statements

Loss allowances for ECL are presented in the consolidated financial statements as follows:

- for financial assets measured at amortised cost (insurance and other receivables and cash and bank): as a deduction from the gross carrying amount of the assets;
- for debt instruments measured at FVTOCI: no loss allowance is recognised in the consolidated statement of financial position as the carrying amount is at fair value. However, the loss allowance is included as part of the revaluation amount in revaluation reserve and recognised in other comprehensive income;

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.15 Financial liabilities and equity instruments issued by the Group

3.15.1 *Classification as debt or equity*

Debt and equity instruments are classified as either financial liabilities or as equity in accordance with the substance of the contractual arrangement.

3.15.2 *Equity instruments*

An equity instrument is any contract that evidences a residual interest in the assets of an entity after deducting all of its liabilities. Equity instruments issued by the Group are recorded at the proceeds received, net of direct issue costs.

3.15.3 *Financial liabilities*

Financial liabilities are classified as 'other financial liabilities'.

3.15.4 *Other financial liabilities*

Insurance and other payables and bank borrowings are classified as 'other financial liabilities' and are initially measured at fair value, net of transaction costs. Other financial liabilities are subsequently measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis except for short term payable when the recognition of interest would be immaterial.

The effective interest method is a method of calculating the amortised cost of a financial liability and of allocating interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial liability, or, where appropriate, a shorter period to the net carrying amount on initial recognition.

3.15.5 *Derecognition of financial liabilities*

The Group derecognises financial liabilities when, and only when, the Group's obligations are discharged, cancelled or they expire.

3.15.6 *Dividend distribution*

Dividend distribution to the Group's shareholders is recognised as a liability in the Group's consolidated financial statements in the period in which the dividend is approved by the Group's shareholders.

3.16 Leases

The Group has applied IFRS 16 using the modified retrospective approach and therefore comparative information has not been restated. This means comparative information is still reported under IAS 17 and IFRIC 4.

3.16.1 *Lessee*

For any new contracts entered into on or after January 1, 2019, the Group considers whether a contract is, or contains a lease. A lease is defined as 'a contract or part of a contract, that conveys the right-to-use an asset (the underlying asset) for a period of time in exchange for consideration'. To apply this definition, the Group assesses whether the contract meets three key evaluations which are whether:

- The contract contains an identified asset, which is either explicitly identified in the contract or implicitly specified by being identified at the time the asset is made available to the Group.
- The Group has the right to obtain substantially all of the economic benefits from use of the identified asset throughout the period of use, considering its rights within the defined scope of the contract.
- The Group has the right to direct the use of the identified asset throughout the period of use. The Group assesses whether it has the right to direct 'how and for what purpose' the asset is used throughout the period of use.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

3. Significant accounting policies (continued)

3.16 Leases (continued)

3.16.1 Lessee (continued)

Measurement and recognition of leases as a lessee

At lease commencement date, the Group recognizes a right of use asset and a lease liability on the statement of financial position. The right of use asset is measured at cost, which is made up of the initial measurement of the lease liability, any direct costs incurred by the Group, an estimate of any costs to dismantle and remove the asset at the end of the lease, and any lease payments made in advance of the lease commencement date (net of any incentives received).

The Group depreciates the right of use assets on a straight-line basis from the lease commencement date to the earlier of the end of the useful life of the right of use asset or the end of the lease term. The Group also assesses the right of use asset for impairment when such indicators exist. At the commencement date, the Group measures the lease liability at the present value of the lease payments unpaid at that date, discounted using the interest rate implicit in the lease if that rate is readily available or the Group's incremental borrowing rate.

Lease payments included in the measurement of the lease liability are made up of the fixed payments (including in substance fixed), variable payments based on an index or rate, amounts expected to be payable under a residual value guarantee and payments arising from options reasonably certain to be exercised.

Subsequent to initial measurement, the liability will be reduced for payments made and increased for interest. It is remeasured to reflect any reassessment or modification, or if there are changes in in-substance fixed payments.

When the lease liability is remeasured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right of use asset is already reduced to zero.

The Group has elected to account for short-term leases and leases of low-value assets using the practical expedients. Instead of recognizing a right-of-use asset and lease liability, the payments in relation to these are recognised as an expense in consolidated statement of income on a straight-line basis over the lease term.

On the statement of financial position, right-of-use assets have been included in property and equipment and lease liabilities have been included in as a separate line item as lease liabilities

3.16.2 Lessor

The Group's accounting policy under IFRS 16 has not changed from the comparative period. As a lessor the Group classifies its leases as either operating or finance leases. A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of the underlying asset and classified as an operating lease if it does not.

3.17 Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date, regardless of whether that price is directly observable or estimated using another valuation technique. In estimating the fair value of an asset or a liability, the Group takes into account the characteristics of the asset or liability if market participants would take those characteristics into account when pricing the asset or liability at the measurement date. The Group uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximizing the use of relevant observable inputs and minimizing the use of unobservable inputs. All assets and liabilities for which fair value is measured or disclosed in the consolidated financial statements are categorized with in fair value hierarchy, based on the lowest level of input that is significant to the fair value measurement as a whole.

In addition, for financial reporting purposes, fair value measurements are categorized into Level 1, 2 or 3 based on the degree to which the inputs to the fair value measurements are observable and the significance of the inputs to the fair value measurements in its entirety, which are described as follows:

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date;
- Level 2 inputs are inputs other than quoted prices included within Level 1, that are observable for the asset or liability, either directly or indirectly; and
- Level 3 inputs are unobservable inputs for the assets or liability.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

4. Critical accounting judgements and key sources of estimation uncertainty

In the application of the Group's accounting policies, which are described in Note 3 to these consolidated financial statements, management is required to make judgments, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

4.1 Critical accounting judgements

The following are the critical judgements, apart from those involving estimations (see 4.2 below), that management has made in the process of applying the Group's accounting policies and that have the most significant effect on the amounts recognised in the consolidated financial statements.

4.1.1 *Classification of investments*

Management designates at the time of acquisition of securities whether these should be classified as at FVTOCI or FVTPL. In judging whether investments in securities are as at FVTOCI or FVTPL, management has considered the detailed criteria for determination of such classification as set out IFRS 9 Financial Instruments. Management is satisfied that its investments in securities are appropriately classified.

4.1.2 *Business model assessment*

Classification and measurement of financial assets depends on the results of the SPPI and the business model test. The Group determines the business model at a level that reflects how groups of financial assets are managed together to achieve a particular business objective. This assessment includes judgement reflecting all relevant evidence including how the performance of the assets is evaluated and their performance measured, the risks that affect the performance of the assets and how these are managed and how the managers of the assets are compensated. The Group monitors financial assets measured at amortised cost or fair value through other comprehensive income that are derecognised prior to their maturity to understand the reason for their disposal and whether the reasons are consistent with the objective of the business for which the asset was held. Monitoring is part of the Group's continuous assessment of whether the business model for which the remaining financial assets are held continues to be appropriate and if it is not appropriate whether there has been a change in business model and so a prospective change to the classification of those assets. No such changes were required during the periods presented.

4.1.3 *Significant increase in credit risk*

ECL are measured as an allowance equal to lifetime ECL for assets. IFRS 9 does not define what constitutes a significant increase in credit risk. In assessing whether the credit risk of an asset has significantly increased the Group takes into account qualitative and quantitative reasonable and supportable forward looking information.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revision to accounting estimates are recognised in the period of the revision in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

4. Critical accounting judgements and key sources of estimation uncertainty (continued)

4.1 Critical accounting judgements (continued)

4.1.4 Classification of properties

In the process of classifying properties, management has made various judgments. Judgments are needed to determine whether a property qualifies as an investment property, property and equipment, property under development and/or property held for sale. Management develops criteria so that it can exercise that judgment consistently in accordance with the definitions of investment property, property and equipment, property under development and property held for sale. In making its judgment, management has considered the detailed criteria and related guidance set out in IAS 2 – Inventories, IAS 16 – Property, Plant and Equipment, and IAS 40 – Investment Property, with regards to the intended use of the property.

4.2 Key sources of estimation uncertainty

The following are the key assumptions concerning the future, and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

4.2.1 The ultimate liability arising from claims made under insurance contracts

The estimation of ultimate liability arising from the claims made under insurance contracts is the Group's most critical accounting estimate. There are sources of uncertainty that need to be considered in the estimate of the liability that the Group will eventually pay for such claims. Estimates have to be made both for the expected ultimate cost of claims reported and for the expected ultimate cost of claims incurred but not reported ("IBNR") at the end of each reporting period. Liabilities for unpaid reported claims are estimated using the input of assessments for individual cases reported to the Group and management estimates based on external actuarial assessment, taking into account the historical data of the claims reported and settlement pattern. Such method takes into account the best estimates of the future contractual cash flows estimated based on the historical data. At the end of each reporting period, prior year claims estimates are reassessed for adequacy and changes are made to the provision.

4.2.2 Impairment of financial assets

When measuring ECL and IFRS 9, the Group uses reasonable and supportable forward looking information, which is based on assumptions for the future movement of different economic drivers and how these drivers will affect each other. Loss given default is an estimate of the loss arising on default. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, taking into account cash flows from collateral and integral credit enhancements. Probability of default constitutes a key input in measuring ECL. Probability of default is an estimate of the likelihood of default over a given time horizon, the calculation of which includes historical data, assumptions and expectations of future conditions.

The determination of whether the insurance receivables are impaired, entails the Group evaluating, the credit and liquidity position of the insurance companies, historical recovery rates including detailed investigations carried out and feedback received from the legal department. The difference between the estimated collectible amount and the carrying value is recognised as an expense in the consolidated statement of income. Any difference between the amounts actually collected in the future periods and the amounts expected will be recognised in the consolidated statement of income at the time of collection.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

4. Critical accounting judgements and key sources of estimation uncertainty (continued)

4.2 Key sources of estimation uncertainty (continued)

4.2.3 Liability adequacy test

At the end of each reporting period, liability adequacy tests are performed to ensure the adequacy of insurance contract liabilities. The Group makes use of the best estimates of future contractual cash flows and claims handling and administration expenses, as well as investment income from the assets backing such liabilities in evaluating the adequacy of the liability. Any deficiency is immediately charged to the consolidated statement of income.

4.2.4 Valuation of unquoted equity instruments

Valuation of unquoted equity investments is normally based on recent market transactions on an arm's length basis, fair value of another instrument that is substantially the same, expected cash flows discounted at current rates for similar instruments or other valuation models. In the absence of an active market for these investments or any recent transactions that could provide evidence of the current fair value, management estimates the fair value of these instruments using expected cash flows discounted at current rates for similar instruments or other valuation models.

4.2.5 Depreciation of property and equipment

The cost of property and equipment is depreciated over the estimated useful life, which is based on expected usage of the asset, expected physical wear and tear, the repair and maintenance program and technological obsolescence arising from changes and the residual value. Management has not considered any residual value as it is deemed immaterial.

4.2.6 Revaluation of investment properties

The investment properties are carried at fair value, with changes in the fair value being recognized in the consolidated statement of income. The management engaged independent valuation specialists to assess fair value during the year. The fair value of plots of land was determined based on the acceptable approach that reflects recent transactions prices for similar properties. The fair value of buildings was determined using income approach. In estimating the fair value of the properties, the highest and best use of the properties is their current use.

Notes to the consolidated financial statements (continued)
For the year ended 31 December 2022

5. Property and equipment	Land AED	Furniture and equipment AED	Computer equipment AED	Office fixture and fittings AED	Residential Villa AED	Right of use AED	Total AED
Cost							
31 December 2021	649,000	6,667,317	12,591,246	6,027,111	1,057,827	13,529,818	40,522,319
Additions	-	595,996	143,364	736,845	-	7,873,405	9,349,610
Disposal	-	(445,000)	-	-	-	-	(445,000)
31 December 2022	649,000	6,818,313	12,734,610	6,763,956	1,057,827	21,403,223	49,426,929
Accumulated depreciation							
31 December 2021	-	6,438,321	7,895,384	5,607,757	1,057,827	8,741,340	29,740,629
Charge for the year	-	185,738	258,276	95,176	-	3,828,782	4,367,972
Relating to disposals	-	(445,000)	-	-	-	-	(445,000)
31 December 2022	-	6,179,059	8,153,660	5,702,933	1,057,827	12,570,122	33,663,601
Carrying amount							
31 December 2022	649,000	639,254	4,580,950	1,061,023	-	8,833,101	15,763,328

At 31 December 2022, the cost of fully depreciated property and equipment that was still in use amounted to AED 23.21 million (2021: AED 23.83 million).

Notes to the consolidated financial statements (continued)
For the year ended 31 December 2022

5.	Property and equipment (continued)						
	Land AED	Furniture and equipment AED	Computer equipment AED	Office fixture and fittings AED	Residential Villa AED	Right of use AED	Total AED
<i>Cost</i>							
31 December 2020	649,000	6,623,058	12,039,224	6,027,111	1,057,827	9,633,869	36,030,089
Additions	-	65,459	552,022	-	-	4,237,861	4,855,342
Disposal	-	(21,200)	-	-	-	(341,912)	(363,112)
31 December 2021	649,000	6,667,317	12,591,246	6,027,111	1,057,827	13,529,818	40,522,319
<i>Accumulated depreciation</i>							
31 December 2020	-	6,305,757	7,584,853	5,529,425	1,057,827	6,053,223	26,531,085
Charge for the year	-	153,764	310,531	78,332	-	2,859,072	3,401,699
Relating to disposals	-	(21,200)	-	-	-	(170,955)	(192,155)
31 December 2021	-	6,438,321	7,895,384	5,607,757	1,057,827	8,741,340	29,740,629
<i>Carrying amount</i>							
31 December 2021	649,000	228,996	4,695,862	419,354	-	4,788,478	10,781,690

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

6. Investment properties

Investment properties comprises the following at fair value:

	2022 AED	2021 AED
Plots of land	73,084,018	75,165,000
Buildings	769,478,482	761,388,000
	<u>842,562,500</u>	<u>836,553,000</u>

Movement during the year was as follows:

	2022 AED	2021 AED
Fair value at the beginning of the year	836,553,000	857,393,500
Additions	4,967,982	2,165,000
Change in fair value during the year (Note 18)	1,041,518	(23,005,500)
Fair value at the end of the year	<u>842,562,500</u>	<u>836,553,000</u>

The fair value of the Group's investments properties as at 31 December 2022 has been arrived at on the basis of valuations carried on the respective dates by independent competent valuers who have recent market experience in the valuation of properties in the United Arab Emirates.

The fair value of plots of land was determined based on the acceptable approach that reflects recent transactions prices for similar properties. The fair value of buildings was determined using market approach. In estimating the fair value of the properties, the highest and best use of the properties is their current use.

The Group's investment properties are classified as Level 3 in the fair value hierarchy as at 31 December 2022 (2021: Level 3).

Investment property amounting to AED 842.5 million (2021: AED 836.5 million) is mortgaged to a bank towards credit facilities granted to the Group (Note 15).

The rental proceeds from Al Khan, Al Nahda and Al Buhairah Corniche Towers are assigned to a bank against credit facilities granted to the Group (Note 15).

The property rental income earned by the Group from its investment properties, which are leased out under operating leases, and direct operating expenses arising on the investment property are as follows:

	2022 AED	2021 AED
Rental income	41,784,520	40,383,333
Direct operating expenses	(19,043,897)	(21,481,637)
Income from investment properties (Note 18)	<u>22,740,623</u>	<u>18,901,696</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

7. Investments in securities

	2022 AED	2021 AED
Equity at FVTOCI		
Quoted – at fair value	54,781,082	23,374,166
Unquoted – at fair value	3,478,098	3,478,098
	<u>58,259,180</u>	<u>26,852,264</u>

Movement during the year was as follows:

	2022 AED	2021 AED
Fair value at the beginning of the year	26,852,264	20,711,683
Purchases during the year	52,017,713	-
Disposals during the year	(20,949,189)	(5,254)
Change in fair value	338,392	6,145,835
Fair value at the end of the year	<u>58,259,180</u>	<u>26,852,264</u>

	<u>Within U.A.E.</u>		<u>Outside U.A.E.</u>		<u>Total</u>	
	2022 AED	2021 AED	2022 AED	2021 AED	2022 AED	2021 AED
- Quoted	54,781,082	23,374,166	-	-	54,781,082	23,374,166
- Unquoted	3,478,098	3,478,098	-	-	3,478,098	3,478,098
	<u>58,259,180</u>	<u>26,852,264</u>	<u>-</u>	<u>-</u>	<u>58,259,180</u>	<u>26,852,264</u>

8. Statutory deposit

In accordance with the requirements of Federal Law No. 6 of 2007 (as amended) on Establishment of Insurance Companies register of the Central Bank of the UAE ("CBUAE") and Organisation of its operations, the Group maintains a bank deposit of AED 10 million (2021: AED 10 million) as a statutory deposit. The statutory deposit yields interest rate per annum of 2.80% (2021: 3.00%).

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

9. Insurance contract liabilities and reinsurance contract assets

	2022 AED	2021 AED
Insurance contract liabilities		
Claims reported unsettled	434,759,954	271,705,507
Claims incurred but not reported	70,973,634	71,056,021
Unallocated loss adjustment exposure reserve	7,934,287	6,353,052
Unearned premium	184,396,184	183,641,387
Unexpired risk reserve	10,707,048	11,951,805
Total insurance contract liabilities, gross	708,771,107	544,707,772
Recoverable from reinsurers		
Claims reported unsettled	324,997,262	195,162,889
Claims incurred but not reported	46,569,603	45,507,382
Unearned premium	113,134,735	115,770,381
Total reinsurers' share of insurance liabilities	484,701,600	356,440,652
Net		
Claims reported unsettled	109,762,692	76,542,618
Claims incurred but not reported	24,404,031	25,548,639
Unallocated loss adjustment exposure reserve	7,934,287	6,353,052
Unearned premium	71,261,449	67,871,006
Unexpired risk reserve	10,707,048	11,951,805
	224,069,507	188,267,120

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

9. Insurance contract liabilities and reinsurance contract assets (continued)

Movements in the insurance contract liabilities and reinsurance contract assets during the year were as follows:

	2022			2021		
	Gross AED	Reinsurance AED	Net AED	Gross AED	Reinsurance AED	Net AED
Claims						
Notified claims	271,705,507	(195,162,889)	76,542,618	244,958,009	(187,365,249)	57,592,760
Incurred but not reported	71,056,021	(45,507,382)	25,548,639	95,160,305	(68,458,214)	26,702,091
Unexpired Risk Reserve - URR	11,951,805	-	11,951,805	1,703,513	-	1,703,513
Unallocated loss adjustment expense reserve	6,353,052	-	6,353,052	6,794,346	-	6,794,346
Total at the beginning of the year	361,066,385	(240,670,271)	120,396,114	348,616,173	(255,823,463)	92,792,710
Claims settled during the year	(766,540,436)	529,788,860	(236,751,576)	(708,903,799)	507,620,771	(201,283,028)
Claims incurred	929,848,974	(660,685,454)	269,163,520	721,354,011	(492,467,579)	228,886,432
Total at the end of the year	524,374,923	(371,566,865)	152,808,058	361,066,385	(240,670,271)	120,396,114
Notified claims	434,759,954	(324,997,262)	109,762,692	271,705,507	(195,162,889)	76,542,618
Incurred but not reported	70,973,634	(46,569,603)	24,404,031	71,056,021	(45,507,382)	25,548,639
Unexpired Risk Reserve	10,707,048	-	10,707,048	11,951,805	-	11,951,805
Unallocated loss adjustment expense reserve	7,934,287	-	7,934,287	6,353,052	-	6,353,052
Total at the end of the year	524,374,923	(371,566,865)	152,808,058	361,066,385	(240,670,271)	120,396,114
Unearned premium						
Total at the beginning of the year	183,641,387	(115,770,381)	67,871,006	187,202,605	(127,287,842)	59,914,763
At the end of the year	184,396,184	(113,134,735)	71,261,449	183,641,387	(115,770,381)	67,871,006
Released during the year	(183,641,387)	115,770,381	(67,871,006)	(187,202,605)	127,287,842	(59,914,763)
Net change during the year (Note 17)	754,797	2,635,646	3,390,443	(3,561,218)	11,517,461	7,956,243
Total at the end of the year	184,396,184	(113,134,735)	71,261,449	183,641,387	(115,770,381)	67,871,006

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

10. Insurance and other receivables

	2022 AED	2021 AED
Receivables arising from insurance and reinsurance contracts		
Due from policyholders	346,021,789	286,457,977
Due from insurance companies	98,836,774	86,462,126
Due from reinsurance companies	44,513,807	44,330,895
Expected credit loss	(118,261,394)	(59,107,518)
	<u>371,110,976</u>	<u>358,143,480</u>
Other receivables		
Staff receivables	4,563,957	3,734,197
Rent receivable	21,357,866	13,336,542
Prepayments and others	10,138,946	10,914,962
	<u>407,171,745</u>	<u>386,129,181</u>

The Group has adopted a policy of dealing with credit worthy counter parties. Adequate credit assessment is made before accepting any insurance contracts from any counter party. The average credit period is 120 days.

The Group writes off an insurance receivable when there is information indicating that the debtor is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the debtor has been placed under liquidation or has entered into bankruptcy proceedings etc.

The Group always measures the loss allowance for receivables at an amount equal to lifetime ECL. The expected credit losses on insurance receivables are estimated using a provision matrix by reference to past default experience of the debtor and an analysis of the debtor's current financial position, adjusted for factors that are specific to the debtors, general economic conditions of the industry in which the debtors operate and an assessment of both the current as well as the forecast direction of conditions at the reporting date. There has been no change in the estimation techniques or significant assumptions made during the current reporting period.

The expected credit loss rate used to compute the loss allowance for the receivables outstanding between 0-90 days was between 1% to 3% (2021: 2% to 37%) and outstanding more than 90 days 69% (2021: more than 90 days 40%).

Before accepting any new customer, the Group assesses the potential customers' credit quality and defines credit limits by customer.

The geographical allocation of receivables arising from insurance and reinsurance contracts is as follows:

31 December 2022

	Inside UAE AED	Outside UAE AED	Total AED
Due from policy holders	346,021,789	-	346,021,789
Due from insurance companies	97,818,320	1,018,454	98,836,774
Due from reinsurance companies	2,437,089	42,076,718	44,513,807
Less: Expected credit loss	(102,046,095)	(16,215,299)	(118,261,394)
	<u>344,231,103</u>	<u>26,879,873</u>	<u>371,110,976</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

10. Insurance and other receivables (continued)

31 December 2022 (continued)

	Due from Policy holders AED	Due from insurance companies AED	Due from reinsurance companies AED	Total AED
Inside UAE				
Less than 60 days	89,191,269	29,453,577	929,729	119,574,575
61 to 120 days	99,778,046	14,385,876	751,259	114,915,181
121 to 180 days	22,220,757	13,043,741	222,732	35,487,230
181 to 270 days	51,004,745	5,751,917	45,362	56,802,024
271 to 365 days	3,182,499	1,867,064	255,384	5,304,947
More than 365 days	80,644,473	33,316,145	232,623	114,193,241
	346,021,789	97,818,320	2,437,089	446,277,198
Less: Expected credit loss	(80,644,473)	(21,401,622)	-	(102,046,095)
	265,377,316	76,416,698	2,437,089	344,231,103
	Due from Policy Holders AED	Due from insurance companies AED	Due from reinsurance companies AED	Total AED
Outside UAE				
Less than 60 days	-	-	16,399,619	16,399,619
61 to 120 days	-	10,134	6,422,018	6,432,152
121 to 180 days	-	11,700	796,658	808,358
181 to 270 days	-	-	518,973	518,973
271 to 365 days	-	-	57,738	57,738
More than 365 days	-	996,620	17,881,712	18,878,332
	-	1,018,454	42,076,718	43,095,172
Less: Expected credit loss	-	-	(16,215,299)	(16,215,299)
	-	1,018,454	25,861,419	26,879,873

31 December 2021

	Inside UAE AED	Outside UAE AED	Total AED
Due from policy holders	286,457,977	-	286,457,977
Due from insurance companies	85,465,506	996,620	86,462,126
Due from reinsurance companies	7,782,285	36,548,610	44,330,895
Less: Expected credit loss	(56,607,518)	(2,500,000)	(59,107,518)
	323,098,250	35,045,230	358,143,480

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

10. Insurance and other receivables (continued)

31 December 2021 (continued)

	Due from Policy Holders AED	Due from insurance companies AED	Due from reinsurance companies AED	Total AED
Inside UAE				
Less than 60 days	119,977,311	30,960,960	4,401,303	155,339,574
61 to 120 days	65,185,099	18,199,865	3,154,053	86,539,017
121 to 180 days	11,095,755	6,650,007	5,541	17,751,303
181 to 270 days	12,121,647	3,935,614	576	16,057,837
271 to 365 days	45,178,493	604,166	-	45,782,659
More than 365 days	32,899,672	25,114,894	220,812	58,235,378
	286,457,977	85,465,506	7,782,285	379,705,768
Less: Expected credit loss	(42,705,896)	(13,901,622)	-	(56,607,518)
	243,752,081	71,563,884	7,782,285	323,098,250
Outside UAE				
Less than 60 days	-	-	12,981,975	12,981,975
61 to 120 days	-	-	971,004	971,004
121 to 180 days	-	-	182,616	182,616
181 to 270 days	-	-	755,079	755,079
271 to 365 days	-	-	2,431,785	2,431,785
More than 365 days	-	996,620	19,226,151	20,222,771
	-	996,620	36,548,610	37,545,230
Less: Expected credit loss	-	-	(2,500,000)	(2,500,000)
	-	996,620	34,048,610	35,045,230

Movements in Expected credit loss:

	2022 AED	2021 AED
Balance at the beginning of the year	59,107,518	56,607,518
Charged during the year	59,153,876	2,500,000
Balance at the end of the year	118,261,394	59,107,518

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

10. Insurance and other receivables (continued)

In determining the recoverability of an insurance receivable, the Group considers any change in the credit quality of the insurance receivable from the date credit was initially granted up to the reporting date.

11. Bank balances and cash

	2022 AED	2021 AED
Cash on hand	117,540	120,474
Bank balances:		
Current accounts	40,436,240	29,447,896
Call accounts	1,785,189	9,484,362
Margin deposits	965,000	1,181,000
Fixed deposits	268,525,806	297,661,726
Bank balances and cash	311,829,775	337,895,458
Less: Deposits under lien (Note 15)	(140,050,833)	(105,910,236)
Less: Deposits with original maturity of more than three months	(128,474,973)	(191,751,490)
Less: Margin deposits	(965,000)	(1,181,000)
Cash and cash equivalents	42,338,969	39,052,732

The interest rate on fixed deposits with banks ranges from 1.90% to 5.55% (2021: 0.55% to 3.25%) per annum. All fixed deposits are held in local banks in the United Arab Emirates.

12. Share capital

	2022 AED	2021 AED
Authorised, issued and fully paid:		
250 million ordinary shares of AED 1 each		
(2021: 250 million ordinary shares of AED 1 each)	250,000,000	250,000,000

13. Reserves

13.1 Statutory reserve

In accordance with UAE Federal Law No. (32) of 2021, as amended, the Parent Company has established a statutory reserve by appropriation of 10% of profit for each year until the reserve equals 50% of the paid-up share capital. This reserve is not available for distribution except as stipulated by the Law.

13.2 Voluntary reserve

The voluntary reserve is established through transfers from profit for the year as recommended by the Board of Directors and approved by the Shareholders at the Annual General Meeting. The reserve is distributable based on a recommendation by the Board of Directors, approved by a Shareholders' resolution. No transfers were approved by the Board of Directors for the years ended 31 December 2022 and 31 December 2021.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

13. Reserves (continued)

13.3 Reinsurance reserve

In accordance with Insurance Companies register of the Central Bank of the U.A.E. ("CBUAE") Board of Directors' Decision No. 23 Article 34, an amount of AED 3,399,738 (2021: 3,197,735) was transferred from retained earnings to reinsurance reserve. The reserve is not available for distribution and will not be disposed of without prior approval from Central Bank of the U.A.E. ("CBUAE").

14. Provision for employees' end of service indemnity

Movements in the net liability were as follows:

	2022 AED	2021 AED
Balance at the beginning of the year	39,787,312	36,713,478
Amounts charged during the year	3,283,757	4,110,113
Amounts paid during the year	(1,248,385)	(1,036,279)
	<u>41,822,684</u>	<u>39,787,312</u>

15. Bank borrowings

	2022 AED	2021 AED
Bank overdraft	96,927,784	60,565,828
Term loans	<u>124,203,923</u>	<u>196,092,158</u>
	<u>221,131,707</u>	<u>256,657,986</u>

The bank borrowings are repayable as follows:

On demand or within one year	202,798,374	132,454,063
In the second year	10,000,000	105,870,588
In the third and subsequent years	<u>8,333,333</u>	<u>18,333,335</u>
	<u>221,131,707</u>	<u>256,657,986</u>
Less: Amount due for settlement within 12 months (shown under current liabilities)	<u>(202,798,374)</u>	<u>(132,454,063)</u>
Amount due for settlement after 12 months (shown under non-current liabilities)	<u>18,333,333</u>	<u>124,203,923</u>

Bank overdrafts are repayable on demand and carry out interest rates ranging from 2.35% to 3.25% plus 3 months EIBOR (2021: 2.35% to 3.25% plus 3 months EIBOR) per annum.

The term loans description, maturity dates, and classification are set in the table below:

	Note	Maturity	2022 AED	2021 AED
Loan 1	(i)	31 December 2025	28,333,333	38,333,333
Loan 2	(ii)	30 June 2023	32,470,590	73,058,825
Loan 3	(iii)	1 May 2024	12,500,000	25,000,000
Loan 4	(iv)	27 August 2023	<u>50,900,000</u>	<u>59,700,000</u>
			<u>124,203,923</u>	<u>196,092,158</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

15. Bank borrowings (continued)

Main features of bank borrowings:

- Bank loans are obtained to finance the construction of investment properties and to meet its operating capital requirements.
 - Bank overdraft is payable on demand.
- (i) Bank loan for the amount of AED 75,000,000 was obtained in November 2017 to be repaid on monthly instalments of AED 833,333 commencing from May 2019 till October 2025 with interest rate 2.75% plus 1 month EIBOR.
- (ii) Bank loan for the amount of AED 276,000,000 was obtained in November 2014 to refinance original facility and expend additional borrowing to be repaid on quarterly instalment of AED 8,117,647 till June 2023 with interest rate of 2.35% plus EIBOR rate paid every 3 months.
- (iii) Bank loan for the amount of AED 50,000,000 was obtained in May 2017, AED 25,000,000 is to be repaid on monthly instalments of AED 694,444 commencing from January 2020 till December 2021, whereas remaining balance is to be repaid in two installment of AED 12,500,000 each on May 2023 & May 2024 and bears interest rate of 2.35% plus 1 month EIBOR.
- (iv) Bank loan for the amount of AED 75,000,000 was obtained in August 2019. AED 2,600,000 is to be repaid on four quarterly instalments of AED 650,000 commencing from November 2019, AED 5,500,000 is to be repaid on five quarterly instalments of AED 1,100,000 commencing from November 2020, AED 7,200,000 is to be repaid on four quarterly instalments of AED 1,800,000 commencing from February 2021, AED 8,800,000 is to be repaid on four quarterly instalments of AED 2,200,000 commencing from February 2022, AED 28,400,000 is to be repaid on two quarterly instalments of AED 14,200,000 commencing from February 2023, whereas the remaining amount of AED 22,500,000 is to be repaid in one installment on August 2023 and bears interest rate of 2.35% plus 3 month EIBOR.

At 31 December 2022, bank borrowings were secured by lien on fixed deposits amounting to AED 140.1 million (2021: AED 105.9 million) (Note 11), mortgage of investment properties with fair value of AED 842.5 million (2021: AED 836.5 million) and assignment of rental proceeds from certain investment properties (Note 6).

Borrowing agreements included financial covenants, of which neither of them was breached during the year.

Classification of bank borrowings between current and non current is as follows:

	2022 AED	2021 AED
Current portion	202,798,374	132,454,063
Non current portion	18,333,333	124,203,923
	<u>221,131,707</u>	<u>256,657,986</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

16. Insurance and other payables

	2022 AED	2021 AED
Payables arising from insurance and reinsurance contracts:		
Claims payables	138,004,459	118,690,371
Due to insurance companies	14,056,547	19,551,917
Due to reinsurance companies	339,294,906	261,996,622
Premium received in advance	1,025,630	1,949,362
	<u>492,381,542</u>	<u>402,188,272</u>
Other payables		
Rent received in advance	7,880,980	2,302,423
Accrued expenses and other payable	12,780,578	18,674,158
Due to employees	14,485,349	14,189,202
	<u>527,528,449</u>	<u>437,354,055</u>

17. Net insurance premium revenue

	2022 AED	2021 AED
Gross premium written		
Gross premium written	942,812,160	897,744,800
Change in unearned premium (Note 9)	(754,797)	3,561,218
	<u>942,057,363</u>	<u>901,306,018</u>
Reinsurance premium ceded		
Reinsurance premium ceded	(679,947,649)	(639,546,912)
Change in unearned premium (Note 9)	(2,635,646)	(11,517,461)
	<u>(682,583,295)</u>	<u>(651,064,373)</u>
Net insurance premium revenue	<u>259,474,068</u>	<u>250,241,645</u>

18. Investment and other income

	2022 AED	2021 AED
Interest income on deposits	6,692,200	8,389,624
Dividend from investments	2,764,085	784,673
Change in fair value of investment properties (Note 6)	1,041,518	(23,005,500)
Income from investment properties (Note 6)	22,740,623	18,901,696
Gain on cancellation of lease	-	39,503
Other income	191,468	41,769
	<u>33,429,894</u>	<u>5,151,765</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

19. General and administrative expenses

Profit for the year has been arrived at after charging the following expenses:

	2022 AED	2021 AED
Staff costs	36,670,335	39,888,539
Government and regulatory fees	9,688,351	5,568,472
Professional fees	4,478,048	4,000,565
Depreciation of property and equipment (note 5)	4,367,972	3,401,699
Insurance	3,229,006	4,286,960
Communication, transportation and utilities	2,124,391	1,826,119
Bank charges	1,138,829	999,783
Director's Remuneration (note 28)	1,050,000	-
Repairs and maintenance	759,669	363,368
Other expenses	6,457,298	6,899,889
	<u>69,963,899</u>	<u>67,235,394</u>

General and administrative expenses are presented in the statement of income as General and administrative expenses relating to underwriting activities amounting to AED 59,669,799 (2021: AED 57,303,361) and Unallocated portion amounting to AED 10,294,100 (2021: AED 9,932,033).

20. Basic and diluted (loss)/ earnings per share

	2022	2021
(Loss)/ profit for the year (in AED)	<u>(34,493,516)</u>	<u>25,034,528</u>
Number of outstanding shares	<u>250,000,000</u>	<u>250,000,000</u>
Basic and diluted (loss)/ earnings per share (in AED)	<u>(0.14)</u>	<u>0.10</u>

Basic (loss)/ earnings per share has been calculated by dividing the (loss)/ profit for the year by the number of shares outstanding at the end of the reporting period. Diluted (loss)/ earnings per share as of 31 December 2022 and 31 December 2021 are equivalent to basic (loss)/ earnings per share as the Group did not issue any new instrument that would impact earnings per share when executed.

21. Related party transactions

Related parties include the Group's major Shareholders, Directors and businesses controlled by them and their families over which they exercise significant management influence as well as key management personnel.

At the end of the reporting period, amounts due from/to related parties included under due from policyholders and gross outstanding claims were as follows:

	2022 AED	2021 AED
Due from policyholders	5,458,181	38,999,024
Gross outstanding claims	<u>997,311</u>	<u>446,069</u>

The amounts outstanding are unsecured and will be settled in cash. No guarantees have been given or received and no expense has been recognised in the year for bad or doubtful debts in respect of the amounts owed by related parties.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

21. Related party transactions (continued)

Transactions:

During the year, the Group entered into the following transactions with related parties:

	2022 AED	2021 AED
Gross premium	1,802,088	4,635,057
Claims paid	<u>272,241</u>	<u>903,547</u>

Compensation of board of directors/key management personnel

	2022 AED	2021 AED
Short-term benefits	4,612,784	3,976,784
Long-term benefits	310,750	259,870
Board of directors' remuneration	<u>1,050,000</u>	<u>-</u>

22. Contingent liabilities

	2022 AED	2021 AED
Letters of guarantee	<u>15,060,468</u>	<u>6,240,296</u>

22.1 Legal proceedings

The Group is involved in various legal proceedings and claims arising in the ordinary course of business. While the outcome of these matters cannot be predicted with certainty, management does not believe that these matters will have a material adverse effect on the Group's consolidated financial statements if settled unfavorably.

23. Insurance risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the nature of an insurance contract, this risk is random and therefore unpredictable.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under its insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims and benefits are greater than estimated. Insurance events are random and the actual number and amount of claims and benefits will vary from year to year from the estimate established using statistical techniques.

Experience shows that the larger the portfolio of similar insurance contracts, the smaller the relative variability about the expected outcome will be. In addition, a more diversified portfolio is less likely to be affected across the board by a change in any subset of the portfolio. The Group has developed its insurance underwriting strategy to diversify the type of insurance risks accepted and within each of these categories to achieve a sufficiently large population of risks to reduce the variability of the expected outcome.

The Group manages risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling. The underwriting strategy attempts to ensure that the underwritten risks are well diversified in terms of type and amount of risk, industry and geography. Underwriting limits are in place to enforce appropriate risk selection criteria.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

23. Insurance risk (continued)

23.1 *Frequency and severity of claims*

The Group has the right not to renew individual policies, re-price the risk, impose deductibles and reject the payment of a fraudulent claim. Insurance contracts also entitle the Group to pursue third parties for payment of some or all costs (for example, subrogation).

Property insurance contracts are underwritten by reference to the commercial replacement value of the properties and contents insured, and claim payment limits are always included to cap the amount payable on occurrence of the insured event. Cost of rebuilding properties, of replacement or indemnity for contents and time taken to restart operations for business interruption are the key factors that influence the level of claims under these policies. Property insurance contracts are subdivided into four risk categories: fire, business interruption, weather damage and theft. The insurance risk arising from these contracts is not concentrated in any of the territories in which the Group operates, and there is a balance between commercial and personal properties in the overall portfolio of insured buildings.

The reinsurance arrangements include excess and catastrophe coverage. The effect of such reinsurance arrangements is that the Group should not suffer net insurance losses of a set limit defined in each arrangement for each policy. The Group has survey units dealing with the mitigation of risks surrounding claims. This unit investigates and recommends ways to improve risk claims. The risks are reviewed individually at least once in 3 years and adjusted to reflect the latest information on the underlying facts, current law, jurisdiction, contractual terms and conditions, and other factors. The Group actively manages and pursues early settlements of claims to reduce its exposure to unpredictable developments.

23.2 *Sources of uncertainty in the estimation of future claim payments*

Claims on insurance contracts are payable on a claims-occurrence basis. The Group is liable for all insured events that occurred during the term of the contract, even if the loss is discovered after the end of the contract term. As a result, liability claims are settled over a long period of time and element of the claims provision includes incurred but not reported claims (IBNR). The estimation of IBNR is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Group, where information about the claim event is available. IBNR claims may not be apparent to the insured until many years after the event that gave rise to the claims. For some insurance contracts, the IBNR proportion of the total liability is high and will typically display greater variations between initial estimates and final outcomes because of the greater degree of difficulty of estimating these liabilities. In estimating the liability for the cost of reported claims not yet paid, the Group considers information available from loss adjusters and information on the cost of settling claims with similar characteristics in previous periods. Group has involved external actuarial values as well. Large claims are assessed on a case-by-case basis or projected separately in order to allow for the possible distortive effect of their development and incidence on the rest of the portfolio.

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

The amount of insurance claims is particularly sensitive to the level of court awards and to the development of legal precedent on matters of contract and tort. Insurance contracts are also subject to the emergence of new types of latent claims, but no allowance is included for this at the reporting date.

Where possible, the Group adopts multiple techniques to estimate the required level of provisions. This provides a greater understanding of the trends inherent in the experience being projected. The projections given by the various methodologies also assist in estimating the range of possible outcomes. The most appropriate estimation technique is selected taking into account the characteristics of the business class and the extent of the development of each accident year.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

23. Insurance risk (continued)

23.2 Sources of uncertainty in the estimation of future claim payments (continued)

In calculating the estimated cost of unpaid claims (both reported and not), the Group's estimation techniques are a combination of loss-ratio-based estimates and an estimate based upon actual claims experience using predetermined formulae where greater weight is given to actual claims experience as time passes. The initial loss-ratio estimate is an important assumption in the estimation technique and is based on previous years' experience, adjusted for factors such as premium rate changes, anticipated market experience and historical claims inflation. The initial estimate of the loss ratios used for the current year (before reinsurance) are analyzed below by type of risk where the insured operates for current and prior year premiums earned.

Type of risk	2022	2021
Motor	106%	95%
Non-Motor	90%	84%

23.3 Process used to decide on assumptions

The risks associated with these insurance contracts are complex and subject to a number of variables that complicate quantitative sensitivity analysis. Internal data is derived mostly from the Group's quarterly claims reports and screening of the actual insurance contracts carried out at the end of the reporting period to derive data for the contracts held. The Group has reviewed the individual contracts and in particular the industries in which the insured companies operate and the actual exposure years of claims. This information is used to develop scenarios related to the latency of claims that are used for the projections of the ultimate number of claims.

The choice of selected results for each accident year of each class of business depends on an assessment of the technique that has been most appropriate to observed historical developments. In certain instances, this has meant that different techniques or combinations of techniques have been selected for individual accident years or groups of accident years within the same class of business. The Group has also involved an independent external actuary in the valuation of technical reserves of the Group.

23.4 Concentration of insurance risk

Substantially all of the Group's underwriting activities are carried out in the United Arab Emirates.

In common with other insurance companies, in order to minimise financial exposure arising from large insurance claims, the Group, in the normal course of business, enters into arrangement with other parties for reinsurance purposes.

To minimise its exposure to significant losses from reinsurer insolvencies, the Group evaluates the financial condition of its reinsurers and monitors concentrations of credit risk arising from similar geographic regions, activities or economic characteristics of the reinsurers. Reinsurance ceded contracts do not relieve the Group from its obligations to policyholders. The Group remains liable to its policyholders for the portion reinsured to the extent that any reinsurer does not meet the obligations assumed under the reinsurance agreements.

23.5 Sensitivity of underwriting profit and losses

The contribution by the insurance operations is a profit of AED 13.3 million for the year ended 31 December 2022 (2021: profit of AED 44.8 million). The Group does not foresee any major impact from insurance operations to the Group's results and expects to increase the contribution by insurance operations to the profitability due to the reasons mentioned on the next page.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

23. Insurance risk (continued)

23.5 Sensitivity of underwriting profit and losses (continued)

The Group has an overall retention level of 28% (2021: 29%) and the same is mainly contributed by motor and medical class of business. The Group tries to arrange appropriate excess of loss reinsurance cover to guard against major financial impact.

The Group earns a gross commission income of AED 125.3 million (2021: AED 108.7 million). These commissions arise primarily from the reinsurance placements and are a consistent and recurring source of income.

24. Capital risk management

The Group's objectives when managing capital are:

- to comply with the insurance capital requirements required by UAE Federal Law No. 6 of 2007 (as amended), on Establishment of Insurance Companies register of the Central Bank of the U.A.E. ("CBUAE") (formerly Insurance Authority of U.A.E.) and Organization of its Operations.
- to safeguard the Group's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- to provide an adequate return to shareholders by pricing insurance contracts commensurately with the level of risk.

In U.A.E., Insurance Companies register of the Central Bank of the U.A.E. ("CBUAE") specifies the minimum amount and type of capital that must be held by the Group in addition to its insurance liabilities. The minimum required capital (presented in the table below) must be maintained at all times throughout the year.

The table below summarises the minimum required capital of the Group and the total capital held.

	2022 AED	2021 AED
Total capital held	250,000,000	250,000,000
Minimum regulatory capital	100,000,000	100,000,000

The Insurance Companies register of the Central Bank of the U.A.E. ("CBUAE") has issued resolution No. 42 for 2009 setting the minimum subscribed or paid up capital of AED 100 million for establishing insurance firms and AED 250 million for reinsurance firms. The resolution also stipulates that at least 75 percent of the capital of the insurance companies established in the UAE should be owned by UAE or GCC national individuals or corporate bodies. The Group is in compliance with the minimum capital requirements.

Further, as per Article (8) of section (2) of financial regulations issued for insurance companies in U.A.E., the Group shall at all times comply with the requirements of solvency margin. Summary of solvency margin analysis is as follows:

	2022 AED	2021 AED
Minimum Capital Requirement (MCR)	100,000,000	100,000,000
Solvency Capital Requirement (SCR)	253,793,496	264,515,949
Minimum Guarantee Fund (MGF)	84,597,832	88,171,983
Basic Own Funds	208,030,093	226,004,890
Ancillary Own Funds	103,200,000	103,200,000
MCR Solvency Margin – Surplus	108,030,093	126,004,890
SCR Solvency Margin – Surplus	5,836,597	13,088,941
MGF Solvency Margin – Surplus	175,032,261	189,432,907

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

24. Capital risk management (continued)

24.1 Gearing ratio

The Group reviews the capital structure on a semi-annual basis. As part of this review, the Group considers the cost of capital and the risks associated with capital.

The gearing ratio at the year-end was as follows:

	2022 AED	2021 AED
Debt (i)	221,131,707	256,657,986
Bank balances and cash (ii)	(321,829,775)	(347,895,458)
	<u>(100,698,068)</u>	<u>(91,237,472)</u>
Equity (iii)	621,752,384	680,907,508
Net debt to equity ratio	<u>(0.16)</u>	<u>(0.13)</u>

(i) Debt is defined as bank borrowings (note 15).

(ii) Bank balances and cash includes statutory deposit (note 8 & 11).

(iii) Equity comprises of capital, reserves, cumulative changes in fair value and retained earnings.

25. Lease Liabilities

Lease liabilities are presented in the statement of financial position as follows:

	2022 AED	2021 AED
Current	4,304,714	1,596,270
Non-current	<u>4,977,083</u>	<u>3,641,342</u>
	<u>9,281,797</u>	<u>5,237,612</u>

The Group has leases for the offices all in UAE. Each lease is reflected on the balance sheet as a right-of-use asset and a lease liability. The Group classifies its right-of-use assets in a consistent manner to its property and equipment (Note 5).

Right of use asset	Number of right-of-use assets leased	Range of remaining term	Average remaining lease term	Number of leases with extension options	Number of leases with termination options
Offices	24	2 to 3 years	2 years	24	24

The movement in lease liability during the year was as follows:

	2022 AED	2021 AED
Balance at January 1,	5,237,612	4,241,941
Additions/ remeasurement	7,873,405	4,237,861
Termination	-	(210,460)
Interest charge during the year	650,822	1,886,492
Payment of lease liability during the year	<u>(4,480,042)</u>	<u>(4,918,222)</u>
Balance at December 31,	<u>9,281,797</u>	<u>5,237,612</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

25. Lease Liabilities (continued)

The incremental borrowing rate used for lease liabilities is 4% (2021: 4%). Future minimum lease payments at December 31, 2022 were as follows:

	Minimum lease payments due		Total
	Within 1 year	1-3 year	
December 31, 2022	AED	AED	AED
Lease payments	4,597,623	5,113,878	9,711,501
Finance charges	(292,909)	(136,795)	(429,704)
Net present value	4,304,714	4,977,083	9,281,797
31 December 2021			
Lease payments	3,733,455	5,501,023	9,234,478
Finance charges	(2,137,185)	(1,859,681)	(3,996,866)
Net present value	1,596,270	3,641,342	5,237,612

26. Financial instruments

The Group is exposed to a range of financial risks through its financial assets, financial liabilities, reinsurance assets and insurance liabilities. In particular, the key financial risk is that in the long-term its investment proceeds are not sufficient to fund the obligations arising from its insurance and investment contracts. The most important components of this financial risk are interest rate risk, equity price risk, foreign currency risk and credit risk.

26.1 Significant accounting policies

Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognized, in respect of each class of financial asset, financial liability and equity instrument are disclosed in Note 3 to the consolidated financial statements.

26.2 Categories of financial instruments

31 December 2022

	Amortised cost AED	FVTOCI AED	Total AED
Financial assets			
Investments in securities at FVTOCI	-	58,259,180	58,259,180
Insurance and other receivables (excluding prepayments)	397,032,799	-	397,032,799
Bank balances and cash (including statutory deposit)	321,829,775	-	321,829,775
Total financial assets	718,862,574	58,259,180	777,121,754

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

26. Financial instruments (continued)

26.2 Categories of financial instruments (continued)

	At amortized cost AED
Financial liabilities	
Bank borrowings	221,131,707
Insurance and other payables (excluding premiums and rent received in advance)	518,621,839
Lease liabilities	9,281,797
Total financial liabilities	749,035,343

31 December 2021

	Amortised cost AED	FVTOCI AED	Total AED
Financial assets			
Investments in securities at FVTOCI	-	26,852,264	26,852,264
Insurance and other receivables (excluding prepayments)	375,214,219	-	375,214,219
Bank balances and cash (including statutory deposit)	347,895,458	-	347,895,458
Total financial assets	723,109,677	26,852,264	749,961,941

	At amortized cost AED
Financial liabilities	
Bank borrowings	256,657,986
Insurance and other payables (excluding premiums and rent received in advance)	433,102,270
Lease liabilities	5,237,612
Total financial liabilities	694,997,868

26.3 Fair value measurements

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. As such, differences can arise between book values and the fair value estimates. Underlying the definition of fair value is the presumption that the Group is a going concern without any intention or requirement to materially curtail the scale of its operation or to undertake a transaction on adverse terms.

26.3.1 Fair value of financial instruments carried at amortized cost

Management considers that the carrying amounts of financial assets and financial liabilities recognised at amortised cost in the consolidated financial statements approximate their fair values.

26.3.2 Valuation techniques and assumptions applied for the purposes of measuring fair value

The fair values of financial and non-financial assets and financial liabilities are determined using similar valuation techniques and assumptions as used in the annual consolidated financial statements for the year ended 31 December 2022.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

26. Financial instruments (continued)

26.3 Fair value measurements (continued)

26.3.3 Fair value measurements recognised in the consolidated statement of financial position

Some of the Group's financial assets are measured at fair value at the end of the reporting period. The following table gives information about how the fair values of these financial assets are determined;

Financial assets	Fair value as at		Fair value hierarchy	Valuation techniques and key inputs	Significant unobservable input	Relationship of unobservable inputs to fair value
	31 December 2022 AED	31 December 2021 AED				
Quoted equity securities	54,781,082	23,374,166	Level 1	Quoted bid prices in an active market.	None	N/A
Unquoted equity securities	3,478,098	3,478,098	Level 3	Net assets valuation method	Net assets value	Higher the net assets, value of the investees, higher the fair value.
	<u>58,259,180</u>	<u>26,852,264</u>				

Fair value measurements recognised in the consolidated statement of financial position.

The following table provides an analysis of financial assets and non-financial assets that are measured subsequent to initial recognition at fair value, grouped into Levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

31 December 2022

	Level 1 AED	Level 2 AED	Level 3 AED	Total AED
Financial assets at FVTOCI				
Quoted equities	54,781,082	-	-	54,781,082
Unquoted equities	-	-	3,478,098	3,478,098
Investment properties	-	-	842,562,500	842,562,500
	<u>54,781,082</u>	<u>-</u>	<u>846,040,598</u>	<u>900,821,680</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

26. Financial instruments (continued)

26.3 Fair value measurements (continued)

26.3.3 Fair value measurements recognised in the consolidated statement of financial position (continued)

31 December 2021

	Level 1 AED	Level 2 AED	Level 3 AED	Total AED
Financial assets at FVTOCI				
Quoted equities	23,374,166	-	-	23,374,166
Unquoted equities	-	-	3,478,098	3,478,098
Investment properties	-	-	836,553,000	836,553,000
	23,374,166	-	840,031,098	863,405,264

Reconciliation of FVTOCI investments, movements in level 3 for assets measured at fair value:

	Opening balance AED	Additions/ Disposal AED	Change in fair value AED	Closing balance AED
31 December 2022				
Investment properties	836,553,000	4,967,982	1,041,518	842,562,500
<i>Financial assets at FVTOCI</i>				
Unquoted equities	3,478,098	-	-	3,478,098
31 December 2021				
Investment properties	857,393,500	2,165,000	(23,005,500)	836,553,000
<i>Financial assets at FVTOCI</i>				
Unquoted equities	3,477,884	-	214	3,478,098

There were no transfers between the levels during the year.

26.4 Market risk

The Group's activities expose it primarily to the financial risks of changes in foreign currency exchange rates and interest rates.

Market risk exposures are measured using sensitivity analysis. There has been no change to the Group's exposure to market risks or the manner in which it manages and measures the risk.

26.5 Foreign currency risk

There are no significant exchange rate risks as substantially all financial assets and financial liabilities are denominated in Arab Emirates Dirhams, other G.C.C. currencies or US Dollars to which the Dirham is fixed.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

26. Financial instruments (continued)

26.6 Credit risk

Credit risk refers to the risk that a counter party will default on its contractual obligations resulting in financial loss to the Group.

The Group has adopted a policy of dealing with creditworthy counterparties as a means of mitigating the risk of financial loss from defaults. The Group's exposure and the credit ratings of its counterparties are continuously monitored and the aggregate value of transactions concluded is spread amongst approved counterparties. Credit exposure is controlled by counterparty limits that are reviewed and approved by Management annually.

Reinsurance is used to manage insurance risk. This does not, however, discharge the Group's liability as primary insurer. If a reinsurer fails to pay a claim for any reason, the Group remains liable for the payment to the policyholder. The creditworthiness of reinsurers is considered on an annual basis by reviewing their financial strength prior to finalisation of any contract.

The Group maintains records of the payment history for significant contract holders with whom it conducts regular business. The exposure to individual counterparties is also managed by other mechanisms, such as the right of offset where counterparties are both debtors and creditors of the Group. Management information reported to the Group includes details of provisions for impairment on insurance receivables and subsequent write-offs. Exposures to individual policyholders and groups of policyholders are collected within the ongoing monitoring of the controls. Where there exists significant exposure to individual policyholders, or homogenous groups of policyholders, a financial analysis equivalent to that conducted for reinsurers is carried out by the Group.

Insurance receivables consist of a large number of customers, spread across diverse industries and geographical areas. Ongoing credit evaluation is performed on the financial condition of insurance receivable.

For insurance receivables the Group has applied the simplified approach in IFRS 9 to measure the loss allowance at lifetime ECL. The Group determines the expected credit losses on these items by using a provision matrix, estimated based on historical credit loss experience based on the past due status of the debtors, adjusted as appropriate to reflect current conditions and estimates of future economic conditions. Accordingly, the credit risk profile of these assets is presented based on their past due status in terms of the provision matrix. Notes 3.14 include further details on the expected credit loss for these assets respectively.

The Group has no significant concentration of credit risk, with exposure spread over a large number of counterparties and customers. The Group defines counterparties as having similar characteristics if they are related entities. The credit risk on liquid funds is limited because the counterparties are banks with high credit-ratings assigned by international credit-rating agencies.

The carrying amount of financial assets recorded in the consolidated financial statements, which is net of impairment losses, represents the Group's maximum exposure to credit risk.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

26. Financial instruments (continued)

26.7 Liquidity risk

Ultimate responsibility for liquidity risk management rests with the Board of Directors, which has built an appropriate liquidity risk management framework for the management of the Group's short, medium and long-term funding and liquidity management requirements. The Group manages liquidity risk by maintaining adequate reserves by continuously monitoring forecast and actual cash flows and matching the maturity profiles of financial assets and liabilities.

The table below summarizes the maturity profile of the Group's financial instruments. The contractual maturities of the financial instruments have been determined on the basis of the remaining period at the reporting date to the contractual maturity date. The maturity profile is monitored by management to ensure adequate liquidity is maintained. The maturity profile of the financial assets and financial liabilities at the reporting date based on contractual repayment arrangements was as follows:

	Within 1 year AED	1 year to 5 years AED	More than 5 years AED	Total AED
31 December 2022				
Financial assets				
Investments in securities at FVTOCI	-	58,259,180	-	58,259,180
Insurance and other receivables (excluding prepayments)	397,032,799	-	-	397,032,799
Bank balances and cash (excluding cash on hand)	311,712,235	-	-	311,712,235
Statutory deposit	-	-	10,000,000	10,000,000
	<u>708,745,034</u>	<u>58,259,180</u>	<u>10,000,000</u>	<u>777,004,214</u>
Financial liabilities				
Bank borrowing	202,798,374	18,333,333	-	221,131,707
Insurance and other payables (excluding premium and rental received in advance)	518,621,839	-	-	518,621,839
Lease liabilities	4,304,714	4,977,083	-	9,281,797
	<u>725,724,927</u>	<u>23,310,416</u>	<u>-</u>	<u>749,035,343</u>

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

26. Financial instruments (continued)

26.7 Liquidity risk (continued)

	Within 1 year AED	1 year to 5 years AED	More than 5 years AED	Total AED
31 December 2021				
Financial assets				
Investments in securities at FVTOCI	-	26,852,264	-	26,852,264
Insurance and other receivables (excluding prepayments)	375,214,219	-	-	375,214,219
Bank balances and cash (excluding cash on hand)	337,774,984	-	-	337,774,984
Statutory deposit	-	-	10,000,000	10,000,000
	<u>712,989,203</u>	<u>26,852,264</u>	<u>10,000,000</u>	<u>749,841,467</u>
Financial liabilities				
Bank borrowing	132,454,063	124,203,923	-	256,657,986
Insurance and other payables (excluding premium and rental received in advance)	433,102,270	-	-	433,102,270
Lease liabilities	1,596,270	3,641,342	-	5,237,612
	<u>567,152,603</u>	<u>127,845,265</u>	<u>-</u>	<u>694,997,868</u>

26.8 Interest risk

The Group's exposure to interest rate risk relates to its bank deposits and bank borrowings. During the year, bank deposits carried interest at the range of 1.90% to 5.55% per annum (2021: 0.55% to 3.25% per annum). Bank loans carried an interest rate in the range from 2.35% to 3.25% to plus three months EIBOR per annum (2021: 2.35% to 3.25% plus three months EIBOR per annum).

If interest rates had been 50 basis points lower throughout the year and all other variables were held constant, the Group's profit for the year ended 31 December 2022 and equity as at 31 December 2022 would increase by AED 1,091,908 (2021: increase by AED 1,229,963).

The Group's sensitivity to interest rates has not changed significantly from the prior year.

26.9 Equity price risk

26.9.1 Sensitivity analysis

At the end of the reporting period, if the equity prices are 10% higher/lower as per the assumptions mentioned below and all the other variables were held constant, the Group's other comprehensive income and equity would have increased/decreased by AED 5.8 million (2021: AED 2.7 million).

26.9.2 Method and assumptions for sensitivity analysis

- The sensitivity analysis has been done based on the exposure to equity price risk at the reporting date.
- At the end of the reporting period, if equity prices are 10% higher/lower on the market value uniformly for all equities while all other variables are held constant, the impact on consolidated statement of income and equity has been shown above.
- A 10% change in equity prices has been used to give a realistic assessment as a plausible event.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

27. Segment information

The Group is organized into three business segments: general insurance, life assurance and investments. The general insurance segment incorporates all classes of general insurance including fire, marine, medical, motor, general accident and other classes of insurance. The life assurance segment includes group life insurance.

Investments segment includes investments in equity securities, investment properties and statutory deposit.

These segments are the basis on which the Group reports its primary segment information to the Chief Operating decision maker. Insurance premium represents the total income arising from insurance contracts. There are no transactions between the business segments.

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

27. Segment information (continued)

a) Segment consolidated statement of income for the year ended 31 December 2022

	Marine AED	Fire AED	Accident and liabilities AED	General and others AED	Life AED	Total insurance AED	Investments AED	Total AED
Gross written premiums	47,799,863	44,209,015	233,740,908	606,578,537	10,483,837	942,812,160	-	942,812,160
Change in unearned premiums	(1,921,267)	(32,304)	19,832,834	(18,852,062)	218,002	(754,797)	-	(754,797)
	45,878,596	44,176,711	253,573,742	587,726,475	10,701,839	942,057,363	-	942,057,363
Premiums ceded to reinsurance	30,640,866	40,241,784	152,060,080	447,974,841	9,030,078	679,947,649	-	679,947,649
Change in unearned premiums	(1,415,603)	(1,037,211)	11,288,276	(6,265,855)	66,039	2,635,646	-	2,635,646
	29,225,263	39,204,573	163,348,356	441,708,986	9,096,117	682,583,295	-	682,583,295
Net earned premiums	16,653,333	4,972,138	90,225,386	146,017,489	1,605,722	259,474,068	-	259,474,068
Gross claims paid	13,262,412	20,320,986	266,394,518	463,497,958	3,064,562	766,540,436	-	766,540,436
Gross outstanding claims, UALE, URR and IBNR - 1 January 2022	(16,528,736)	(20,355,610)	(122,640,982)	(187,279,029)	(14,262,028)	(361,066,385)	-	(361,066,385)
Gross outstanding claims, UALE, URR and IBNR - 31 December 2022	29,995,145	24,368,374	142,587,107	312,096,626	15,327,671	524,374,923	-	524,374,923
	26,728,821	24,333,750	286,340,643	588,315,555	4,130,205	929,848,974	-	929,848,974

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

27. Segment information (continued)

a) Segment consolidated statement of income for the year ended 31 December 2022 (continued)

	Marine AED	Fire AED	Accident and liabilities AED	General and Others AED	Life AED	Total insurance AED	Investments AED	Total AED
Reinsurance recoveries	5,725,419	13,086,062	160,247,508	348,382,197	2,347,674	529,788,860	-	529,788,860
Reinsurance outstanding claims , UALE, URR and IBNR - 1 January 2022	(7,280,842)	(13,171,706)	(65,110,341)	(144,377,260)	(10,730,122)	(240,670,271)	-	(240,670,271)
Reinsurance outstanding claims , UALE, URR and IBNR - 31 December 2022	22,220,096	19,838,269	80,570,223	236,764,652	12,173,625	371,566,865	-	371,566,865
	20,664,673	19,752,625	175,707,390	440,769,589	3,791,177	660,685,454	-	660,685,454
Net incurred claims	6,064,148	4,581,125	110,633,253	147,545,966	339,028	269,163,520	-	269,163,520
Net commissions	3,516,798	6,802,433	39,398,478	31,877,249	1,125,908	82,720,866	-	82,720,866
Net underwriting results	14,105,983	7,193,446	18,990,611	30,348,772	2,392,602	73,031,414	-	73,031,414
Investment properties income	-	-	-	-	-	-	23,782,141	23,782,141
Net gain from investment in securities and other investments	-	-	-	-	-	-	9,647,753	9,647,753
Net income before operating and administrative expenses	14,105,983	7,193,446	18,990,611	30,348,772	2,392,602	73,031,414	33,429,894	106,461,308
Operating and administrative expenses	(7,618,211)	(3,551,076)	(23,725,384)	(24,048,998)	(726,130)	(59,669,799)	(81,285,025)	(140,954,824)
Net operating results	6,487,772	3,642,370	(4,734,773)	6,299,774	1,666,472	13,361,615	(47,855,131)	(34,493,516)

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

27. Segment information (continued)

b) Segment consolidated statement of income for the year ended 31 December 2021

	Marine AED	Fire AED	Accident and liabilities AED	General and Others AED	Life AED	Total Insurance AED	Investments AED	Total AED
Gross written premiums	42,414,838	44,735,682	274,052,237	522,486,332	14,055,711	897,744,800	-	897,744,800
Change in unearned premiums	(1,331,315)	5,948,989	1,186,470	(2,196,797)	(46,129)	3,561,218	-	3,561,218
	41,083,523	50,684,671	275,238,707	520,289,535	14,009,582	901,306,018	-	901,306,018
Premiums ceded to reinsurance	27,962,738	38,835,832	155,401,464	404,238,907	13,107,971	639,546,912	-	639,546,912
Change in unearned premiums	691,012	4,896,636	6,963,953	(690,828)	(343,312)	11,517,461	-	11,517,461
	28,653,750	43,732,468	162,365,417	403,548,079	12,764,659	651,064,373	-	651,064,373
Net earned premiums	12,429,773	6,952,203	112,873,290	116,741,456	1,244,923	250,241,645	-	250,241,645
Gross claims paid	5,070,332	31,850,074	227,194,162	438,790,022	5,999,209	708,903,799	-	708,903,799
Gross outstanding claims, UALE, URR and IBNR - 1 January 2021	(23,021,133)	(21,637,827)	(148,496,407)	(142,319,228)	(13,141,578)	(348,616,173)	-	(348,616,173)
Gross outstanding claims, UALE, URR and IBNR - 31 December 2021	16,528,736	20,355,610	122,640,982	187,279,029	14,262,028	361,066,385	-	361,066,385
	(1,422,065)	30,567,857	201,338,737	483,749,823	7,119,659	721,354,011	-	721,354,011

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued) For the year ended 31 December 2022

27. Segment information (continued)

b) Segment consolidated statement of income for the year ended 31 December 2021 (continued)

	Marine AED	Fire AED	Accident and Liabilities AED	General and Others AED	Life AED	Total insurance AED	Investments AED	Total AED
Reinsurance recoveries	2,025,005	21,761,819	131,907,637	346,916,353	5,009,957	507,620,771	-	507,620,771
Reinsurance outstanding claims, UALE, URR and IBNR - 1 January 2021	(14,625,455)	(15,540,726)	(96,263,408)	(119,650,675)	(9,743,199)	(255,823,463)	-	(255,823,463)
Reinsurance outstanding claims, UALE, URR and IBNR - 31 December 2021	7,280,842	13,171,706	65,110,341	144,377,260	10,730,122	240,670,271	-	240,670,271
Net incurred claims	(5,319,608)	19,392,799	100,754,570	371,642,938	5,996,880	492,467,579	-	492,467,579
	3,897,543	11,175,058	100,584,167	112,106,885	1,122,779	228,886,432	-	228,886,432
Net commissions	5,606,674	2,303,929	30,314,840	39,801,348	2,769,167	80,795,958	-	80,795,958
Net underwriting results	14,138,904	(1,918,926)	42,603,963	44,435,919	2,891,311	102,151,171	-	102,151,171
Investment properties loss	-	-	-	-	-	-	(4,103,804)	(4,103,804)
Net gain from investment in securities and other investments	-	-	-	-	-	-	9,255,569	9,255,569
Net income/ (loss) before operating and administrative expenses	14,138,904	(1,918,926)	42,603,963	44,435,919	2,891,311	102,151,171	5,151,765	107,302,936
Operating and administrative expenses	(8,128,763)	(3,275,733)	(25,009,651)	(20,141,289)	(747,925)	(57,303,361)	(24,965,047)	(82,268,408)
Net operating results	6,010,141	(5,194,659)	17,594,312	24,294,630	2,143,386	44,847,810	(19,813,282)	25,034,528

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)
For the year ended 31 December 2022

27. Segment information (continued)

c) Segment consolidated statement of financial position is as follows:

	31 December 2022				31 December 2021			
	General insurance AED	Life insurance AED	Investments AED	Total AED	General insurance AED	Life insurance AED	Investments AED	Total AED
Segment assets	825,163,356	30,649,220	1,190,705,352	2,046,517,928	685,778,996	28,805,137	1,174,403,532	1,888,987,665
Un allocated assets	-	-	-	83,770,200	-	-	-	75,664,580
Total	825,163,356	30,649,220	1,190,705,352	2,130,288,128	685,778,996	28,805,137	1,174,403,532	1,964,652,245
Segment liabilities	1,181,402,099	19,750,550	132,084,903	1,333,237,552	927,299,376	19,596,668	190,276,935	1,137,172,979
Un allocated liabilities	-	-	-	175,298,192	-	-	-	146,571,758
	1,181,402,099	19,750,550	132,084,903	1,508,535,744	927,299,376	19,596,668	190,276,935	1,283,744,737

Al Buhaira National Insurance Company P.S.C. and its Subsidiary

Notes to the consolidated financial statements (continued)

For the year ended 31 December 2022

28. Dividends

At the annual general meeting held on 21 April 2022, the Shareholders approved a dividend of AED 10 Fils per share amounting to AED 25 million for the year 2021 and was fully paid on 20 May 2022 (2021: 25 million). The Shareholders also approved Board of Directors' remuneration for the year 2021 of AED 1,050,000 (2021: Nil).

29. Significant event during the year

On 9 December 2022, the UAE Ministry of Finance released the Federal Decree-Law No. 47 of 2022 on the Taxation of Corporations and Businesses (the Law) to enact a Federal corporate tax (CT) regime in the UAE. The CT regime will become effective for accounting periods beginning on or after 1 June 2023.

A rate of 9% will apply to taxable income exceeding a particular threshold to be prescribed by way of a Cabinet Decision (expected to be AED 375,000 based on information released by the Ministry of Finance), a rate of 0% will apply to taxable income not exceeding this threshold and a rate of 0% on qualifying income of free zone entities. In addition, there are several other decisions that are yet to be finalized by way of a Cabinet Decision that are significant in order for entities to determine their tax status and taxable income. Therefore, pending such important decisions, the Group has considered that the Law, as it currently stands, is not substantively enacted as at 31 December 2022 from the perspective of IAS 12 – Income Taxes.

The Group shall continue to monitor the timing of the issuance of these critical Cabinet Decisions to determine their tax status and the application of IAS 12 – Income Taxes. The Group is currently in the process of assessing the possible impact on the consolidated financial statements, both from current and deferred tax perspective, once the Law becomes substantively enacted.

30. Approval of the consolidated financial statements

The consolidated financial statements were approved by the Board of Directors and authorized for issue on 22 March 2023.

31. Subsequent events

There have been no events subsequent to the consolidated statement of financial position date that would significantly affect the amounts reported in the consolidated financial statements for the year ended 31 December 2022.



Corporate Governance Report

2022

Introduction

In accordance with Decision No. 3/R.M of the year 2020 of the Securities and Commodities Authority board in regards of the standards of institutional Discipline and Corporate Governance of public shareholding companies and in the interest of Al-Buhaira National Insurance Company which has applied for the year 2022 the provisions of the Guiding Regulations issued by the Authority in order to assist the Board of Directors in fulfilling its obligations and improving the practical efficiency of the Board and its committees, so as to ensure compliance with best governance practices that guarantee the protection of shareholders' rights and the rights of stakeholders, complying with the requirements and taking advantage of new opportunities to work effectively and to respond to the expectations of shareholders and other parties of stakeholders.

1. Application of Principles of Governance

In view of what shall have been provided herein above, the company has carried out the following:

- Implementing the policies and procedures of corporate governance, which include all policies and procedures related to the Board of Directors and its committees, the internal control system and its functions, and the external auditor.
- The company has a risk management frame work which had been prepared by the department manager during his service before he resigned. ABNIC hired a replacement who is expected to join in June 2023. Moreover, the board of directors decided in their recent meeting to introduce a risk committee formed by 3 board members and might seek assistance from outside expert in the field to assist the committee in performing their task.
- The Board of Directors has followed up the Audit Committee and the Remuneration and Nominations Committee in accordance with the requirements of governance and clarifying the functions and powers of each.
- The company has held workshops and training courses for employees and disseminated corporate governance policies on the company internal website.
- The company has been keen to practice its work transparently, especially the dates and methods of disclosure of financial statements with compliance with all the laws and regulations of the Securities and Commodities Authority.
- Commitment to finish and end up the corporate governance report as well as the annual report and other financial statements and distribute it to the shareholders before the General Assembly in sufficient time to allow shareholders access to them and to take appropriate decisions.

- The company has then followed up the performance of the Investor Relations Officer for his duties.

Shareholders' general rights:

Shall reserve to the shareholders all the rights related to the shares, and in particular the right to:

- Share of profits which shall be distributed.
- The right to receive a share from the company assets upon liquidation.
- The right to attend the general assemblies of the company, participate in its deliberations and vote on its decisions and each shareholder shall have the votes equivalent to his shares.
- The right to disposing of the shares.
- The right of surveillance onto the affairs of the Board of Directors in order to achieve greater efficiency in the performance of the company and its board members and hence bring the case of liability to the members if necessary.
- The right to inquire and request information of the company in a timely manner so as not to harm the interests of the company and which shall not contradict with the regulations issued by the Securities and Commodities Authority and the executive regulations of the listed companies.

Statement of the company implementation of the provisions contained in decision No. (3/R.M) for the year 2020 Chairman of the Board of Directors of the Authority in regards of the standards of the institutional discipline and governance of public shareholding companies:

The company shall carry out and implement the provisions contained in the Authority decision as follows:

- The Board of Directors shall abide by holding of its meetings, recording the minutes of its meetings and keep them accessible for easy perusal. (Four sessions)
- Holding of the Audit, Nomination and Remuneration Committees and hence validate and conduction of the tasks assigned to them by the Board of Directors.
- The commitment of the Executive Management towards the implementation of the recommendations of the Board of Directors.
- Commitment to the principles of disclosure and transparency as provided for in the resolutions in force.

2- A statement of the transactions of the members of the Board of Directors, and spouses and children thereof in the Company' securities during 2022 using the table below:

The company shall abide by that contained in the article No. (14) of the decision of the Board of Directors of the Securities and Commodities Authority No. (2) for the year 2001 concerning the special system of trading, clearing, settlement, conveyance and custody of securities. The transactions of the Board of Directors and their first-class relatives have been as follows:

Name	Position	Owned Shares As Of 31.12.2022	Total Sale Transactions	Total Purchase Transactions
Sheikh Faisal bin Khalid Sultan Al-Qasimi	Chairman	30,949,341	NA	105,715
Sheikh Abdullah bin Mohamed Ali Al Thani	Deputy Chairman	33,671,426	NA	NA
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	Managing Director	446,429	NA	NA
Mr. Abdullah Juma Al-Sari	Member	NA	NA	NA
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	Member	8,758,150	NA	NA
Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi	Member	NA	NA	NA
Mr. Ali Mohammed Kayed	Member	NA	NA	NA

During the general assembly meeting held on 21.04.2022 a new board of directors was elected

Name	Position	Owned Shares As Of 31.12.2022	Total Sale Transactions	Total Purchase Transactions
Sheikh Faisal bin Khalid Sultan Al-Qasimi	Chairman	30,949,341	NA	105,715
Sheikh Abdullah bin Mohamed Ali Al Thani	Deputy Chairman	33,671,426	NA	NA
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	Managing Director	446,429	NA	NA
Sheikh Ahmad Abdlla Mohammed Ali Al Thani	Member	NA	NA	NA
Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla	Member	NA	NA	NA
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	Member	8,758,150	NA	NA
Mr. Salem Abdulla Salem Al Hosani	Member	40,888,360	NA	NA
Mr. Abdulla Salem Al Hosani	Son	2,874,733	NA	NA
Mr. Abdulla Mohamed Salih Al Zarooni	Member	NA	NA	NA
Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali	Member	NA	NA	NA

3- Board of Directors

The Board of Directors shall enjoy highest power of taking decisions necessary to cover the profitability of the shareholders and maintaining their rights, further, to setting up strategic plans, the general surveillance and the financial status of the company, as well as other matters.

- The board of directors shall be consisting of nine members, instead of 7 and the board shall appoint from amongst its members a chairman and a deputy chairman as well as a managing director. The membership term shall be for three years commencing as from the date of commencing the Board authorities; and it may also re-elect the member, and then the deputy chairman may act in place of the chairman in the event of being absent.
- Tenure of each of the chairman, the deputy chairman and the managing director shall not be in excess of their term of being members in the board of directors; and they may be re-elected or appointed. Board membership term shall lapse upon the end of its term, or death or if he or she shall be incompetent pursuant to any system, order or instructions in effect in the United Arab Emirates.
- If the position of a board member shall become vacant, the Board of Directors may temporarily appoint another member to the vacant position, provided that such appointment shall be submitted to the Ordinary General Assembly at its first meeting. The new member shall complete the term of his predecessor. If the number of members of the Council shall be less than the quorum required for the validity of its meetings, then the General Assembly shall be convened as soon as possible in order to appoint the necessary number of members.
- Majority of the board members are non-executive.
- It shall be prohibited to combine the position of the Chairman of the Board of Directors with any executive position in the Company such as the Managing Director, the Chief Executive Officer or the Director General.

- **Chairman and members of the board of directors:**

Name	Position	Category	Category
Sheikh Faisal bin Khalid Sultan Al-Qasimi	Chairman	Non-independent	Non-executive
Sheikh Abdullah bin Mohamed Ali Al Thani	Deputy Chairman,	Non-independent	Non-executive
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	Managing Director	Non-independent	executive
Mr. Abdullah Juma Al-Sari	Board Member	independent	Non-executive
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	Board Member	Non independent	Non-executive
Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi	Board Member	independent	Non-executive
Mr. Ali Mohammed Kayed	Board Member	independent	Non-executive

- **New board of directors:**

Name	Position	Category	Category
Sheikh Faisal bin Khalid Sultan Al-Qasimi	Chairman	Non-independent	Non-executive
Sheikh Abdullah bin Mohamed Ali Al Thani	Deputy Chairman,	Non-independent	Non-executive
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	Managing Director	Non-independent	executive
Sheikh Ahmad Abdlla Mohammed Ali Al Thani	Board Member	independent	Non-executive
Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla	Board Member	independent	Non-executive
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	Board Member	Non independent	Non-executive
Mr. Salem Abdulla Salem Al Hosani	Board Member	Non independent	Non-executive
Mr. Abdulla Mohamed Salih Al Zarooni	Board Member	independent	Non-executive
Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali	Board Member	independent	Non-executive

Experience and qualifications of the members of the Board of Directors

Name	Experiences	Qualifications	Term of being as a Board member from the date of his first election
Sheikh Faisal bin Khalid Sultan Al-Qasimi	<ul style="list-style-type: none"> - Chairman of Al-Qassimi Group in Sharjah - Chairman of Travel Agents Society. - Board Member of Invest Bank. - Chairman of Al-Buhairah National Insurance Co. - (Former) President of Amiri Court in Sharjah. - (Former) Chief Commander of Amiri Guard in Sharjah - (Former) President of Sharjah Ruler's Office. - (Former) Chairman of Emirates Insurance Society. - Executive Council Board Member of Insurance and Reinsurance Coordinating Body. - (Former) Member of the Board of Directors of the Insurance Authority. 	BA Degree in Business Administration from California State University	Since the year 1986.
Sheikh Abdullah bin Mohamed Ali Al Thani	<ul style="list-style-type: none"> - Chairman of Air Arabia in Sharjah - Chairman of Sharjah Golf & Shooting Club - (Former) Head of Civil Aviation in Sharjah - Deputy Chairman of Al-Buhaira National Insurance Company. 	MA Degree in Business Administration from USA	Since the year 1995
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	<ul style="list-style-type: none"> - Member of the executive council - Sharjah - Chairman of the Department of Ports, Customs and Free Zones - Managing Director Al-Buhaira National Insurance Company. 	B.Sc. in Industrial Engineering Environment from Arizona University	Since the year 2004
Mr. Abdullah Juma Al-Sari	<ul style="list-style-type: none"> - Deputy Chairman of the Board of Directors of Al-Saqr Saudi Cooperative Insurance Company - Chairman of the Board of Directors of Gulf General Investment Company - Chairman of Horizon Group. - Chairman of the Investment Group - Board Member of Al-Buhaira National Insurance Company 	BA Degree from Military Police College.	Since the year 1982

	<ul style="list-style-type: none"> - (Former) Chief Commander of Police and Security in Sharjah. - (Former) Deputy Chairman of the Economic Advisory Committee of the Ruler of Sharjah. - (Former) Deputy Mayor of Sharjah Municipality. - (Former) Chairman of Al Sagr National Insurance Company - (Former) Chairman of the Board of Directors of Arab Resources for Development. 		
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	<ul style="list-style-type: none"> - Owner & Chairman Of The Board Of Directors Of Deemas Contracting, Trading, Ready Mix Concrete And Brick Company. - General Manager & Commissioner Of The Friends Of Patients Committee - Sharjah - Former Member Of The Board Of Arbitrators Of Sharjah Courts. - Member Of The Board Of Contractors Association - Board Member Of Al-Buhaira National Insurance Company - Former Member Of The Federal National Council - Former Board Member Of The Emirates Insurance Association - Founder And Former Board Member Of Federal Commercial Bank (Currently ADCB) - Former Member Of The Municipal Council Of Sharjah Municipality - Former Board Member Of Sharjah Chamber Of Commerce & Industry. - Former Managing Director at Al Buhaira National Insurance Company. - Chairman of the parents & teachers council – Sharjah - Vice president of the Zakat Fund – Abu Dhabi. 	GSCE	Since the year 1978
Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi	<ul style="list-style-type: none"> - Chairman of Shattaf Jewelry - Chairman of the Board of Directors of Emirates and India Exchange - Chairman of Shattaf Commercial Board - Dubai - Chairman of Shattaf Steel Industry - Board Member of Al-Buhaira National Insurance Company - Former) First lieutenant at the Ministry of the Interior. 	Bachelor Degree in Law	Since the year 2004

Mr. Ali Mohammed Kayed	<ul style="list-style-type: none"> - Merchant & Businessman - Companies Agent - Owner of Dubai Fertilizers Factory - Board Member of Al-Buhaira National Insurance Company - - 	GSCE	Since the year 2016
------------------------	--	------	---------------------

New board of directors:

Name	Experiences	Qualifications	Term of being as a Board member from the date of his first election
Sheikh Faisal bin Khalid Sultan Al-Qasimi	<ul style="list-style-type: none"> - Chairman of Al-Qassimi Group in Sharjah - Chairman of Travel Agents Society. - Board Member of Invest Bank. - Chairman of Al-Buhairah National Insurance Co. - (Former) President of Amiri Court in Sharjah. - (Former) Chief Commander of Amiri Guard in Sharjah - (Former) President of Sharjah Ruler's Office. - (Former) Chairman of Emirates Insurance Society. - Executive Council Board Member of Insurance and Reinsurance Coordinating Body. - (Former) Member of the Board of Directors of the Insurance Authority. 	BA Degree in Business Administration from California State University	Since the year 1986.
Sheikh Abdullah bin Mohamed Ali Al Thani	<ul style="list-style-type: none"> - Chairman of Air Arabia in Sharjah - Chairman of Sharjah Golf & Shooting Club - (Former) Head of Civil Aviation in Sharjah - Deputy Chairman of Al-Buhaira National Insurance Company. 	MA Degree in Business Administration from USA	Since the year 1995
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	<ul style="list-style-type: none"> - Member of the executive council - Sharjah - Chairman of the Department of Ports, Customs and Free Zones - Managing Director Al-Buhaira National Insurance Company. 	B.Sc. in Industrial Engineering Environment from Arizona University	Since the year 2004

Sheikh Ahmad Abdlla Mohammed Ali Al Thani	<ul style="list-style-type: none"> - Member of the board of directors of Sharjah Air Navigation Services - Co. LTD (SASCO). - Chairman of the board of directors of Sharjah club. - Board member of Al Buhaira National Insurance Co. 	Bachelor of International Business	2022
Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla	<ul style="list-style-type: none"> - General Manager of Umm Al Quwain General Investment Company. - Former National Bank Of Umm Al Quwain. - Board Member of Al Buhaira National Insurance Company. - Board Member of the Kuwaiti Emirati Holding Co. 	Bachelor of Business Administration – UK MSc Human Resources - UK	2022
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	<ul style="list-style-type: none"> - Owner & Chairman Of The Board Of Directors Of Deemas Contracting, Trading, Ready Mix Concrete And Brick Company. - General Manager & Commissioner Of The Friends Of Patients Committee - Sharjah - Former Member Of The Board Of Arbitrators Of Sharjah Courts. - Member Of The Board Of Contractors Association - Board Member Of Al-Buhaira National Insurance Company - Former Member Of The Federal National Council - Former Board Member Of The Emirates Insurance Association - Founder And Former Board Member Of Federal Commercial Bank (Currently ADCB) - Former Member Of The Municipal Council Of Sharjah Municipality - Former Board Member Of Sharjah Chamber Of Commerce & Industry. - Former Managing Director at Al Buhaira National Insurance Company. - Chairman of the parents & teachers council – Sharjah - Vice president of the Zakat Fund – Abu Dhabi. 	GSCE	Since the year 1978
Mr. Salem Abdulla Salem Al Hosani	<ul style="list-style-type: none"> - Deputy Chairman Medical Projects Co. - Chairman Umm Al Quwain General Investment co. - Former Shuaa Capital Co. - Former Al Ittehad Insurance co. - Former Union Arab Bank. 	Bachelor of Business Administration	2022

	<ul style="list-style-type: none"> - Former National Bank of Umm Al Quwain. - Former Gulf Cement Co. - Former Sharjah Insurance co. - Former Ras Al Khaimah co. for manufacturing of white cement and construction materials. - Chairman of the board of directors of Al Salem Co. LTD. - Chairman of the board of directors of the Coast Centre for shares. - Owner of the Coast Real Estate Centre. - Former Deputy Chairman of the board of directors of Khatif Holding Co. (Kuwait). - Board Member of Al Buhaira National Insurance Co. 	Beirut Arab University	
Mr. Abdulla Mohamed Salih Al Zarooni	<ul style="list-style-type: none"> - Board of directors' member of National Bank of Umm Al Quwain. - Board member of Marsa Um Al Quwain Co. - Former Abu Dhabi National Bank. - Board of directors' member of Al Buhaira National Insurance Co. 	Bachelor of Accounting – UAE CPA Washington USA	2022
Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali	<ul style="list-style-type: none"> - Government Projects Management of Sharjah Electricity & Water Authority. - Board of directors' member of Al Buhaira National Insurance Co. 	Bachelors in management systems	2022

Positions of Members of Board of Directors in other companies

Name	Position & Company Name
Sheikh Faisal bin Khalid Sultan Al-Qasimi	<ul style="list-style-type: none"> - Chairman of Al-Qassimi Group in Sharjah - Chairman of Travel Agents Society.
Sheikh Abdullah bin Mohamed Ali Al Thani	<ul style="list-style-type: none"> - Chairman of Air Arabia in Sharjah - Chairman of Sharjah Golf & Shooting Club
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	N/A
Mr. Abdullah Juma Al-Sari	<ul style="list-style-type: none"> - Deputy Chairman of the Board of Directors of Al-Saqr Saudi Cooperative Insurance Company - Chairman of the Board of Directors of Gulf General Investment Company - Chairman of the Investment Group
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	<ul style="list-style-type: none"> - Chairman of Demas Group for Trading, Ready Mix Concrete and concrete products factory. - General Manager and authorized person for the Friends of Patients Committee
Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi	<ul style="list-style-type: none"> - Chairman of Shattaf Jewelry - Chairman of the Board of Directors of Emirates and India Exchange - Chairman of Shattaf Commercial Board - Dubai - Chairman of Shattaf Steel Industry
Mr. Ali Mohammed Kayed	N/A

New board of directors:

Name	Position & Company Name
Sheikh Faisal bin Khalid Sultan Al-Qasimi	<ul style="list-style-type: none"> - Chairman of Al-Qassimi Group in Sharjah - Chairman of Travel Agents Society.
Sheikh Abdullah bin Mohamed Ali Al Thani	<ul style="list-style-type: none"> - Chairman of Air Arabia in Sharjah - Chairman of Sharjah Golf & Shooting Club
Sheikh Khalid bin Abdullah Sultan Al-Qasimi	N/A
Sheikh Ahmad Abdlla Mohammed Ali Al Thani	<ul style="list-style-type: none"> - Member of the board of directors of Sharjah Air Navigation Services Co. LTD (SASCO). - Chairman of the board of directors of Sharjah club.

Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla	<ul style="list-style-type: none"> - General Manager of Umm Al Quwain General Investment Company. - Board Member of the Kuwaiti Emirati Holding Co.
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	<ul style="list-style-type: none"> - Chairman of Demas Group for Trading, Ready Mix Concrete and concrete products factory. - General Manager and authorized person for the Friends of Patients Committee
Mr. Salem Abdulla Salem Al Hosani	<ul style="list-style-type: none"> - Deputy Chairman - Medical Projects Co. - Chairman - Umm Al Quwain General Investment co. - Chairman of the board of directors of Al Salem Co. LTD. - Chairman of the board of directors of the Coast Centre for shares. - Owner of the Coast Real Estate Centre.
Mr. Abdulla Mohamed Salih Al Zarooni	<ul style="list-style-type: none"> - Board of directors' member of National Bank of Umm Al Quwain. - Board member of Marsa Um Al Quwain Co.
Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali	NA

B- Statement of representation percentage of women in the Board of Directors for 2022:

Miss. Noura Mahmoud Al Ali was elected as a board member on 21.04. 2022..

D- Determination of Members of Board of Directors' Remunerations

- The board recommended that the members of the boards of director's be granted an amount of AED. 150,000/- each provided that the approval of the official authorities is obtained to amend article (38) "Board of directors bonus "from the company memorandum of association.
- The board agreed to grant AED. 50,000/- for each member of the board committees for the year 2022.
- The board recommended not to distribute dividends to the shareholders for the year 2022.
- The Company distributed AED 150,000.00 for the Chairman and each member of the board for their extra efforts made by them individuals or groups during 2021.

- Also, the company distributed an amount of AED.250,000/- to the chairman and members of the audit and nomination & remuneration committees (AED. 50,000 for each member and AED. 50,000 for the chairman of both committees).

The Company paid monthly AED 25,000 to the Managing Director, Sheikh Khalid Bin Abdullah Bin Sultan Al Qasimi during the year 2022.

E- Board of Directors' Meetings

- During the year 2022, the Board of Directors has held four meetings as per the following distribution:

Meeting Date	Attendees from amongst Board Members
09.03.2022	Sheikh Faisal bin Khalid Sultan Al-Qasimi, Sheikh Abdullah bin Mohamed Ali Al Thani, Sheikh Khalid bin Abdullah Sultan Al-Qasimi, Mr. Abdullah Juma Al-Sari, Mr. Rashid Ali Rashid Dimas Al-Suwaidi(absent due to medical reasons), Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi & Mr. Ali Mohammed Kayed (authorized Mr. Humaid Al Shamsi).

No. of attendance times of members of Board of Directors

- | | | |
|----|--|-----|
| 1- | Sheikh Faisal bin Khalid Sultan Al-Qasimi | (1) |
| 2- | Sheikh Abdullah bin Mohamed Ali Al Thani | (1) |
| 3- | Sheikh Khalid bin Abdullah Sultan Al-Qasimi | (1) |
| 4- | Mr. Abdullah Juma Al-Sari | (1) |
| 5- | Mr. Rashid Ali Rashid Dimas Al-Suwaidi | (0) |
| 6- | Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi | (1) |
| 7- | Mr. Ali Mohammed Kayed | (1) |

- New board of directors:

Meeting Date	Attendees from amongst Board Members
12.05.2022	Sheikh Faisal bin Khalid Sultan Al-Qasimi, Sheikh Abdullah bin Mohamed Ali Al Thani, Sheikh Khalid bin Abdullah Sultan Al-Qasimi, Sheikh Ahmad Abdlla Mohammed Ali Al Thani, Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla (outside the country) ,Mr. Rashid Ali Rashid Dimas Al-Suwaidi, Mr. Salem Abdulla Salem Al Hosani (outside the country) Mr. Abdulla Mohamed Salih Al Zarooni (outside the country) Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali
07.09.2022	Sheikh Faisal bin Khalid Sultan Al-Qasimi, Sheikh Abdullah bin Mohamed Ali Al Thani, Sheikh Khalid bin Abdullah Sultan Al-Qasimi, Sheikh Ahmad Abdlla Mohammed Ali Al Thani (outside the country) ,Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla ,Mr. Rashid Ali Rashid Dimas Al-Suwaidi (authorized Sheikh Khalid Al Qasimi) Mr. Salem Abdulla Salem Al Hosani (Authorized Mr. Abdulla Al Zarooni) Mr. Abdulla Mohamed Salih Al Zarooni, Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali
10.11.2022	Sheikh Faisal bin Khalid Sultan Al-Qasimi, Sheikh Abdullah bin Mohamed Ali Al Thani, Sheikh Khalid bin Abdullah Sultan Al-Qasimi, Sheikh Ahmad Abdlla Mohammed Ali Al Thani, Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla ,Mr. Rashid Ali Rashid Dimas Al-Suwaidi (authorized Sheikh Khalid Al Qasimi) Mr. Salem Abdulla Salem Al Hosani, Mr. Abdulla Mohamed Salih Al Zarooni, Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali

No. of attendance times of members of Board of Directors

1-Sheikh Faisal bin Khalid Sultan Al-Qasimi	(3)
2-Sheikh Abdullah bin Mohamed Ali Al Thani	(3)
3-Sheikh Khalid bin Abdullah Sultan Al-Qasimi	(3)
4- Sheikh Ahmad Abdlla Mohammed Ali Al Thani	(2)
5- Sheikh Saoud Nasser Rashid Abdulaziz Al Moalla	(2)
6- Mr. Rashid Ali Rashid Dimas Al-Suwaidi	(3)
7- Mr. Salem Abdulla Salem Al Hosani	(2)
8- Mr. Abdulla Mohamed Salih Al Zarooni,	(2)
9- Miss. Noura Mahmoud Mohamed Al Mahmoud Al Ali	(3)

F- The number of board decisions issued by passing during the fiscal year 2021 along with an indication of their date.

Not applicable.

G- Tasks delegated by the Board of Directors to the Executive Management

- The company board of directors has authorized the executive management to carry out all affairs related to the nature of the company basic business as stipulated in the Articles of Association of the Company of insurance and reinsurance business, the disbursement of accident compensation and taking decisions that shall have reflected into the benefit of the company.
- The Executive Management shall revert to the Board of Directors in the event of decisions regarding the Company strategic policies. The Board may authorize the Managing Director to do so.
- Appointment of staff, Salary determination, Staff performance evaluation and termination.

- Follow-up and issuance of periodic financial reports to be submitted to the Board of Directors.
- **Authorized Signatories:**
- Authorization by the board of directors members to Sheikh Faisal Al Qasimi, Sheikh Abdulla Al Thani , Sheikh Khalid Al Qasimi, Mr. Rashid Al Suwaidi and Mr. Nader Qaddumi - General Manager to manage all banking relationship and transactions adopting the principal of dual signatory.
- Sheikh Khalid Al Qasimi signing on behalf of the company as per the authorization of the Chairman of the Board of Directors on all formal transactions relating to the company business activity and signing all kinds of contracts, his authorization is unlimited.
- Mr. Nader Qaddumi – General Manager signing on behalf of the company as per the authorization of the Chairman of the Board of Directors on all formal transactions relating to the company business activity and signing all kinds of contracts, his authorization is unlimited.

H- Statement of details of transactions made by related parties (stakeholders)

There are no any contractual transactions or supply chain contracts in order to supply the company with services or commodities from related parties.

I- The complete organizational structure of the company, provided that the managing director, the general manager and / or CEO and the deputy general manager and the directors working in the company make it clear as the financial manager.

Attached.

J- Detailed statement of names of Top Management in the Company, date of their appointment and their total salaries:

Report will be updated in the event of determining top Management for the year 2022:

No.	Name of Employee	Position	Date of Appointment	Total Salaries & Allowances for the year 2022	Total Bonuses paid for the year 2021 AED	Any other Bonuses Cash/Corporate for the year 2021 or due in the future
1	Mr. Nader T. Qaddumi	General Manager	19-08-1986	450,000 + 2,246,329	142,800/-	NA
2	Mr. Issam M. Mehdawi	Assistant General Manager - Fire & General Accident	01-10-1995	489,756 Housing 70,000	33,865/-	NA
3	Mr. Salah Daou	Assistant General Manager - Finance	11-06-1988	384,372 Housing 105,000	26,872/-	NA
4	Mr. Ayed Saleh	Assistant General Manager – Reinsurance	12-09-1998	359,924 Housing 84,875	25,901/-	NA
5	Mr. Mahmoud Shalab	Manager - Marine Dept.	12-02-2012	344,676 Housing allowance 60,000	23,112/-	NA

4- External Auditor**A- About the External Auditor**

Grant Thornton undertakes the company's external auditing work, which is one of the leading international auditing firms accredited in the country, and the company audits the company's accounts commissioned by the general assembly.

Grant Thornton is one of the leading companies in the world in the field of auditing as it ranges between the fifth and sixth ranks at the level of auditing companies in the world. It has 800 offices located in more than 130 countries around the world and has more than 50,000 employees.

Grant Thornton company in the United Arab Emirates has three offices distributed in each of Abu Dhabi, Sharjah and Dubai, where the number of its employees within the state is about 450 employees distributed over several activities, including auditing, taxes and various financial consultations

B- External Auditor's Fees

It was approved by the general assembly of the Company on 21.04.2022 to appoint Grant Thornton as the company's external auditor for the year 2022 as he performs the standard audit in the public joint stock companies. The name of the partner auditor, Dr. Osama Al Bakri

The auditor's fees are set at an amount of 420,000 dirhams annually by the company's general assembly.

Name Of Audit Firm And Name Of The Partner Auditor	Grant Thornton. (Dr. Osama Al Bakri)
No. of years spent as company external auditor	4
Number of years the partner auditor has spent auditing the company's accounts	1
Total fees for auditing and reviewing the financial statements (interim and annual) for the year 2022 (AED)	AED 420,000
Fees and costs of other special services other than auditing the financial statements for the year 2022 (AED), if any, and in the absence of any other fees, this is expressly stated	None
Details and nature of other services provided (if any) and in the absence of other services, this shall be expressly stated	None

A statement of other services that <u>an external auditor other</u> than the company's auditor provided during 2022 (if any). In the absence of another external auditor, this is explicitly mentioned	No other external auditor has provided other services to the company during the year 2022.
---	--

C- Reservations of the external auditor that he included in the interim and annual financial statement for the year 2022:

There were no reservations from the external auditor during the year 2022.

5 - Audit Committee Members:

Mr. Abdullah Juma Al-Sari	Chairman	Independent
Mr. Ali Mohammed Kayed	Member	Independent
Mr. Ali Shalabi	Member	Outsider

New Audit Committee Members

Mr. Mr. Abdulla Mohamed Salih Al Zarooni,	Chairman	Independent
Sheikh Ahmed Abdlla Al Thani	Member	Independent
Mr. Ali Shalabi	Member	Outsider

Functions of Audit Committee:

- Development and application of the contracting policy with the external auditor, submit a report to the Board of Directors specifying issues that it considers important in order to take action with them and submitting the recommendation of the steps to be taken.
- Monitoring and surveillance of the independence and objectivity of the external auditor, discussion of the nature and scope of the audit and its effectiveness in accordance with the approved auditing standards.
- Monitoring the integrity of the company financial statements, reports (annual, semi-annual and quarterly), and reviewing them as part of its normal work during the year, and hence shall focus in particular onto the following:
 - Compliance with the accounting standards determined by the Authority.
 - Adherence to the rules of incorporation, disclosure and other legal requirements related to the preparation of financial reports.
 - Highlighting the areas of management discretion.
 - Significant and substantial revisions resulting from the audit.
 - Any changes in the Company financial and accounting policy.
- Coordination with the Board of Directors of the Company, the Executive Management, the Financial Manager or the Manager acting the same functions in the company in order to perform its duties, and meet with the external auditor of the company at least once a year.
- Reviewing the financial control, internal control and risk management rules of the company.
- Discussion of the internal control system with management, ensuring that it fulfills its duty to establish an effective internal control system.
- Considering the results of the main investigations in internal control matters assigned to them by the Board of Directors or are initiated by the Committee and approved by the Board of Directors.
- Ensuring that there is coordination between the internal auditor and the external auditor, ensuring the necessary resources are available to the internal audit body, reviewing and monitoring the effectiveness of that body.

- Reviewing the financial and accounting policies and procedures of the company.
- Reviewing the External Auditor's letter of work, its work plan and any material queries raised by the auditor on the executive management regarding accounting records, financial accounts or control systems and their response and approval.
- Ensuring that the Board of Directors responds in a timely manner to the clarifications and questions raised.
- Ensuring the application of the rules of work for the functions and powers entrusted to by the Board of Directors.
- Reporting to the Board of Directors on the issues listed herein.
- The Committee shall be the linking ring (interface) between the Board of Directors and the internal auditors.
- Ensuring that the company does not violate the laws and regulations in force in the United Arab Emirates.
- Seeking assistance, whenever necessary, of the independent consultants in order to carry out specialized studies to assist the Committee in carrying out its tasks and determining their fees.

Audit Committee Meetings:

The auditing committee has held four meetings during the year 2022 on the following dates:

Meeting Date	Attendees
08.03.2022	Mr. Abdullah Juma Al-Sari, Mr. Ali Mohammed Abdullah Kayed & Mr. Ali Shalabi.

New Audit Committee Meetings :

Meeting Date	Attendees
06.09.2022	Mr. Abdulla Mohamed Salih Al Zarooni , Sheikh Ahmed Abdlla Al Thani (outside the country) & Mr. Ali Shalabi.
06.10.2022	Mr. Abdulla Mohamed Salih Al Zarooni , Sheikh Ahmed Abdlla Al Thani & Mr. Ali Shalabi.
28.11.2022	Mr. Abdulla Mohamed Salih Al Zarooni , Sheikh Ahmed Abdlla Al Thani (outside the country) & Mr. Ali Shalabi.

" Mr. Abdulla Mohamed Salih Al Zarooni Chairman of the Audit Committee, acknowledges his responsibility for the committee system in the company and for his review of its work mechanism and ensuring its effectiveness."

Signature: _____



6 - Nomination and Remuneration Committee

Mr. Abdullah Juma Al-Sari	Chairman	Independent
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	Member	Non-Independent
Mr. Humaid Mohammed Humaid Al-Omrani Al-Shamsi	Member	Independent

Functions of Nomination and Remuneration Committee

- Ensuring the independence of independent members.
- Preparing the policy for the granting bonuses, benefits, incentives and salaries to the members of the company Board of Directors and its employees, and reviewing them on an annual basis. The Committee shall also verify that the remuneration and benefits granted to the Company Executive Management are reasonable and proportionate.
- Identifying the company need of competencies at the level of senior executive management and employees and the bases for their selection.
- Preparing, reviewing the Human Resources policy and training the company and reviewing it annually.
- Organizing and following up the procedures for the nomination to the Board of Directors in accordance with the applicable laws and regulations based on the decision of the Chairman of the Board of Directors No. (7/R.M) for the year 2016 in regards of the standards of institutional discipline and governance of public shareholding companies.
- Reviewing the structure of the Board and making recommendations regarding possible changes to the Board structure for the next session of the Board.

Meetings of the Nomination and Remuneration Committee

The Nomination and Remuneration Committee has held one meeting during the year 2022 on the following date:

Meeting Date	Attendees
08.03.2022	Mr. Abdullah Juma Al-Sari , Mr. Rashid Ali Rashid Dimas Al-Suwaidi & Mr.. Humaid Mohammed Humaid Al-Omrani Al-Shamsi

The following topics and matters have been discussed:

1. The annual remuneration of the staff.
2. Company business affairs and expanding their scope of business.
3. Ensuring the independence of independent members.

"Mr. Abdullah Juma Al-Sari, Chairman of the Nomination & Remuneration Committee, acknowledges his responsibility for the committee system in the company and for his review of its work mechanism and ensuring its effectiveness."

Signature: -----

New Nomination and Remuneration Committee

Sheikh Saoud Nasser Rashid Al Moalla	Chairman	Independent
Mr. Rashid Ali Rashid Dimas Al-Suwaidi	Member	Non-Independent
Mr. Abdulla Mohamed Salih Al Zarooni	Member	Independent

No meeting was held by the new committee during the year 2022.

7- Insiders' Trading Follow-Up and Supervision Committee

A follow-up committee shall have been set up for the supervision of the insider transactions in accordance with the decision of the Board of Directors of the Securities and Commodities Authority No. (7/R.M) for the year 2016. This committee shall be consisting of two employees with knowledge onto the stock trading, whose task shall be monitoring and supervising the transactions of insiders after having obtained the necessary information about the nature of the committee and its functions through the forum of governance held on 30-01-2018. This function to be done periodically and especially during the period which shall prohibit insiders peruse the shares trading of the company.

Committee Members:

- Mr. Khalid Attieh - Investment Officer
- Mr. Bilal Nafee - Chief Accountant

Competences and Functions of the Insiders' Trading Follow-Up and Supervision Committee

- Revision & surveillance of the trading policies of insiders.
- Revision of the reports of the transactions carried out by the insiders.
- Studying and giving prior approval of applications for trading in shares and securities.

Functions of Insiders' Trading Follow-Up and Supervision Committee

- Holding meeting at least twice per annum.
- Formulation of declarations of insiders and supervision of their contracts
- Informing the Abu Dhabi Financial Market and the Securities and Commodities Authority in case of violation of the trading policy requirements of insiders.
- Reviewing the trading reports of insiders at the end of each quarter of the fiscal year.
- Monitor the trading policy of insiders annually in accordance with the rules of disclosure, transparency and governance requirements.

Summary of the committee report during 2022:

- It was noticed that one of the board of directors' members made a shares purchase transaction during the financial year 2022. Beside that, there were no purchases or sales of insiders during the year 2022.
- Monitor the trading policy of knowledgeable people annually in compliance with the rules of disclosure, transparency and governance requirements.

Mr. Khaled Attieh acknowledges his responsibility for the system of monitoring and supervising the transactions of insider people in the Company and for his review of his work mechanism and ensuring its effectiveness."

Signature: _____


8- Investment committee was formed as follows :

Sheikh Khalid Bin Sultan Al Qasimi	Chairman	Non-Independent
Mr. Salem Abdulla Al Hosani	Member	Non Independent
Mr. Salah Fouad Daou		AGM -Finance

The committee met on 27.04.2022 and developed the strategic plan for the investment policy in shares.

9- Internal Control System

The Board of Directors shall determine the objectives, functions and powers of the Internal Control Department, so that it shall enjoy sufficient independence for carrying out its duties. The Board of Directors shall be directly responsible for the internal control system and its revision and effectiveness, in accordance with the provisions of article (8) of the Securities & Commodities Authority No. (7/R.M) for the year 2016 in regards of the standards of institutional discipline and the governance of the public shareholding companies.

Internal Control Department Work Mechanism:

1. Coincidence and accuracy of financial and accounting information and data.
2. The extent of protection of the Company assets.

3. The extent of consistency and compliance of the control mechanism with the policies and plans that are set by the company management.
4. Developing the preventive control in order to avoid the occurrence of undesirable events and setting up policies to address the unsafe situations.
5. Ensuring the efficiency of internal control staff.
6. Supervision and inspection.

Internal Control Manager shall carry out the following:

1. Preparation of the annual internal control plans in coordination with the executive management.
2. Submission of detailed reports to the executive management on the internal control system and setting up proposals for the development of performance periodically and regularly.
3. Implementation of the control plans being set up and in line with the company strategy.
4. Communication with the company employees via e-mail and memos in order to raise awareness of internal controls.

Experience and qualifications of Internal Control Dept. Manager: Mr. Javid Saleh Khateeb – Date of Appointment: 01-03-1993

- Holder of BA in Business Sciences from Bombay University – Year 1984.
- Participated in large number of courses and conferences relevant to the financial internal control.
- Diversified expertise in business companies in Bombay.
- Specialized experience in financial control and management in insurance sector for more than 25 years.

Compliance Officer:

The Compliance Officer shall upon commission from the Board of Directors verify the scope of company and staff observation with the rules, laws and regulations issued.

Experience and qualifications of Compliance Officer:**Mr. Yusuf Al-Otaibi - Date of Appointment: 13-03-2019**

- Long experience in accounting, auditing and financial matters.
- He holds a CPA certificate from UK.
- BA in Accounting from India.

Internal Audit Manager:

The Internal Audit Department, was established during the second half of the year 2020, the company's internal audit charter, which was approved by the Board of Directors.

Experience and qualifications of Internal Audit Manager:**(Mr. Tarek Jabri - Date of Appointment 10/05/2020):**

- He has extensive experience in the field of Internal and External Auditing of more than 20 years.
- Member of the UAE Internal Auditors Association (UAE IAA)
- He holds a BA in Accounting from Alexandria University - Egypt.
- Certified Internal Auditor.

Independence of the Internal Control Dept.

The components of the independence of the Internal Control Department shall include that the Internal Control Department must be directly linked to the Board of Directors.

How does the Department deal with the big problems in the company?

The Company has not encountered any problems that require Internal Control Department interference for their settlement.

Number of reports issued by the internal control; department to the board of directors:

The internal audit department reports are submitted to the audit committee who in return will issue a report to the board of directors for their review, discussion and taking the necessary decisions and procedures to address outstanding issues.

10- Financial violations recorded by the company during the fiscal year ending 31.12.2022

N/A

11- The company's contribution during the year 2021 to the development of the local community and the preservation of the environment.

N/A

12- General Information

AL BUHAIRA NATIONAL INSURANCE CO.

ABNIC Share Price

DATE	OPEN (AED)	LOW (AED)	HIGH (AED)	CLOSE (AED)	VALUE (AED)	VOLUME	TRADES	A
16/12/2022	2.55	2.55	2.55	2.55	160,201.00	62,824	1	
14/12/2022	2.5	2.5	2.5	2.5	13,750.00	5,500	1	
9/12/2022	2.45	2.45	2.45	2.45	7,350.00	3,000	1	
28/06/2022	2.3	2.3	2.3	2.3	51,750.00	22,500	1	-
24/05/2022	2	2	2	2	74,782.00	37,391	1	
13/01/2022	2	2	2	2	100,000.00	50,000	1	-

- Historical Trading

There was no historical trading during the year 2022

- **Distribution of Shareholders as per the volume of ownership as of 31/12/2021**

Shareholder's Classification	Individuals	Companies	Government	Total
Local	137,015,888	62,704,237	0	199,720,125
Arab	25,259,865	0	0	25,259.865
Foreign	20,010	25,000,000	0	25,000,010
Total	162,295,763	87,704,237	0	250,000.000

- **Distribution of of shareholders' ownership as of: 31/12/2021**

Ownership of Shares (share)	No. of Shareholders	No. of Shares owned	Percentage of shares owned in company capital
< 50,000	37	640,081	0.25 %
From 50,000 to: 500,000	35	5,994,192	2.45 %
From: 500,00 to: 5,000,000	17	29,095,604	11.6 %
More than 5,000,000	11	214,270,123	85.7%
Total	100	250,000,000	100%

- **Shareholders who own 5% & More in Company Capital**

Percentage of Shares owned in the Capital	No. of Shares	Shareholder's Name
16.35%	40,888,360	Salem Abdullah Al Hosani
13.47%	33,671,426	Sheikh Abdullah bin Mohammed Ali Al Thani
12.38%	30,949,341	Sheikh Faisal bin Khalid bin Sultan Al-Qasimi
10.00 %	25,000,000	FAB Private Bank(Suisse) SA
9.8%	24,500,000	UAQ General Investment Co.
9.29%	23,229,905	Suha Elmi F Nabulsi

- **Name and contact details of the Investor Relations Officer:**

Mr. Salah Daou - Tel. 065174472 email salah@albuhaire.com

Link to the Investor Relations page on the company website.

<https://www.albuhaire.com/investor-relations> -

- **A statement of the special resolutions that have been presented in the General Assembly meeting held during the year 2022 and the actions taken in their regards:**

A decision to amend some articles of the company's articles of association "The procedures are followed up with the concerned authorities.

- **Name of rapporteur/ Determinant of the Board meetings and date of appointment:**

The name of the rapporteur for the meetings of the Board of Directors is Mr. / Mohamed Amin Al-Jazzar, and he was appointed as the meeting rapporteur on 03.03.2021.

- He holds a law degree from the Lebanese University.
- He has more than nineteen years of experience in the field of insurance companies in the legal departments

- **Substantial events during the year 2022**

There have been no major events during the year 2022.

- **A statement of the transactions carried out by the company with related parties during the year 2021, which are equal to 5% or more of the capital:**

No deals.

- **Statement of the percentage of Emiratization / localization within the company by the end of the year 2021:**

The percentage of localization in the company has been 7.3% in 2019 & 9 % for the year 2020 & 2021. and reached 10% during 2022. The company is working to increase that percentage.

- **A statement of the projects and innovative initiatives which the company has undertaken or is under development during the year 2022**

The company innovation officer – Mrs. Ibtihaj Haidar (UAE National), and she is currently attending training courses in the field of innovation which will soon be translated into innovative initiatives.

Signatures:

Chairman of Board of
Directors



Date: 29.03.2023

Auditing Committee
Chairman



Date: 29.03.2023

Nomination and
Remuneration
Committee Chairman



Date: 13.04.2023

Internal Control Manager



Date: 29.03.2023



Company's Official Seal



SUSTAINABILITY REPORT 2022

AL-BUHAIRA NATIONAL INSURANCE CO.

ABOUT THIS REPORT

(GRI 2-1, GRI 2-2, GRI 2-3, GRI 2-4, GRI 2-5, G7, G8, G9)

This is the third Sustainability Report issued by Al-Buhaira National Insurance Company P.S.C. (ABNIC) since its inaugural report for the year 2020. The report covers the period from 1 January to 31 December 2022, unless stated otherwise.

The report discloses the Company's performance related to economic as well as environmental, social, governance (ESG) factors for the year 2022. The report can be read in conjunction with the Company's 2022 Consolidated Financial Statements and Corporate Governance Report to obtain a comprehensive and complete overview of the Company.

REPORTING SCOPE

Al-Buhaira National Insurance Company (ABNIC) is incorporated as a public shareholding company by an Emiri Decree issued by His Highness, The Ruler of Sharjah, on May 16, 1978 and was listed on the Abu Dhabi Securities Exchange (ADX) on February 16, 2005. The Company is subject to the regulations of the UAE Federal Law No. 6 of 2007 and is registered in the Insurance Companies register of the Insurance Authority under number 15.

The Company operates through its headquarters in Al Buhaira Tower, Khalid Lagoon, Buhaira Corniche, P.O. Box 6000, Sharjah, UAE, as well as through its 8 branches across the UAE in Sharjah, Dubai, Abu Dhabi, Ajman, Al Ain, Fujairah, and Khorfakkan. All the Company's branches fall within the scope of this report.

BASIS OF PREPARATION

This report has been prepared in accordance with the Global Reporting Initiative (GRI) Standards 2021 Update, which is effective for reports published from 1 January 2023 onwards, and is aligned with ADX's ESG metrics as well as the Sustainable Development Goals (SDGs).

EXTERNAL ASSURANCE

The financial figures included in this report have been extracted from our financial statements which have been independently audited by an internationally recognized audit firm. Our audited financial statements can be found on our website or that of ADX's.

FORWARD-LOOKING STATEMENTS

Forward-looking statements involve uncertainty given the many external factors that could impact the environment in which the Company operates.

The Company holds no obligation to publicly update or revise its forward-looking statements throughout the coming fiscal year except as required by applicable laws and regulations. It is, therefore, not within the scope of our internal audit team to form an opinion on these forward-looking statements.

COMMUNICATION & FEEDBACK

For any queries or feedback about this report, please contact: care@albhaira.com

TABLE OF CONTENT

A Message from our General Manager	4
Who We Are	6
Advancing Steadily and Sustainably	9
Our Commitment to the SDGs	15
Our Responsibility as an Employer	17
Our Responsibility to our Customers	22
Our Responsibility to the Environment	28
Supporting the Community	32
Strong Governance and Value Creation	34
GRI & ADX Content Index	39

A MESSAGE FROM OUR GENERAL MANAGER

(GRI 2-2)

I am delighted to present Al Buhaira National Insurance Company's (ABNIC) 2022 Sustainability Report, which lays out our strategy and the progress we are making to better manage related business risks and opportunities while supporting the transition to a safer, cleaner and more resilient society.

The report shows that we have spent the past year refining our approach to environmental, social, governance (ESG), accelerating the digitalization of our operations, and enhancing our approach to the environment, while upholding our usual high standards of customer service.

Our social and environmental responsibilities are an important part of our approach to creating value for all stakeholders in addition to delivering shareholder returns. This being our third report, we have continued to revise and enhance our approach to integrating ESG factors into our business model. This year, having conducted a comprehensive new stakeholder engagement, we have added three new material topics that we are reporting on while we have also added new ESG KPIs to support our ability to monitor, measure and manage our progress.

The report emphasizes ABNIC's support for the UAE's efforts to drive sustainable development at the national and global level. In particular, it stresses the urgent need to get behind initiatives designed to encourage the private sector to support the UAE's pledge to shift towards Net Zero by 2050.

With the COP28 climate conference in Dubai just months away, the UAE is leading by example and intensifying national climate action before taking on the task of bringing global stakeholders together to secure an agreement that can avert the worst impacts of climate change.

The UAE's commitment to decarbonizing its economy by investing billions of dollars in clean and renewable energy infrastructure must be supported by strong action on the part of private sector companies. In that regard, insurance companies can play a unique role as investors as well as underwriters.

As the frequency of extreme weather events linked to climate change grows, increasing the risk of damage to property, infrastructure and livelihoods, climate change will have an ever-greater influence on how insurance companies do business in the coming years. ABNIC is here to enable individuals and companies to adapt to this new reality through our insurance solutions, which we will continue to revise and update to meet changing needs. ABNIC is already moving in this direction and has introduced a 'green policy discount', offering incentivized premiums for policies that meet certain environmental standards.

In addition, ABNIC is addressing our environmental footprint through our operations by rationalizing energy and water consumption at our offices, making

business travel more efficient, introducing sustainable initiatives to improve internal processes, and generating less waste, including paper.

As ever, ABNIC will support one of the fundamental pillars of sustainable development - good health and wellbeing - through our core offering as a leading health insurance provider. These efforts are greatly enhanced by our PI Status which allows us to provide insurance to residents on low incomes, helping to make healthcare more inclusive and available to all. As part of this, we will continue to drive awareness around the importance of universal health coverage, including for society's most vulnerable groups.

Underlying all our efforts is our absolute commitment to delivering the best possible customer experience. We constantly seek new ways to enhance customer service and digitalization is the centerpiece of our strategy in this area. Digital transformation is delivering enormous benefits, helping to streamline and boost the efficiency of our internal operations, improve customer service, while bringing added security to the business. This report highlights a variety of initiatives we have introduced this year, including a series of policies to strengthen governance of information security.

I want to thank our employees, clients, and investors for their support with ABNIC's ESG journey thus far. Together, we can look forward to achieving many more milestones in the years ahead.

Nader T. Qaddumi

General Manager

WHO WE ARE

(GRI 2-6, GRI 2-7, GRI 2-8, GRI 2-28)

ABNIC, an Insurer of Choice

Established in May 1978, Al Buhaira National Insurance Company (ABNIC) has grown to become one of the leading insurance providers in the UAE and a name synonymous with reliability, quality, and outstanding customer service. In 2005, ABNIC was listed on the Abu Dhabi Securities Exchange (ADX) with a paid-up capital of AED 250 million.

ABNIC is a leading insurance company that offers a wide array of insurance products such as Motor, Medical, Property, Engineering, Energy, Liability, Aviation, Marine Hull & Cargo, Group Life, Travel, Home insurance, and others. The company has an extensive presence in the UAE with its branches spread throughout the region.

ABNIC has built a reputation on the loyalty of its valued customers, the capabilities of its experienced management team, and the strong relationships it has developed over the years with strategic partners, including international reinsurers. We are also a proud member of the Emirates Insurance Association.

Our leadership team has many years of experience in the insurance sector and is equipped with the knowledge and expertise to adapt to ongoing changes in the competitive UAE market.

ABNIC is an insurer of choice for the following reasons:

 Hassle-free Claim process.	 Unique, progressive insurance solutions.
 Excellent service since 1978.	 Provides a wide range of covers to suit clients insurance needs.
 High liquidity, financial resilience and strong capital.	 24/7 Medical claims support centre.
 Awarded by Insurance Authority.	 Digital services to make your life easy.

In 2022, S&P Global Ratings affirmed our 'BB+' long-term issuer credit and insurer financial strength ratings on ABNIC, with a stable outlook.

ABNIC won the Health Insurer of the Year award at InsureTek 2022, the Middle East's largest insurance industry event, in recognition of the company's outstanding performance in the health insurance market, specifically in terms of customer service, health insurance product innovation, and overall market impact.

Our Business Principles

ABNIC's track record and good reputation is founded on strong business principles and our commitment to providing excellent customer service, supported by the dedication of our staff and our financial strength.

Vision

To be the preferred insurance provider in the region

Mission

To provide the right insurance services coupled with integrated solutions that meet customer needs

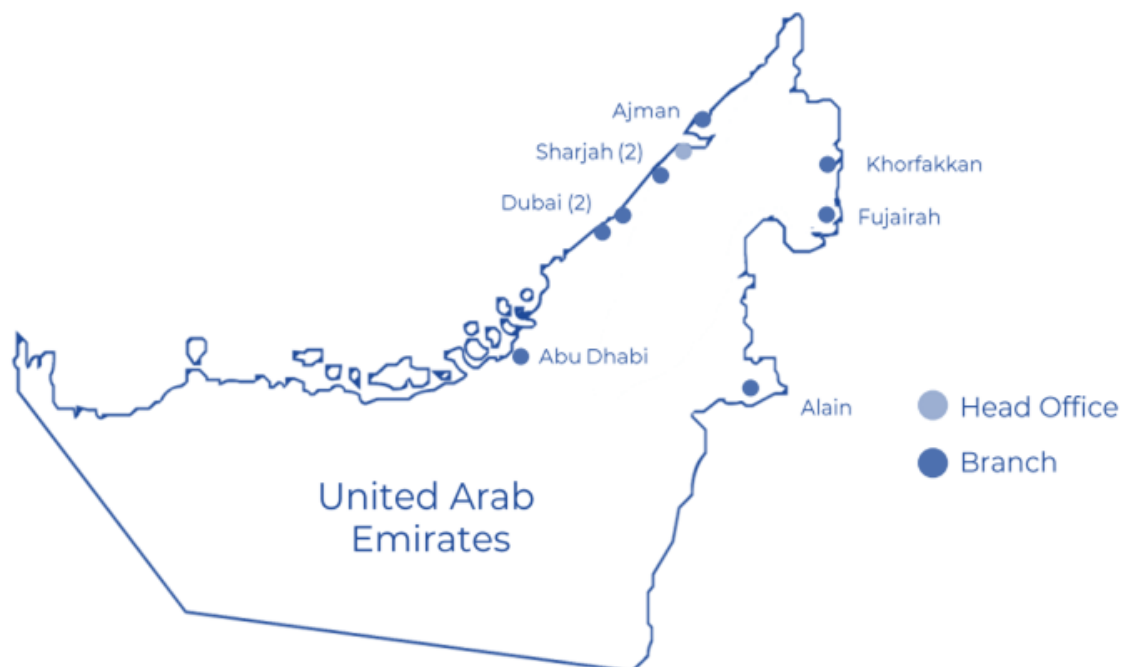
Values

Our values are integrated in our shield:

Security Honesty Integrity Excellence Leadership Dependability

Our Operations and Products

ABNIC is headquartered in Sharjah and it has eight branches and 14 points of sale across the UAE.



Currently, ABNIC underwrites a broad range of personal and commercial insurance. There are seven personal product lines and over 30 commercial product lines.

PERSONAL LINES:

- Motor Insurance
- Family Medical Insurance
- Home Insurance
- Travel Insurance
- Individual Life Insurance
- Jet Ski Insurance
- Yacht Insurance

COMMERCIAL LINES:

- Group Medical Insurance
- Group Life Insurance
- Motor Fleet Insurance
- Aviation Insurance
- Marine Cargo Insurance:
 - Goods in Transit
 - Marine Open Cover
 - Hauliers Liability
 - Protection & Indemnity (P&I)
- Marine Hull Insurance:
 - Ship Repair Legal Liability
 - Builder Risks

PROPERTY:

- Property all Risks Insurance
- Hotel Comprehensive Insurance
- Fire and Allied Perils
- Strata Insurance
- Burglary

LIABILITY LINES:

- Product Liability
- Directors' and Officers' Liability
- Public Liability
- Employees Liability
- Workmen's Compensation
- Medical Malpractice
- Professional Indemnity for Architects, Lawyers, Accountant, *etc.*

ENGINEERING LINES:

- Contractor's All Risks
- Erection All Risks
- Contractor's Plant & Machinery
- Machinery Breakdown
- Electronic Equipment
- Boiler and Pressure Plant

MISCELLANEOUS:

- Deterioration of Stock
- Banker's Blanket
- Fidelity Guarantee
- Money Insurance
- Personal Accident
- Jeweler's Block

ADVANCING STEADILY AND SUSTAINABLY

(GRI 2-12, GRI 2-13, GRI 2-14, GRI 2-22, GRI 2-29, GRI 2-30, GRI 3-1, GRI 3-2)

The world is undergoing a series of rapid changes, resulting in the emergence of new interconnected risks, challenges, and uncertainties. Climate change and digital technology are among the chief drivers of these changes.

People everywhere are becoming increasingly aware of the threat posed to society and the environment and are factoring them into their decisions when choosing where to invest or spend their money, who to work for, or who to do business with. This can result in a negative impact for those companies that fail to move with the times and address the concerns of stakeholders.

Sustainability at ABNIC

ABNIC is gradually integrating sustainability into our strategy and business model. We are elaborating an ESG framework and action plan based around three areas:

Operating Sustainably

ABNIC is committed to:

- **Becoming an employer of choice** that attracts and retains the best talent by creating a workplace that is based on inclusivity, fair treatment, and respect where employees can achieve their full potential.
- **Continuously enhancing our corporate governance** to ensure we comply with regulations and have stringent internal control procedures and ethical business processes in place. As part of integrating ESG into the company's governance framework, we will establish a Sustainability Committee to oversee sustainability-related matters in the first quarter of 2023 and ensure they are addressed at executive and Board level.
- **Creating a sustainable workplace** by tackling our environmental footprint through energy and water efficiency measures, waste reduction initiatives, digitalization to reduce paper usage, and creating awareness among employees of the importance of environmental impact.

Investing Responsibly

ABNIC aims to become a responsible investor by integrating ESG factors into our decision making in the following ways: (1) assessing the carbon footprint of our real estate and other investments, (2) enhancing our ERM framework to include and manage ESG risks, and (3) integrating ESG considerations into our investment decision-making process. We will also allocate resources to train risk and investment management teams with ESG principles and methodology.

Supporting Society and the Community

Insurance can provide a safety net for everyone, including vulnerable groups and members of society. Our Participating Insurer (PI) status allows us to offer medical insurance to people on lower incomes. We also conduct awareness campaigns and host community events on the importance of medical insurance.

Engaging with our Stakeholders

Stakeholder engagement is an important first step towards determining the ESG topics that are most material to our business. Only by understanding what matters most to our stakeholders can we create value for them and build towards becoming a sustainable business.

The table below lists our stakeholders and the methods we use to engage with them.

KEY STAKEHOLDERS		EXISTING METHODS OF ENGAGEMENT
CUSTOMERS		<ul style="list-style-type: none"> Website Marketing Material Social Media Online Reviews Suggestion or Complaint Platform: <ol style="list-style-type: none"> Either directly to ABNIC Or via the Central Bank's Website
MANAGEMENT & EMPLOYEES		<ul style="list-style-type: none"> Employees Training & Development Company Events Company Internal Announcements Performance Appraisals Exit Interviews
SHAREHOLDERS		<ul style="list-style-type: none"> Regular Communication Annual General Meeting Corporate Regulatory Disclosures
GOVERNMENT	CBUAE / Insurance Sector	<ul style="list-style-type: none"> Regular Communication via reporting requirements and meetings Frequent Announcements
	Securities & Commodities Authority	<ul style="list-style-type: none"> Quarterly interaction for the submission of the financial results Interactions by email for new regulatory requirements
	Abu Dhabi Securities Exchange	<ul style="list-style-type: none"> Regular interaction through reporting requirements Interactions through webinars Frequent Announcements
BUSINESS PARTNER	Reinsurers	<ul style="list-style-type: none"> Regular interaction related to business coordination, development, and agreement renewal
	TPAs	
	Brokers	
RATING AGENCIES		<ul style="list-style-type: none"> Yearly interaction when conducting rating review
COMMUNITY		<ul style="list-style-type: none"> Regular local community-related initiatives, donations, and volunteering activities

In 2022, ABNIC conducted a comprehensive stakeholder engagement exercise which enabled us to develop a clearer understanding of stakeholder needs.

We follow a dual approach to assessing and prioritizing our material ESG topics, identifying those topics that most impact our business as well as those factors that our operations have the most impact on.

In addition to the stakeholder engagement, this process is supported by conducting peer reviews to see which topics are identified as being material to insurance companies.

Using this approach, we finalized the following list of eleven ESG topics that form the basis of ABNIC's 2022 Sustainability Report. Reflecting the results of the stakeholder engagement carried out in 2022, we have added three new topics for this year:

- Community Support
- Climate Change
- ESG Integration into Analysis and Decision-Making

Alignment with corresponding GRI and ADX disclosures have also been included:

ITEM	KEY MATERIAL TOPIC	CORRESPONDING GRI DISCLOSURE	CORRESPONDING ADX DISCLOSURE
1	Financial Performance	GRI 201 – Economic Performance	N/A
2	Data Protection & Customer Privacy	GRI 418 – Customer Privacy	G6: Data Privacy
3	Ethics & Integrity	GRI 417- Marketing & Labelling	N/A
4	Digitalization	N/A	N/A
5	Employment Practices	GRI 401 – Employment	S3: Employee Turnover
6	Equal Opportunity, Diversity & Inclusion	GRI 405 – Diversity & Equal Opportunity	S2: Gender Pay Ratio S4: Gender Diversity

7	Environmental Impact & Sustainability Practices	GRI 302 – Energy GRI 305 – Emissions	E1: GHG Emissions E2: Emissions Intensity E3: Energy Usage E4: Energy Intensity E5: Energy Mix E6: Water Usage E7: Environmental Operations E8: Environmental Oversight E9: Environmental Oversight E10: Climate Risk Mitigation
8	Emiratization	N/A	S11: Nationalization
9	Community Support	GRI 413 – Local Community	S12: Community Investment
10	ESG Integration into Analysis & Decision Making	GRI 201 - Economic	E10: Climate Risk Mitigation
11	Climate Change	GRI 201 - Economic	E10: Climate Risk Mitigation

Environmental

- **ENVIRONMENTAL IMPACT & SUSTAINABILITY PRACTICES**

This topic addresses practices, policies, and procedures that a company undertakes in order to monitor and address the environmental impact caused by its activities and comply with local and global environmental legislation. This could include efforts to implement water reduction and waste recycling programs, reduce energy consumption, promote a paperless environment, encourage renewable energy usage, implement circularity in the workplace, among other initiatives.

- **CLIMATE CHANGE (added in 2022)**

This topic addresses a company's understanding of its exposure to climate-related risks and opportunities and its related plan and strategy. This would include the company's integration of climate-related matters as part of its governance, strategy, and risk management as well as its active involvement in enhancing sustainability within its sector and as a result contribute to the decarbonization of the local and global economy.

Social

- **COMMUNITY SUPPORT**

This topic addresses a company's efforts to support local communities and its management of the relationship between its business aspirations and the community's well-being. This could include community engagement, support of local businesses and impactful initiatives, monetary donations, and sponsorships, or other initiatives.

- **EMIRATIZATION**

This topic addresses the efforts to promote the employment and the development of UAE Nationals in the workplace.

- **EQUAL OPPORTUNITY, DIVERSITY & INCLUSION**

This topic addresses a company's efforts to create a work environment that promotes diversity and inclusion and prioritizes the happiness and well-being of all its employees regardless of gender, age, nationality, job level or other. These initiatives help to foster a sense of team spirit while promoting social justice and community harmony.

- **EMPLOYMENT PRACTICES**

This topic addresses a company's efforts to build a positive work environment. Initiatives would include the company's strategy in attracting and retaining talent, fair treatment, talent development, and other practices.

Governance and Economical

- **FINANCIAL PERFORMANCE**

This topic addresses a company's efforts to sustain and grow profits through a well-defined business plan and continuously increasing shareholder value over time.

- **ETHICS & INTEGRITY**

This topic addresses a company's governance and related policies and procedures to ensure robust oversight of decision-making as well as the management of risks such as bribery, corruption, and unethical business conduct.

- **DATA PROTECTION & CUSTOMER PRIVACY**

This topic addresses a company's strategy, policies and practices related to its IT infrastructure and its management of risks related to the collection, retention, and use of sensitive and confidential data. This involves the processes put in place to ensure the security and protection of customer/user data and avoid incidents such as data breaches.

- **DIGITALIZATION**

This topic addresses a company's approach to digital transformation and efforts to create or invest in products, services, or processes that generate long-term sustainable value. This could include the use of digital technologies to optimize processes or enhance the customer experience as well as the investment in new technologies that create more environmentally friendly and/or social-oriented products and services.

- **ESG INTEGRATION INTO ANALYSIS AND DECISION-MAKING**

This topic addresses a company's integration of Environmental, Social and Governance (ESG) factors into investment analysis and decision-making. This would entail assessing the potential impact of material ESG as well as financial factors on company performance and how these might also affect investment decision.

OUR COMMITMENT TO THE SDGs

The Global Goals and the Insurance Sector

As a UAE company with more than 44 years of experience in the insurance sector, ABNIC aligns our business model with major government economic, social and environmental strategies and initiatives.

The UAE was one of the first countries to sign up to the 2030 Agenda for Sustainable Development and the 17 Sustainable Development Goals (SDGs), a universal blueprint for all countries to improve the lives of all people, protect the planet for future generations, and deliver peace and prosperity by 2030.

Adopted in 2015 by all UN Member States, the SDGs define global sustainable development priorities and call for all stakeholders, including governments, businesses, civil society, and academia to unite, in partnership, to achieve the goals.

In addition to creating economic prosperity, businesses have a crucial role to play by supporting efforts to address the major global challenges outlined in the SDGs. Looming over all of these is the threat of climate change, which is undermining efforts to achieve sustainable development. SDG13, Climate Action, specifically acknowledges the impact that climate change has on all other SDGs.

The UAE is determined to play a leading role in driving global climate action and in November 2023 will host the 28th Conference of the Parties (COP28) in Dubai Expo City. The event will gather global stakeholders to discuss ways to address the challenge of climate change and achieve the aims of the Paris Agreement.

Insurers can provide resilience to individuals, businesses and communities by protecting them from the worst impacts of climate change and other unforeseen events. In addition, insurance companies can contribute to the SDGs in a variety of ways.

We are strategically positioned to drive sustainable growth in core industries in the UAE, including real estate, construction, hospitality, and tourism. We are aligned with the UAE's 'We the UAE 2031' Vision which outlines the government's 10-year strategy for attracting investments and driving sustainable innovation in the country. Our responsible, ESG-oriented operations support the UAE's transformation into a global economic hub.



Our Alignment with the UN Sustainable Development Goals

ABNIC has mapped its business activities to the SDGs to determine how we, as an insurer, can make the biggest impact.

We have identified five SDGs that are most relevant to our business and that we can directly contribute to. As a major provider of health insurance, SDG 3 'Good Health and Well-Being' is the Goal that ABNIC can have the single largest

HIGH PRIORITY



IMPORTANT



impact on. These are closely followed by SDGs 1, 5, 8, and 13.

SDG 3

ABNIC provides inclusive and affordable insurance solutions to all members of society, including the most vulnerable groups. In 2021, ABNIC was awarded Participating Insurer (PI) Status by the Dubai Health Authority (DHA) which permits us to offer the Essential Benefits Plan to individuals earning AED 4,000 or less per month.

We can also contribute to SDG3 as an employer, by prioritizing the wellbeing of our workers and protecting them from certain risks. ABNIC ensures health and safety in the workplace and also offers life insurance, healthcare, and disability and invalidity coverage to its employees.

ABNIC also supports good health and wellbeing in the community through initiatives such awareness campaigns around the importance of having medical insurance. Some of these are listed below:

1. Substantial marketing budget set aside for conducting events and initiatives dedicated to raising awareness around the importance of insurance and good health
2. A 12-month plan was put in place in 2022 outlining the company's agenda for conducting awareness sessions
3. Participated in InsureTek 2022 conference to take part in a panel discussion on the topic: "How is technology driving competition in the Insurance sector?"

OUR RESPONSIBILITY AS AN EMPLOYER

(GRI 202-2, GRI 401-1, GRI 401-2, GRI 403-8, GRI 403-9, GRI 404-1, GRI 404-2, GRI 404-3, GRI 405-1, GRI 405-2, GRI 406-1, GRI 413-1, S1, S2, S3, S4, S5, S6, S9, S10, S11, S12)

An Employer of Choice

A motivated and skilled workforce is an essential ingredient for business success and growth, and ABNIC strives to be an employer of choice for talented employees in the UAE. We prioritize the satisfaction and wellbeing of all our workers and provide opportunities for development and progression in an inclusive working environment.

In 2022, ABNIC incorporated a new set of KPI related to our workplace. We will provide full year figures for these KPIs in our next report:

- Diversity and inclusion metrics
- Employee engagement survey results
- Training and development program completion rate
- Employee turnover rate
- Recruiting cost per hire
- Absence and attendance rate

ABNIC attracts and retains high caliber employees, first and foremost, by offering them the chance to work at a company with a strong financial position and solid reputation in the market.

We offer competitive remuneration packages including various benefits that go beyond UAE Labor Law requirements, including:

- Group Life Insurance
- Disability Coverage
- Provident Fund
- Annual Airlines Tickets
- Staff Funds
- Medical Insurance
- Bonus if approved by Board of Directors
- Hajj and Umrah Leave

Furthermore, ABNIC offers flexible work arrangements to support employee work-life balance. We also promote retention and loyalty by engaging them through initiatives such as organizing employee recognition and rewards programs.

In addition, all desk staff can earn extra income through an incentivized referral scheme by securing new business from friends, family and other close contacts, and others.

ABNIC is proud of the fact that employees tend to stay with us for a long time. The average tenure is over a decade, and we have several employees that have been with us for more than 30 years.

ABNIC's employee turnover rate was 11% in 2022, in line with previous years, which is below the average for the UAE insurance sector. This is a strong testament

to the level of employee satisfaction at the company and to our ability to retain talent.

Year	TOTAL NEW HIRE RATE	TOTAL TURNOVER RATE
2020	7.73%	11.60%
2021	10.98%	10.98%
2022	13.08%	11.17%

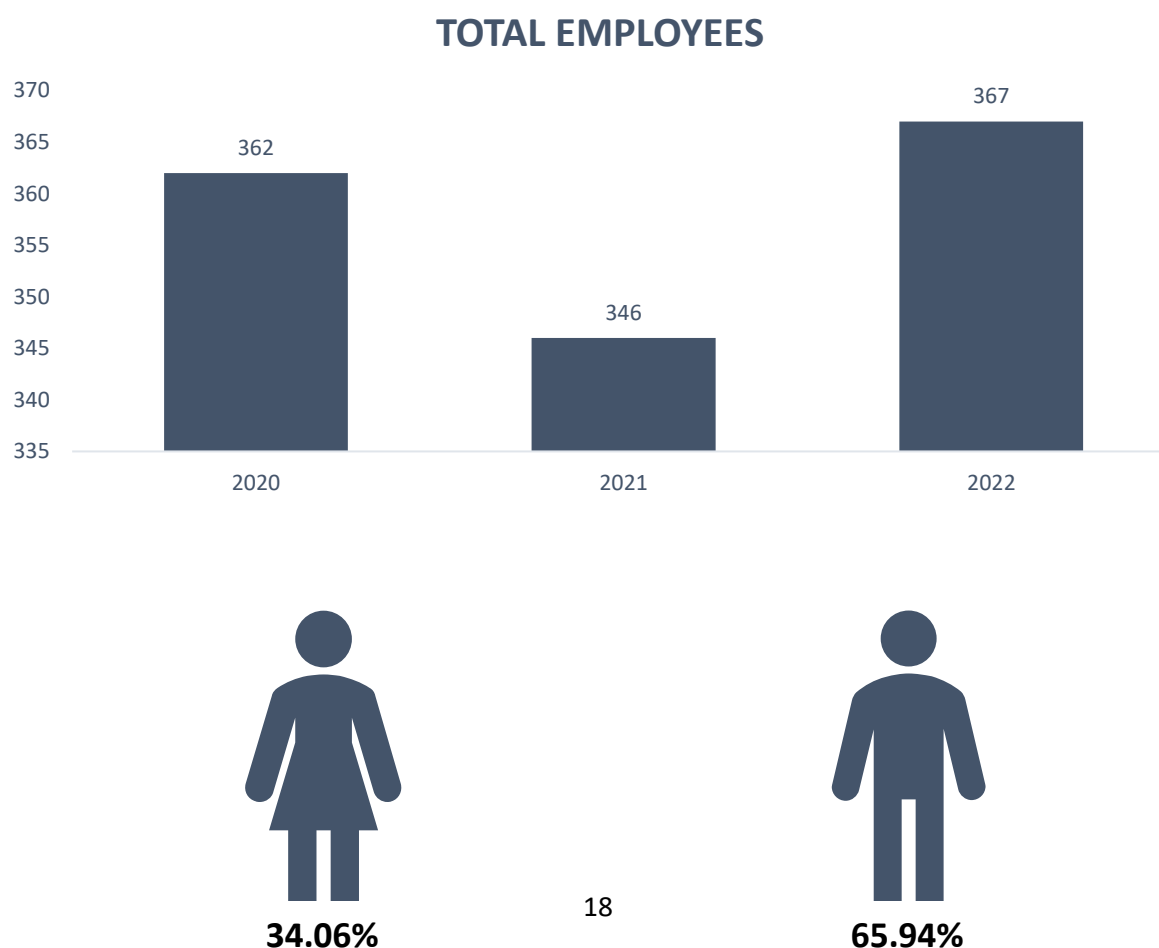
A Diverse and Inclusive Workforce

In 2022, we increased recruitment, with a new hire rate of 13%, to bring the overall headcount to 367 employees, up by 6% from 346 in 2021. All our employees are hired on a permanent and full-time basis.

ABNIC recognizes the value of having a diverse and inclusive workforce and this is enshrined in our HR Manual which includes policies and procedures to ensure we always remain an equal opportunity employer.

In 2022, we had a total of 16 nationalities working at the company. Women make up a third of the workforce, a level which has remained steady over the past five years. Of the 48 new employees that joined the company in 2022, 46% (22) were women.

As in 2021, women account for just under 40% of employees at the entry-level and 35% of mid-level positions. However, women now make up 10% of senior-to-executive level positions at ABNIC, up from 6.5% a year earlier.



2022 Breakdown by Gender	Number of Employees
Male	242
Female	125
Total	367

TOTAL EMPLOYEES BY JOB CATEGORY AND BY GENDER						
	Entry-Level		Mid-Level		Senior-to-Executive Level	
Year	Male	Female	Male	Female	Male	Female
2020	62.73%	37.27%	64.08%	35.92%	93.48%	6.52%
2021	60.64%	39.36%	65.53%	34.47%	93.48%	6.52%
2022	60.64%	39.36%	64.57%	35.43%	90.00%	10.00%

TOTAL EMPLOYEES BY JOB CATEGORY AND BY AGE GROUP									
	Entry-Level			Mid-Level			Senior-to-Executive Level		
Year	Below 30 y.o.	30-50 y.o.	Over 50 y.o.	Below 30 y.o.	30-50 y.o.	Over 50 y.o.	Below 30 y.o.	30-50 y.o.	Over 50 y.o.
2020	29.09%	60.00%	10.91%	37.56%	48.78%	13.66%	0.00%	57.45%	42.55%
2021	25.53%	61.70%	12.77%	38.35%	48.06%	13.59%	0.00%	58.70%	41.30%
2022	24.49%	63.27%	12.24%	37.44%	49.77%	12.79%	2.00%	60.00%	38.00%

TOTAL NEW HIRES BY GENDER						
Year	Male	%	Female	%	TOTAL	
2020	22	8.91%	6	5.22%	28	
2021	23	9.79%	15	13.51%	38	
2022	26	10.74%	22	17.60%	48	

TOTAL NEW HIRES BY AGE GROUP*							
	Below 30 y.o.		Between 30-50 y.o.		Over 50 y.o.		TOTAL
Year	#	%	#	%	#	%	
2020	9	8.26%	18	9.33%	1	1.67%	28
2021	18	17.48%	19	10.33%	1	1.69%	38
2022	3	2.80%	45	22.39%	0	0.00%	48

*The percentage calculation has been updated as per the new GRI Standards

TOTAL EMPLOYEES THAT LEFT BY GENDER*					
Year	Male	%	Female	%	TOTAL
2020	33	13.36%	9	7.83%	42
2021	23	9.79%	15	13.51%	38
2022	28	11.57%	13	10.40%	41

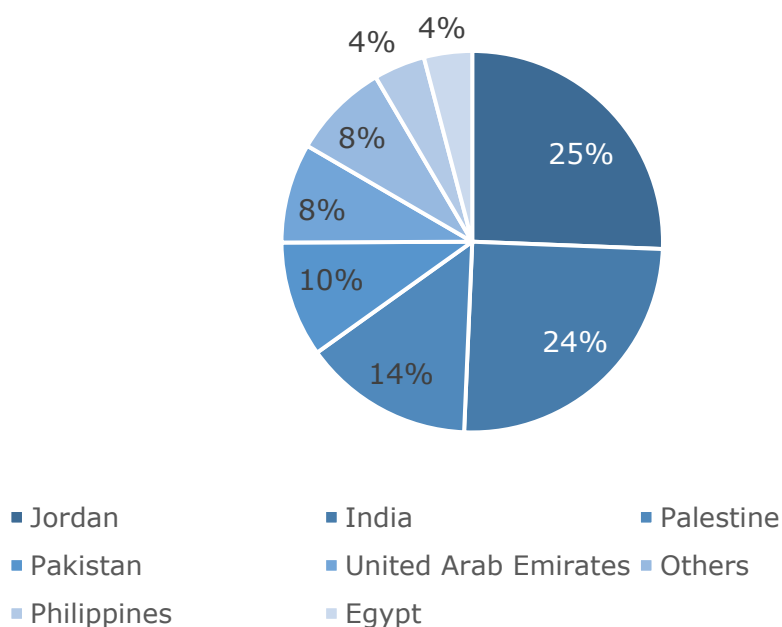
*The percentage calculation has been updated as per the new GRI Standards

TOTAL EMPLOYEES THAT LEFT BY AGE GROUP*							
	Below 30 y.o.		Between 30-50 y.o.		Over 50 y.o.		TOTAL
Year	#	%	#	%	#	%	
2020	6	5.50%	29	15.03%	7	11.67%	42
2021	7	6.80%	30	16.30%	1	1.69%	38
2022	4	3.74%	37	18.41%	0	0.00%	41

*The percentage calculation has been updated as per the new GRI Standards

17 DIFFERENT NATIONALITIES

Breakdown by Nationality (2022)



ABNIC's comprehensive Human Resources Manual includes the various policies and procedures that govern all HR related matters at the company. It documents the rules, responsibilities and practices and lets our employees know what is expected of them and what they can expect from the company in return.

The first chapter covers our Code of Conduct which is designed to ensure the highest standards of behavior in the workplace and whenever an employee is representing ABNIC. The Manual is regularly revised and updated to include the latest HR best practices and to reflect any changes to UAE labor law.

Our whistleblowing policy encourages employees and others to report incidents of unethical or illegal conduct without fear of reprisal and provides an important internal mechanism for reporting, investigating and remedying wrongdoing in the workplace.

HUMAN RESOURCE MANUAL

- Code of Business Conduct
- Work Regulations
- Hiring & Recruitment
- Leave Management
- Disciplinary Policy & Procedure
- Employee Relations
- Travel
- Compensation & Benefits
- Emiratization
- Whistleblower Policy
- Performance Management
- Separation

Workforce Wellbeing and Development

ABNIC leads by example when it comes to promoting employee satisfaction and wellbeing. The HR Manual includes a policy detailing all matters related to workplace health and safety and covers the procedures that employees should follow to report incidents or accidents.

Employee wellbeing also means ensuring they feel valued at work and are not subject to any abuse or undue stress. ABNIC organizes sports events and activities to improve physical and mental health among the workforce.

Providing employees with opportunities to develop their skills is not only key to engaging them and keeping them satisfied, it is also vital if we are to retain our best employees and remain competitive.

ABNIC offers employees professional development opportunities such as mentoring while also giving them the chance to take part in training workshops, seminars and networking events to enhance their skills, knowledge and professional network.

We have partnered with the Emirates Institute for Banking and Financial Studies (EIBFS) to offer training to our employees. In addition, the company also offers extensive training for entry-level employees.

In addition, ABNIC provides all employees with annual performance reviews to ensure fair and consistent evaluation of employee performance. The reviews are used to identify areas for improvement and to allocate training needs accordingly.

TOTAL NUMBER OF EMPLOYEES RECEIVING REGULAR PERFORMANCE AND CAREER DEVELOPMENT REVIEW, BY GENDER			
Year	FEMALE	MALE	PERCENTAGE OF TOTAL WORKFORCE
2020	115	247	100%
2021	111	235	100%
2022	125	242	100%

OUR RESPONSIBILITY TO OUR CUSTOMERS

(GRI 417-2, GRI 417-3, GRI 418-1, G6)

Customer Satisfaction

Listening to our customers and acting in their best interests has been the key to ABNIC becoming one of the leading insurers in the UAE. Our commitment to delivering high quality products and first-class service has earned ABNIC the loyalty of many customers over more than four decades in business.

We have built our reputation on two areas (1) tailoring innovative solutions to customer needs, and (2) responding swiftly to customer demands.

ABNIC enables customers to easily connect and engage with us via various channels. We have invested heavily in enhancing our digital touch points to offer customers more convenient ways to make contact.

Our website serves as the main gateway for customers to stay informed about our latest service offerings, news updates, medical network, claims submission, contact details, investor relations, and more. Customers can connect with us through phone calls, emails, or direct chats with our customer representatives on WhatsApp.

In addition, our website features links to our social media profiles, such as Instagram, Facebook, Twitter, and LinkedIn. We utilize these platforms primarily to promote awareness of important issues related to motor and health insurance and to showcase our products.

We have also installed customer happiness meters throughout our branch network to gather feedback on their experience. ABNIC immediately acts on any negative feedback and gets in touch directly with the customer to address their concerns and offer a solution.

In 2022, ABNIC introduced the following initiatives to enhance our customer offering:

- Implemented a user-friendly online B2C portal to purchase motor, health, home, travel, jet ski and yacht insurance easily
- Provided 24/7 call center for medical insurance customers
- Offered personalized and proactive customer service, such as sending reminders for policy renewals or claims follow-ups
- Offered resources and tools to help customers understand their coverage and make informed decisions
- Provided rewards or incentives for customer loyalty
- Partnered with other companies to offer bundled services

ABNIC also adheres to the highest ethical marketing standards, ensuring that all product information and labelling is accurate and allows customers to make well-informed

decisions when purchasing a product. There have been no incidents of non-compliance with relevant regulations or voluntary codes.

MARKETING AND LABELLING (GRI – 417)	
Incidents of non-compliance concerning product and service information and labelling	
Number of incidents of non-compliance with regulations resulting in a warning, fine or penalty	ZERO
Number of incidents of non-compliance with voluntary codes	ZERO
Incidents of non-compliance concerning marketing communications	
Number of incidents of non-compliance with regulations resulting in a warning fine or penalty	ZERO
Number of incidents of non-compliance with voluntary codes	ZERO

Digitalization

ABNIC has made it a strategic priority to digitalize its services to offer a seamless and exceptional customer experience. Our efforts are focused on enabling customers to easily navigate the process of choosing and purchasing the product that best suits their needs while providing them with fast and efficient online claims handling.

ABNIC has made significant progress with its digital transformation agenda which has resulted in a number of benefits. These can be divided into two categories; 1) Digitalization initiatives designed to improve service directly to customers, and 2) initiatives that improve the efficiency of internal operations.

Customer facing:

- Online Insurance Portal: Empowers customers to pick a policy, obtain a quote, and finalize the purchase. At present, customers can procure all B2C products such as Motor, Medical, Travel, Home, Jet Ski, and Yacht insurance. Our plan is to gradually expand this service to encompass our entire range of products.
- Mobile App: Dedicated for the medical insurance business line, it allows customers to use a digital insurance card and access the available network at any time and make payments and submit claims
- Agent Medical Portal: A Medical Quotation Application for Sales Agents is a software tool that allows sales agents working for a medical insurance company to quickly and easily generate quotes for potential customers.
- Riayati post office: Launched by the UAE Ministry of Health and Prevention (MoHAP) to govern and regulate health insurance operations in accordance with global best practices. Designed to support efforts to improve the efficiency, quality, and performance of population health management as well as to make patient data more accessible.

- Property rental portal: A Direct to Customer (D2C) platform that allows users to select from a wide range of ABNIC-owned property for rent and avoid paying agents fees.
- Digital Marketing: ABNIC started digital marketing campaigns through various online platforms such as Google Ads, Facebook, Instagram, and LinkedIn. These campaigns are designed to reach target audience and raise brand awareness, leading to increased traffic and conversions on ABNIC online insurance portal.

Internal processes:

- Intranet: Allows employees to quickly and efficiently access all company-related information and documentation
- Managed Print Services: We use Canon's market-leading uniflow platform to centralize, secure and control document management and printing
- Telecoms: Certain branches have been upgraded to IP telephony.
- ABNIC Smart app: A digital cheque signing and approval application to automate the process of issuing and approving cheques

While ABNIC has made good progress with our digital transformation, we are working to accelerate the process to enhance all internal processes as well as the end-to-end customer journey.

Data Privacy

Digital transformation produces tremendous operational benefits and allows us to enhance the customer experience significantly. However, digitalization also brings specific challenges that need to be managed, especially when it comes to information security. Safeguarding our operations from external threats while protecting our customer data and privacy is our highest priority.

ABNIC ensures we have robust internal governance processes as well as IT systems in place to protect the company and its customer's data.

We comply with all relevant standards and regulations issued by UAE authorities including:

- Signals Intelligence Agency (SIA) (formerly the National Electronic Security Authority), the entity responsible for protecting the UAE's communications network and information systems
- Abu Dhabi Healthcare Information & Cyber Security (ADHICS) regulations which are designed to enhance healthcare cyber security in the UAE

These efforts are supported by a comprehensive list of information security policies and procedures that guide our actions in this area.

Al Buhaira National Insurance Company (ABNIC) has recently reviewed and updated all of its IT policies and procedures to ensure compliance with industry regulations and standards, including the Security Industry Association (SIA) and Abu Dhabi Health Information and Cyber Security (ADHICS). This step highlights ABNIC's commitment to maintaining a high level of compliance with relevant regulations and industry best practices to ensure the security and reliability of its IT systems.

ABNIC has established two committees, IT governance and information security management, to address the company's growing dependence on technology and ensure the security and effectiveness of its digital infrastructure.

IT Governance Committee

It is comprised of senior management and the head of IT, oversees all matters related to data privacy and data protection and reports to the general manager. The Committee has the following responsibilities:

- Reviewing and updating policies
- Overseeing operations and implementation of procedures
- Managing key issues such as cybersecurity

All decisions concerning IT infrastructure security must be approved by the committee.

Our robust IT infrastructure systems ensure both internal and external data is protected. Some features of the system include:

- a. Data Backups, Individual Password Protection, Multi-Factor Authentication, Security Firewalls
- b. Email Security Gateway and Advanced Email Threat Prevention
- c. Next Generation Anti-Virus Software

Information Security Management Committee

The ISMC oversee the ongoing Risk Management activities and Security Audits to identify potential risks & vulnerabilities in the IT/Data infrastructure and address them before they can be exploited. They manage the Continual Improvement Program to ensure that employees are aware of the company's security protocols and follow them at all times.

The committee is composed of IT/Security professionals and senior management representatives who work closely with other departments within the organization to ensure that the Information Security measures are fully integrated within the overall business objectives of the company. They are also responsible for ensuring compliance with industry standards and regulations related to information security.

In 2022, ABNIC introduced the following updates:





- A centralized patch management system has been implemented to automatically update PCs and servers with the latest security patches and updates.
- Replaced remote connection platform with more security
- AML solution: Used to detect and prevent money laundering activities

Management have approved the following upcoming projects and have segregated it based on Short, Medium to Long Term plans:

Short Term	Medium Term	Long Term
IFRS17 system implementation	Business Analytics & Insight	Security Incident and Event Management
Digital Signature and Document Management	Data Classification & Leakage Prevention	IP telephone system
Disposal Management	Automated User Awareness and Training Program	IVR System
AML system	IT Catalogue enhancement	Robotic Process Automation (RPA)
Procurement system	Business continuity	E-KYC
Asset Management		Salvage auction

ABNIC's wireless network is protected by a system provided by Cisco and is managed from a central location to enhance security management. The website, domain, and Wi-Fi across all branches is controlled and monitored from our head office. Guests can also login securely through a dedicated portal.

Thanks to the systems and processes we have put in place, ABNIC has experienced no loss of data or breaches of customer privacy.

DATA PROTECTION			
NESA & ADHICS Compliant	IT Governance Committee	Robust IT Infrastructure , Policies & Procedures	Information Security Management Committee
			

CUSTOMER PRIVACY (GRI – 418)	
Substantiated complaints concerning breaches of customer privacy and losses of customer data	
Number of complaints received from outside parties and substantiated by the organization	ZERO
Number of complaints from regulatory bodies	ZERO
Number of identified leaks, thefts, or losses of customer data	ZERO

OUR RESPONSIBILITY TO THE ENVIRONMENT

(GRI 302-1, GRI 302-2, GRI 302-3, GRI 303-5, GRI 305-1, GRI 305-2, GRI 305-3, GRI 305-4, GRI 306-3, GRI 307-1, E1, E2, E3, E4, E5, E6)

UAE's path to Net-Zero

ABNIC fully supports UAE government initiatives to join the global fight against climate change, the world's greatest challenge. In late 2021, the UAE became the first country in the Middle East and North Africa (MENA) to commit to achieving Net Zero emissions by 2050.

Furthermore, the UAE will host the COP28 climate conference in November 2023 and lead efforts to secure a global agreement that gets the world back on track to achieving the objectives of the Paris Agreement and keep the rise in global temperatures to within 1.5 degrees Celsius above pre-industrial levels.

The government is calling on the country's private sector to mobilize in support of its climate ambitions through initiatives such as the UAE Climate-Responsible Companies Pledge. It is essential that the UAE's commitment to investing billions of dollars on clean and renewable energy infrastructure is accompanied by private sector action to decarbonize their operations.

We anticipate that such efforts by the government could well be followed by further initiatives to encourage the shift towards Net Zero, including potentially, legislative decrees, among others. It is therefore essential that we take immediate action to prepare for these possible scenarios.

The role of the Insurance Sector

Climate change is likely to have a profound effect on the insurance sector in the coming years, as climate impacts continue to grow in severity. The frequency of extreme weather events, which are associated with climate change, is increasing worldwide. This trend is resulting in significant impacts on property, infrastructure, and people's livelihoods.

This creates a liability for insurance companies on the underwriting side of the business. However, it also creates an opportunity for insurers to help society adapt to this new reality and help build more resilience. This means insurance companies will need to rethink and adapt their underwriting strategies and develop innovative products that reflect the changing needs of customers.

Insurance companies are also exposed to climate-related liabilities through their investment activities. Insurers will therefore also need to adapt their investments strategies to take account of rising climate risks. As major investors they can help to mitigate climate change, for example by investing in companies that are devising solutions to reduce emissions. They can also invest in green bonds or in green buildings through their real estate portfolios.

Our Environmental Commitment

Given the fact that we are an office-based company, ABNIC's direct environmental footprint is limited compared to other, more energy and resource intensive businesses. Our direct impact lies mainly within our real estate and investment portfolios.

However, we intend to address our climate impact by doing what we can to reduce operational emissions in addition to optimizing our investment and real estate portfolios, as below:

- **ABNIC's Operations:** ABNIC is committed to creating a sustainable workplace, reducing our energy and water usage and cutting waste production. As an example, we have introduced eco-driving workshops for employees to reduce emissions from company assets
- **ABNIC's Investments:** We will gradually integrate ESG into our investment decision-making processes and introduce more responsible investment practices.
- **ABNIC's Real Estate Portfolio:** As an owner of five buildings in the UAE, ABNIC intends to develop a better understanding of the impact of our real estate portfolio and implement a clear plan to decrease the emissions it generates. We include the water and electricity consumption of the common areas of our buildings as part of our Scope 2 emissions computation.

ABNIC will continue to optimize our environmental footprint and reduce associated emission by rationalizing energy and water consumption at our offices, making business travel more efficient, introducing innovative new products, introducing sustainable initiatives to improve internal processes, and generating less waste, including paper.

Switching to a Paperless Workplace

ABNIC's document management system, Canon Managed Print Services (MPS), centralizes and controls printing. The system has delivered a number of benefits, including cost reductions and security enhancements, and has drastically reduced the amount of paper we print, saving trees and improving our carbon footprint.

Promoting Staff Environmental Awareness

An important part of our approach to addressing our environmental footprint is to encourage behavioral change among all members of staff. Examples of awareness campaigns we have conducted include:

- Campaigns to reduce the usage of paper
- Campaigns to turn off lights, computers and other systems when not in use
- Increased communications through the company's Intranet

Computing GHG Emissions

ABNIC computes the GHG emissions of our operations, including direct and indirect impacts, using the GHG Protocol. The organizational boundary is set according to the 'control approach' meaning that we account for 100% of the emissions from operations over which we have full control.

The computation covers Scope 1 (fuel) and Scope 2 (electricity consumption) emissions of our operations. The Scope 2 calculation includes the electricity consumption related to our owned buildings (over which we have operational and financial control). The GHG emissions computation also includes elements of our Scope 3 emissions, mainly pertaining to water consumption from our offices and owned buildings.

Below is our energy usage and GHG emissions data*:

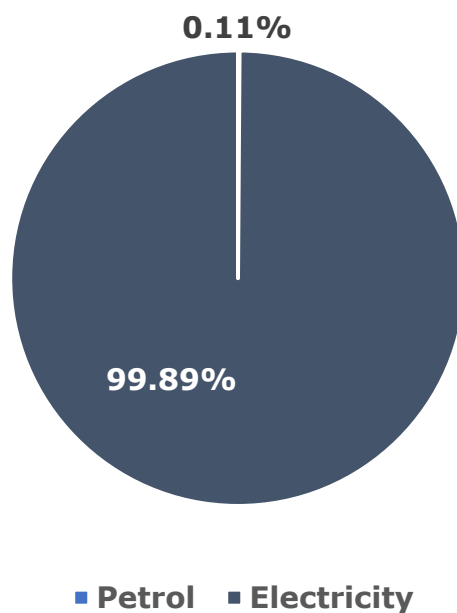
Energy Consumption	Scope	Unit	2020	2021	2022
Fuel from Owned Vehicles	Direct (Scope 1)	GJ	185.79	227.85	155.73
Diesel Consumption	Direct (Scope 1)	GJ	170.01	223.81	-
Electricity	Indirect (Scope 2)	GJ	97,560.56	111,250.59	141,057.32
Total Energy Consumption	Direct & Indirect (Scopes 1 & 2)	GJ	97,916.36	111,702.25	141,213.05

Energy Intensity in GJ per Employee	Scope	2020	2021	2022
Direct Energy – (Fuel)	Direct (Scope 1)	0.51	0.66	0.42
Direct Energy – (Diesel)	Direct (Scope 1)	0.47	0.65	-
Indirect Energy – (Electricity)	Indirect (Scope 2)	269.50	321.53	384.35
Total Energy Intensity	Direct & Indirect (Scopes 1 & 2)	270.49	322.84	384.78

GHG Emissions

GHG Emissions (MT CO ₂ e)	2020	2021	2022
Scope 1 (Diesel & Petrol)	23.32	29.60	10.04
Scope 2 (Electricity)	10,569.35	12,052.48	15,281.63
Scope 3 (Water, Wastewater, Paper Consumption)	73,290.06	76,761.20	67,703.70
Total	83,882.74	88,843.28	82,995.38

Energy Mix



Water consumption

Water Consumption in m ³	2020	2021	2022
Total Water Consumption	386,104.08	404,372.68	356,668.45
Water Consumption per Employee	1,066.59	1,168.71	971.85

SUPPORTING THE COMMUNITY

(S11, S12)

Social Inclusion and Digital Access

Insurance plays a major role in strengthening the resilience of the local community through providing products that protect them against various risks, including loss and damage of property, employment loss, and health related risks.

It is important that this coverage extends to all members of society, including the most vulnerable.

ABNIC was granted Participating Insurer (PI) Status by Dubai Health Authority (DHA) in 2021, allowing us to offer the Essential Benefits Plan and provide health insurance coverage to residents earning less than AED 4,000 per month, which includes dependents who may not work at all.

This status is a privilege awarded only to insurers who can handle high volumes of business, demonstrate operational effectiveness, and high levels of customer service. The affordability of these packages is key to creating maximum impact in the community and we are committed to spreading awareness among those that need it most.

The Basmah Initiative's "Breast, Cervical, and Colorectal" cancers as well as Hepatitis B and C are covered by the Patient Support Program, which was launched in 2022 by Dubai Health Insurance Corporation under Dubai Health Authority.

The three main goals of the effort are prevention, detection, and treatment. Early diagnosis and screening will be covered in accordance with the DHA guidelines' eligibility check and criteria.

Community Affinity Schemes

As part of our corporate social responsibility, ABNIC supports has partnered with two different affinity schemes:

1. The Homat Al Watan (or 'homeland protectors') discount card provides benefits to personnel and companies affiliated to the Ministry of Defense and UAE Armed Forces, including those currently serving as well as retirees and veterans.
2. The Esaad Card affinity scheme was introduced in 2017 as a community initiative providing offers and privileges for various services to government staff. More than 99,000 individuals benefit from the card.

Emiratization at ABNIC

ABNIC helps to build local capabilities by hiring and developing local talent. We have a dedicated HR representative to recruit UAE nationals who recommends the company's Emiratization strategy and is also responsible for ABNIC's engagement with the Tawteen national Emiratization program run by the Ministry of Human Resources and Emiratization (MoHRE).

In addition, we look to retain our local workers by offering additional benefits and incentives including:

1. Flexible working conditions
2. Ongoing educational support
3. Opportunities for growth
4. Competitive compensation packages

ABNIC has achieved considerable success with efforts to increase the Emirati representation across the company. In 2022, we had a total of 33 UAE national employees, representing 9.0% of the total workforce compared to 6% in 2021. Women comprise 85% of the UAE Nationals working at the company.

UAE NATIONALS BY GENDER		
Year	FEMALE	MALE
2020	92.86%	7.14%
2021	95.45%	4.55%
2022	84.85%	15.15%

DISTRIBUTION OF UAE NATIONALS, BY JOB CATEGORY			
Year	Entry-Level	Mid-Level	Senior-To-Executive Level
2020	15.38%	76.92%	7.69%
2021	28.57%	61.90%	9.52%
2022	24.24%	60.61%	15.15%

STRONG GOVERNANCE AND VALUE CREATION

(GRI 2-9, GRI 2-10, GRI 2-11, GRI 2-15, GRI 2-16, GRI 2-17, GRI 2-18, GRI 2-19, GRI 2-20, GRI 2-21, GRI 2-23, GRI 2-24, GRI 2-25, GRI 2-26, GRI 2-27, GRI 205-1, GRI 205-2, GRI 205-3, G1, G2, G3, G4, G5, G6, E8, E9, E10)

Robust Governance Structure

Having a robust corporate governance framework is vital to ensuring long-term business continuity and success and that a company creates sustainable value for all stakeholders.

It supports sound decision-making at the highest level of the company, ensures responsible oversight of the strategic direction, and execution of the business plan. Governance comprises of various policies, processes, and practices and defines key roles and responsibilities to ensure transparency and accountability.

Board of Directors and Ownership Structure

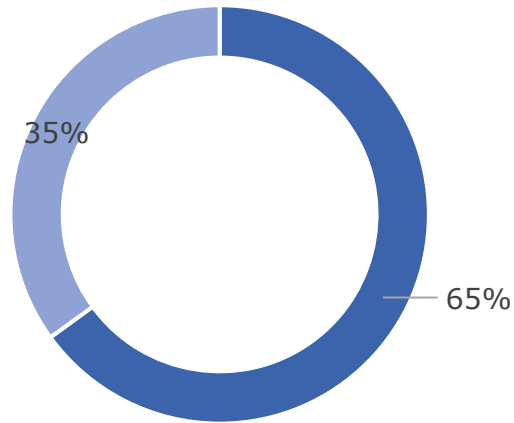
The Board of Directors has overall responsibility for the strategic direction of the company and ensures the management team is executing the strategy effectively. ABNIC's Board is comprised of nine members, eight of which are non-executive, and four of which are independent.

NAME	POSITION	CATEGORY
H.E. SHEIKH FAISAL BIN KHALID SULTAN AL QASIMI	Chairman	Non-independent/ Non-executive
H.E. SHEIKH ABDULLA BIN MOHAMMED ALI AL THANI	Vice Chairman	Non-independent/ Non-executive
H.E. SHEIKH KHALED BIN ABDULLA SULTAN AL QASIMI	Managing Director	Non-independent/ Executive
SHEIKH AHMED ABDULLA BIN MOHAMMED ALI AL THANI	Member	Independent/ Non-executive
SHEIKH SAOUD NASSER RASHID ABDULAZIZ ALMOALLA	Member	Independent/ Non-executive
MR. RASHID ALI RASHID DIMAS AL SUWAIDI	Member	Non-independent/ Non-executive
MR. SALEM ABDULLA SALEM ALHOSANI	Member	Non-independent/ Non-executive
MR. ABDULLA MOHAMED SALIH AL ZAROONI	Member	Independent/ Non-executive
MS. NOURA MAHMOUD MOHAMED AL-ALI	Member	Independent/ Non-executive

ABNIC established the following Board committees with clearly defined responsibilities:

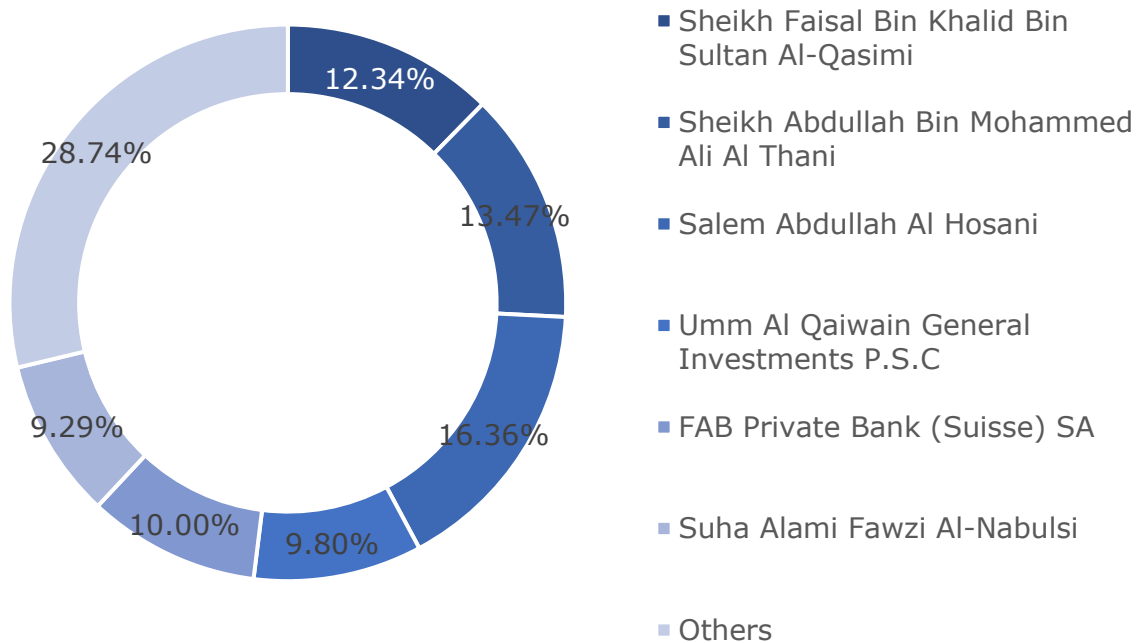
1. Audit Committee
2. Nomination and Remuneration Committee
3. Insider's Trading Follow-up and Supervision Committee
4. Investment Committee

Types of Investors



■ Individuals ■ Institutional Investors

The majority of ABNICs 76 shareholders are UAE Nationals (80%) and 71% of the company's equity is owned by six shareholders, as shown below:



Internal Control and Compliance System

An effective internal control system ensures all business decisions are executed correctly according to internal and external rules and that the business operates efficiently and effectively.

ABNIC's department is composed of the Financial Control Manager, the Compliance Officer and the Internal Audit Manager.

The company has a variety of corporate policies that together define the processes and procedures to manage operational risks.

The compliance function ensures accountability and that all employees adhere to the following policies:

1. Compliance Policy: Provides the framework to ensure compliance with all regulatory requirements, including:
 - *ADX, SCA and XBRL requirements*
 - *CBUAE requirements*
 - *UAE Labor Laws*
 - *UAE Federal Tax Authority Regulations*
 - *DHA and HAAD*
 - *UAE AML regulations*
2. AML/CFT Policy: the Anti-Money Laundering and Combating Financing of Terrorism (AML/CFT) Policy ensures the company is not used as a vehicle to launder funds generated through illegal or terrorist activities. All employees are trained to detect and flag suspicious activity so the company can take swift action.
3. Whistleblowing Policy: Encourages employees to come forward if they detect any breach of internal processes or laws and regulations in the workplace, without fear of recrimination.

Training

To support efforts to mitigate legal and reputational risks, ABNIC provides training and education to employees on compliance-related topics, such as anti-money laundering and compliance policies.

Training covers reviewing and drafting contracts, agreements, and other legal documents to ensure that they are in compliance with all relevant laws and regulations. In 2022 we provided 20 underwriters with training.

In addition, the Money Laundering Reporting Officer underwent 40 hours of AML Training, accredited by KHDA.

In 2022, ABNIC introduced a series of KPIs that will enable us to monitor, measure and improve our compliance. These are:

- Number of compliance training sessions conducted and attendance rate
- Number of legal documents reviewed and approved within a given timeframe
- Number of legal disputes resolved in a given time frame and the cost of such resolution
- Number of compliance violation reports received, investigated and resolved

Risk Management at ABNIC

Having a comprehensive enterprise risk management (ERM) framework is essential for identifying key organizational risks as well as having effective mechanisms to control and manage them.

The Board of Directors is responsible for ensuring that an effective risk management system is in place and being rigorously applied.

ABNIC established a dedicated risk management department in 2021 and in 2022 the company established an Investment Committee.

ABNIC's ERM framework and processes follow the ISO 31000 standard and cover key areas including underwriting, credit, market, liquidity, and operational risks. It protects and enhances enterprise value in three ways:



Creating Value through ABNIC's Corporate Strategy

ABNIC has positioned itself as one of the UAE's top national insurance companies and most trusted financial services providers that creates value for all stakeholders.

Our strategic direction is guided by our mission to be the insurance company of choice and to provide the right products with prompt service, supported by our financial strength and dedicated staff.

ABNIC’s strategy is supported by key priorities and objectives:

DIVERSIFICATION

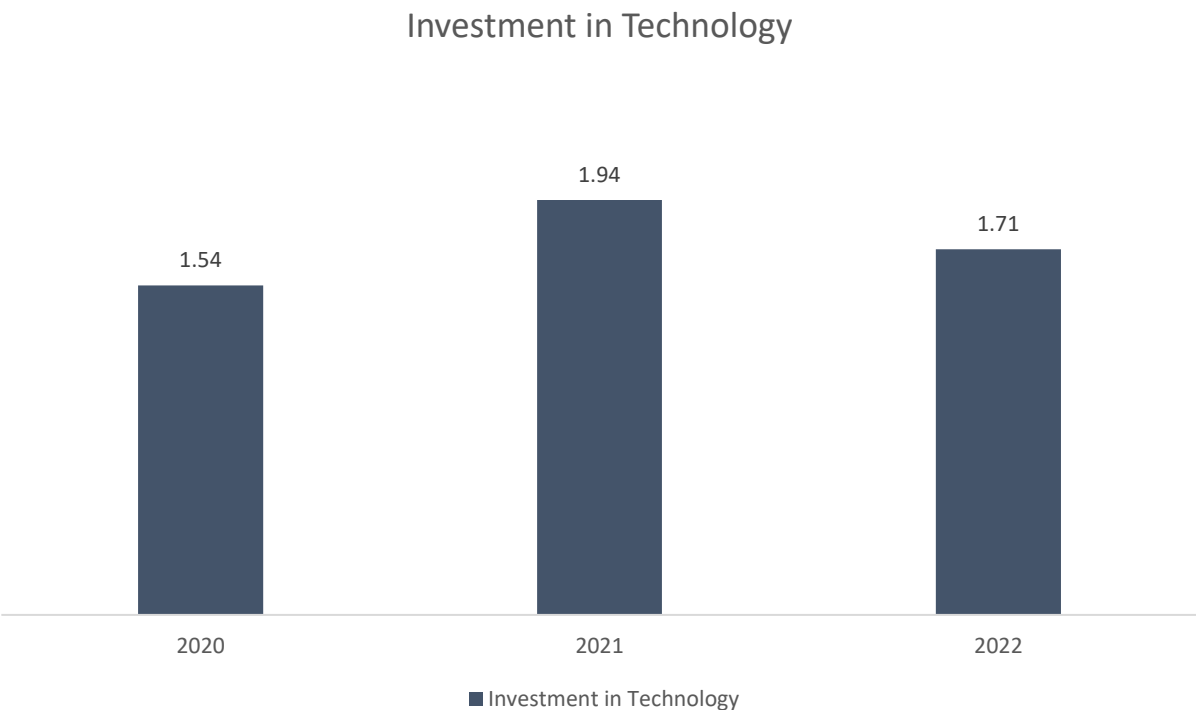
ABNIC will continue to diversify our offering in the following ways:

- a. Extend physical market presence with additional branches and points of sale
- b. Enlarge our network of strategic partners (TPAs, Re-insurers and brokers) and partner with international brokers
- c. Diversify our investment portfolio

DIGITALIZATION

ABNIC constantly strives to enhance our offering through investment in technology and digitalization. Our priority is to strengthen IT infrastructure to deliver operational efficiencies, improve the ease of doing business for customers, and protect the business from any external threats.

Over the past three years we have invested an average of AED 1.73 million per year in technology and innovation.



GRI & ADX CONTENT INDEX

(GRI 102-55)

GRI 1: FOUNDATION 2021				
Statement of Use	ABNIC has reported the information cited in this GRI content index for the period 1 January – 31 December 2022 in accordance with the GRI Standards			
GRI 2: GENERAL DISCLOSURES				
GRI DISCLOSURE	CONTENT	ADX DISCLOSURE	REFERENCE SECTION	NOTES
The Organization and its Reporting Practice				
2-1	Organizational details	G7: Sustainability reporting G8: Disclosure Practices G9: External Assurance	6	
2-2	Entities included in the organization’s sustainability reporting	G7: Sustainability reporting G8: Disclosure Practices	6	
2-3	Reporting period, frequency and contact point		6	
2-4	Restatements of information	G9: External Assurance		
2-5	External assurance			
Activities and workers				
2-6	Activities, value chain and other business relationships			
2-7	Employees	S3: Employee Turnover S4: Gender Diversity	17	
2-8	Workers who are not employees			
Governance				
2-9	Governance structure and composition	G1: Board Diversity	34	
2-10	Nomination and selection of the highest governance body	G2: Board Independence	34	
2-11	Chair of the highest governance body			

2-12	Role of the highest governance body in overseeing the management of impacts			
2-13	Delegation of responsibility for managing impacts			
2-14	Role of the highest governance body in sustainability reporting	G3: Incentivized Pay		
2-15	Conflicts of interest	G5: Ethics & Prevention of Corruption	34	
2-16	Communication of critical concerns			
2-17	Collective knowledge of the highest governance body			
2-18	Evaluation of the performance of the highest governance body			
2-19	Remuneration policies	G3: Incentivized Pay S1: CEO Pay Ratio S2: Gender Pay Ratio		
2-20	Process to determine remuneration	S2: Gender Pay Ratio		
2-21	Annual total compensation ratio	G3: Incentivized Pay S1: CEO Pay Ratio S2: Gender Pay Ratio		
Strategy, policies and practices				
2-22	Statement on sustainable development strategy	E8, E9: Environmental Oversight	15	
2-23	Policy commitments			
2-24	Embedding policy commitments			
2-25	Processes to remediate negative impacts	G3: Incentivised Pay		
2-26	Mechanisms for seeking advice and raising concerns			
2-27	Compliance with laws and regulations			
2-28	Membership associations	S1: CEO Pay Ratio		
Stakeholder engagement				
2-29	Approach to stakeholder engagement			

2-30	Collective bargaining agreements			
GRI 3: MATERIAL TOPICS				
3-1	Process to determine material topics		15	
3-2	List of material topics		15	
3-3	Management of material topics		15	
GRI 200: Economic Standard Series				
GRI 201: Economic Performance 2016				
GRI 201 Topic Specific				
3-3	Management Approach			
201-1	Direct economic value generated and distributed			
GRI 202: Market Presence 2016				
GRI 202 Topic Specific				
3-3	Management Approach			
202-2	Proportion of senior management hired from the local community	S11: Nationalisation	32	
GRI 203: Indirect Economic Impacts 2016				
GRI 203 Topic Specific				
3-3	Management Approach			
203-2	Significant indirect economic impacts			
GRI 205: Anti-Corruption 2016				
GRI 205 Topic Specific				
3-3	Management Approach			
205-1	Operations assessed for risks related to corruption		34	<i>Practice still under development</i>
205-2	Communication and training about anti-corruption policies and procedures		34	<i>Practice still under development</i>
205-3	Confirmed incidents of corruption and actions taken	G5: Ethics & Prevention of Corruption	34	

GRI 300: Environmental Standard Series				
GRI 302: Energy 2016				
GRI 302 Topic Specific				
3-3	Management Approach	E10: Climate Risk Mitigation	28	
302-1	Energy consumption within the organization	E3: Energy Usage	28	
302-2	Energy consumption outside of the organization	E4: Energy Intensity E5: Energy Mix	28	
302-3	Energy Intensity	E4: Energy Intensity E5: Energy Mix	28	
GRI 303: Water and Effluents 2018				
GRI 303 Topic Specific				
3-3	Management Approach			
303-5	Water Consumption	E6: Water Usage	28	
GRI 305: Emissions 2016				
GRI 305 Topic Specific				
3-3	Management Approach	E8 & E9: Environmental Oversight		
305-1	Direct (Scope 1) GHG emissions	E1: GHG Emissions	28	
305-2	Energy indirect (Scope 2) GHG emissions	E1: GHG Emissions	28	
305-3	Other indirect (Scope 3) GHG emissions	E1: GHG Emissions	28	
305-4	GHG emissions intensity	E1: GHG Emissions E2: Emissions Intensity	28	
GRI 307: Environmental Compliance 2020				
GRI 306 Topic Specific				
3-3	Management Approach			
307-1		E7: Environmental Operations		
GRI 400: Social Standard Series				
GRI 401: Employment 2016				
GRI 401 Topic Specific				
3-3	Management Approach			
401-1	New employee hires and employee turnover	S3: Employee Turnover	17	

401-2	Benefits provided to full-time employees that are not provided to part-time employees			
GRI 404: Training & Education 2016				
GRI 404 Topic Specific				
3-3	Management Approach			
404-1	Average hours of training per year per employee			
404-2	Programs for upgrading employee skills and transition assistance programs			
404-3	Percentage of employees receiving regular performance and career development reviews		17	
GRI 405: Diversity and Equal Opportunity 2016				
GRI 405 Topic Specific				
3-3	Management Approach			
405-1	Diversity of governance bodies and employees	S4: Gender Diversity	17	
		S6: Non-Discrimination	17	
		S11: Nationalisation	32	
		G1: Board Diversity	34	
405-2	Median Compensation			
GRI 406: Non-Discrimination 2016				
GRI 406 Topic Specific				
3-3	Management Approach			
406-1	Incidents of discrimination and corrective actions taken	S6: Non-discrimination	22	
GRI 413: Local Community 2016				
GRI 413 Topic Specific				
3-3	Management Approach			
413-1	Operations with local community engagement, impact assessments, and development programs	S11: Nationalisation S12: Community Investment	32	

GRI 418: Customer Privacy				
GRI 418 Topic Specific				
3-3	Management Approach			
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	G6: Data Privacy	22	

Additional ADX disclosures		
ADX DISCLOSURE	CONTENT	REFERENCE PAGE/NOTES
Social		
S1	CEO Pay Ratio	The CEO's salary along with that of the executive team is currently disclosed in our Corporate Governance Report
	Ratio: CEO total compensation to median Full Time Equivalent (FTE) total compensation	
	Does your company report this metric in regulatory filings?	
S9	Child & Forced Labor	Our Human Resource Manual includes Child & Forced Labor clauses
	Does your company follow a child and/or forced labor policy?	
	If yes, does your child and/or forced labor policy also cover suppliers and vendors? Yes/No	
S10	Human Rights	Our Human Resource Manual includes Child & Forced Labor clauses
	Does your company follow a human rights policy?	
	If yes, does your human rights policy also cover suppliers and vendors?	
S11	Nationalization	32
	Percentage of national employees	
	Direct and indirect local job creation	
S12	Community Investment	32
	Amount invested in the community, as a percentage of company revenues	
Governance		
G3	Incentivized Pay	This will be considered as part of our Sustainability Strategy
	Are executives formally incentivized to perform on sustainability?	